

## Course Schedule

### Adobe Acrobat

#### Adobe Acrobat Pro DC - Advanced / 400 USD / Days: 1

In this course, students will use Adobe Acrobat Pro DC to convert technical documents to PDF files, enhance PDF documents, create interactive PDF forms, and prepare PDF files for commercial printing.

07/13 · 07/13/20 **OLL** 9:00 AM - 5:00 PM TYS

#### Adobe Acrobat Pro DC - Advanced / 395 USD / Days: 1

In this course, students will use Adobe Acrobat Pro DC to convert technical documents to PDF files, enhance PDF documents, create interactive PDF forms, and prepare PDF files for commercial printing.

07/22 · 07/22/20 **OLL** 9:00 AM - 5:00 PM TYS

08/10 · 08/10/20 **OLL** 9:00 AM - 5:00 PM TYS

09/11 · 09/11/20 **OLL** 9:00 AM - 5:00 PM TYS

10/16 · 10/16/20 **OLL** 9:00 AM - 5:00 PM TYS

#### Adobe Acrobat Pro DC - Introduction / 395 USD / Days: 1

Adobe Acrobat Pro DC puts the power of the Portable Document Format, literally, at your fingertips. By taking advantage of the functionality & features available in Acrobat, you will ensure the integrity of your documents regards of who views them.

07/16 · 07/16/20 **OLL** 9:00 AM - 5:00 PM TYS

08/05 · 08/05/20 **OLL** 9:00 AM - 5:00 PM TYS

08/27 · 08/27/20 **OLL** 9:00 AM - 5:00 PM TYS

09/09 · 09/09/20 **OLL** 9:00 AM - 5:00 PM TYS

10/12 · 10/12/20 **OLL** 9:00 AM - 5:00 PM TYS

### Adobe Captivate

#### Adobe Captivate 2019 - Beyond The Essentials / 790 USD / Days: 2

A course that teaches the higher-end, more advanced functionality of Adobe Captivate 2019.

07/29 · 07/30/20 **OLL** 9:00 AM - 5:00 PM TYS

09/29 · 09/30/20 **OLL** 9:00 AM - 5:00 PM TYS

10/28 · 10/29/20 **OLL** 9:00 AM - 5:00 PM TYS

#### Adobe Captivate 2019 - The Essentials / 790 USD / Days: 2

A course that teaches the core Adobe Captivate skills needed to create eLearning courses.

09/21 · 09/22/20 **OLL** 9:00 AM - 5:00 PM TYS

10/21 · 10/22/20 **OLL** 9:00 AM - 5:00 PM TYS

### Adobe Dreamweaver

#### Adobe Dreamweaver CC - Part 1 / 790 USD / Days: 2

In this course, you will learn to maintain and administer your website with Dreamweaver's site and page management tools.

08/11 · 08/12/20 **OLL** 9:00 AM - 5:00 PM TYS

09/10 · 09/11/20 **OLL** 9:00 AM - 5:00 PM TYS

#### Adobe Dreamweaver CC - Part 2 / 790 USD / Days: 2

In this course, you will use Adobe Dreamweaver CC to create fluid CSS layouts, implement mobile integration techniques, and share files over a server to work in a collaborative manner.

07/16 · 07/17/20 **OLL** 9:00 AM - 5:00 PM TYS

08/19 · 08/20/20 **OLL** 9:00 AM - 5:00 PM TYS

10/14 · 10/15/20 **OLL** 9:00 AM - 5:00 PM TYS

### Adobe Illustrator

#### Adobe Illustrator CC - Part 1 / 790 USD / Days: 2

This course covers the Graphic Design & Illustration Using Adobe Illustrator CC objectives to help students prepare for the Adobe Certified Associate (ACA) exam. This course is also designed to cover the Adobe Certified Expert (ACE) exam objectives.

08/03 · 08/04/20 **OLL** 9:00 AM - 5:00 PM TYS

09/21 · 09/22/20 **OLL** 9:00 AM - 5:00 PM TYS

10/19 · 10/20/20 **OLL** 9:00 AM - 5:00 PM TYS

#### Adobe Illustrator CC - Part 2 / 790 USD / Days: 2

In this course, students will use painting tools, manage colors, format type, work with effects, prepare artwork for commercial printing, and prepare graphics for the web.

08/26 · 08/27/20 **OLL** 9:00 AM - 5:00 PM TYS

09/24 · 09/25/20 **OLL** 9:00 AM - 5:00 PM TYS

10/28 · 10/29/20 **OLL** 9:00 AM - 5:00 PM TYS

### Adobe InDesign

#### Adobe InDesign CC - Part 1 / 790 USD / Days: 2

This course has all the tools you need to elevate the look of your document and get it out to the people who need to see it, whether it be in print or on the web.

08/17 · 08/18/20 **OLL** 9:00 AM - 5:00 PM TYS

10/05 · 10/06/20 **OLL** 11:00 AM - 7:00 PM TYS

### Adobe InDesign CC - Part 2 / 790 USD / Days: 2

In this course students will learn advanced InDesign techniques to enhance the look and functionality of your documents.

09/03 · 09/04/20 **OLL** 9:00 AM - 5:00 PM TYS

### Adobe Photoshop

#### Adobe Photoshop CC - Part 1 / 790 USD / Days: 2

This course focuses on some of the basic features of Photoshop so that the student can navigate the environment and use Photoshop tools to work with photographic images.

08/05 · 08/06/20 **OLL** 9:00 AM - 5:00 PM TYS

09/16 · 09/17/20 **OLL** 9:00 AM - 5:00 PM TYS

10/14 · 10/15/20 **OLL** 9:00 AM - 5:00 PM TYS

#### Adobe Photoshop CC - Part 2 / 790 USD / Days: 2

This course delves into some of the more advanced image creation and editing techniques, and offers you hands-on activities that demonstrate how these techniques can be used in combination to create exciting visual effects.

08/27 · 08/28/20 **OLL** 9:00 AM - 5:00 PM TYS

09/21 · 09/22/20 **OLL** 9:00 AM - 5:00 PM TYS

10/22 · 10/23/20 **OLL** 9:00 AM - 5:00 PM TYS

### Agile

#### BA08 - Agile for Business Analysts / 1395 USD / Days: 2

In this course, students will gain an understanding about agile business analysis. Students will learn how business analysis on an agile project is 'the same' and 'different' than business analysis performed on waterfall projects. Students will understand how the business analysis role changes on an agile team. A number of business analysis techniques suited for supporting agile teams will be introduced as will the various standards available to the community to help teams and organizations transition. Since few organizations are pure agile, students will also learn about delivery approaches that use a combination of practices from waterfall and agile and will also be introduced to the important concept of business analysis tailoring – the key skill used to adapt business analysis skills to all environments – regardless of the delivery life cycle selected.

07/22 · 07/23/20 **OLL** 9:00 AM - 5:00 PM TYS

10/26 · 10/27/20 **OLL** 9:00 AM - 5:00 PM TYS



## Course Schedule

### Certified Agile Service Manager (CASM)® / 1590 USD / Days: 2

This course provides an introduction to Agile Service Management, the application, and integration of agile thinking into service management processes and process design projects. Agile thinking improves IT's effectiveness and efficiency and enables IT to continue to deliver value in the face of changing requirements.

08/31	09/01/20	OLL	9:00 AM - 5:00 PM	TYS
11/05	11/06/20	OLL	9:00 AM - 5:00 PM	TYS

### Introduction to Agile and Scrum Methodologies / 475 USD / Days: 1

Agile project management is growing in popularity as a method for delivering value quickly. This course presents the tenets of Agile methodologies using the Scrum framework as a primary example to demonstrate the Agile approaches, their benefits, and challenges.

07/15	07/15/20	OLL	9:00 AM - 5:00 PM	TYS
08/21	08/21/20	OLL	9:00 AM - 5:00 PM	TYS
10/14	10/14/20	OLL	9:00 AM - 5:00 PM	TYS

### PMI Agile Certified Professional (PMI-ACP)® Exam Preparation / 1797 USD / Days: 3

This course provides participants with a foundation of the PMI-ACP® exam. Participants will be introduced to PMI Agile concepts and practices with banks of sample questions.

08/19	08/21/20	OLL	9:00 AM - 5:00 PM	TYS
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### Amazon Web Services (AWS)

#### Advanced Architecting on AWS / 2025 USD / Days: 3

Building on concepts introduced in Architecting on AWS, this course covers how to build complex solutions which incorporate data services, governance, and security on AWS.

08/05	08/07/20	OLL	9:00 AM - 5:00 PM	TYS
08/26	08/28/20	OLL	9:00 AM - 5:00 PM	TYS
09/08	09/10/20	OLL	12:00 PM - 8:00 PM	TYS
09/29	10/01/20	OLL	9:00 AM - 5:00 PM	TYS

#### Advanced Developing on AWS / 2025 USD / Days: 3

This course uses the real-world scenario of taking a legacy, on-premises monolithic application and refactoring it into a serverless microservices architecture. This advanced course covers advanced development topics such as architecting for a cloud-native environment; deconstructing on-premises, legacy applications and repackaging them into cloud-based, cloud-native architectures; and applying the tenets of the Twelve-Factor Application methodology.

07/21	07/23/20	OLL	9:00 AM - 5:00 PM	TYS
08/18	08/20/20	OLL	9:00 AM - 5:00 PM	TYS
08/31	09/02/20	OLL	9:00 AM - 5:00 PM	TYS

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09/21	09/23/20	OLL	12:00 PM - 8:00 PM	TYS
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### Architecting on AWS / 2025 USD / Days: 3

Architecting on AWS covers the fundamentals of AWS. It is designed to teach Solution Architects how to optimize the use of the AWS Cloud by understanding AWS services and how these services fit into a cloud solution.

07/13	07/15/20	OLL	8:00 AM - 4:00 PM	TYS
07/20	07/22/20	OLL	8:00 AM - 4:00 PM	TYS
07/22	07/24/20	OLL	12:00 PM - 8:00 PM	TYS
07/27	07/29/20	OLL	8:00 AM - 4:00 PM	TYS
08/03	08/05/20	OLL	8:00 AM - 4:00 PM	TYS
08/10	08/12/20	OLL	8:00 AM - 4:00 PM	TYS
08/17	08/19/20	OLL	8:00 AM - 4:00 PM	TYS
08/24	08/26/20	OLL	8:00 AM - 4:00 PM	TYS
08/31	09/02/20	OLL	8:00 AM - 4:00 PM	TYS
09/01	09/03/20	OLL	12:00 PM - 8:00 PM	TYS
09/08	09/10/20	OLL	9:00 AM - 5:00 PM	TYS
09/14	09/16/20	OLL	8:00 AM - 4:00 PM	TYS
09/21	09/23/20	OLL	8:00 AM - 4:00 PM	TYS
09/28	09/30/20	OLL	8:00 AM - 4:00 PM	TYS

### AWS Advanced Solutions Architect / 3495 USD / Days: 5

09/14	09/18/20	OLL	9:00 AM - 5:00 PM	TYS
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### AWS Business Essentials / 675 USD / Days: 1

AWS Business Essentials helps IT business decision makers understand the benefits of cloud computing and how a cloud strategy can help you meet your business objectives.

07/24	07/24/20	OLL	9:00 AM - 5:00 PM	TYS
08/14	08/14/20	OLL	9:00 AM - 5:00 PM	TYS

### AWS Solutions Architect / 2796 USD / Days: 4

Students will attain a deep knowledge of AWS infrastructure and design patterns on developing applications on AWS and attain skills to clear the AWS Certification Exam.

09/21	09/24/20	OLL	9:00 AM - 5:00 PM	TYS
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### AWS SysOps Administrator / 2796 USD / Days: 4

Students will attain a deep knowledge of AWS infrastructure and deployment on AWS, and attain skills to pass the AWS Certification Exam.

08/24	08/27/20	OLL	9:00 AM - 5:00 PM	TYS
10/13	10/16/20	OLL	9:00 AM - 5:00 PM	TYS

### AWS Technical Essentials / 650 USD / Days: 1

This course introduces you to AWS products, services, & common solutions. It provides IT technical end users with basic fundamentals to become more proficient in identifying AWS services so that you can make informed decisions about IT solutions.

07/13	07/13/20	OLL	9:30 AM - 5:30 PM	TYS
07/28	07/28/20	OLL	9:00 AM - 5:00 PM	TYS
07/28	07/28/20	OLL	12:00 PM - 8:00 PM	TYS
07/31	07/31/20	OLL	9:00 AM - 5:00 PM	TYS
08/04	08/04/20	OLL	9:00 AM - 5:00 PM	TYS
08/04	08/04/20	OLL	12:00 PM - 8:00 PM	TYS
08/11	08/11/20	OLL	9:00 AM - 5:00 PM	TYS
08/11	08/11/20	OLL	12:00 PM - 8:00 PM	TYS
08/18	08/18/20	OLL	12:00 PM - 8:00 PM	TYS
08/21	08/21/20	OLL	9:00 AM - 5:00 PM	TYS
08/25	08/25/20	OLL	9:00 AM - 5:00 PM	TYS
08/25	08/25/20	OLL	12:00 PM - 8:00 PM	TYS
08/31	08/31/20	OLL	9:00 AM - 5:00 PM	TYS
08/31	08/31/20	OLL	12:00 PM - 8:00 PM	TYS
09/08	09/08/20	OLL	12:00 PM - 8:00 PM	TYS
09/11	09/11/20	OLL	9:00 AM - 5:00 PM	TYS
09/15	09/15/20	OLL	12:00 PM - 8:00 PM	TYS
09/18	09/18/20	OLL	9:00 AM - 5:00 PM	TYS
09/22	09/22/20	OLL	9:00 AM - 5:00 PM	TYS
09/29	09/29/20	OLL	9:00 AM - 5:00 PM	TYS
09/29	09/29/20	OLL	12:00 PM - 8:00 PM	TYS
10/02	10/02/20	OLL	9:00 AM - 5:00 PM	TYS

## Course Schedule

### Big Data on AWS / 2025 USD / Days: 3

Big Data on AWS introduces you to cloud-based big data solutions such as Amazon Elastic MapReduce (EMR), Amazon Redshift, Amazon Kinesis and the rest of the AWS big data platform. In this course, we show you how to use Amazon EMR to process data using the broad ecosystem of Hadoop tools like Hive and Hue. We also teach you how to create big data environments, work with Amazon DynamoDB, Amazon Redshift, Amazon QuickSight, Amazon Athena and Amazon Kinesis, and leverage best practices to design big data environments for security and cost-effectiveness.

07/21	07/23/20	OLL	12:00 PM - 8:00 PM	TYS
08/11	08/13/20	OLL	9:00 AM - 5:00 PM	TYS
08/25	08/27/20	OLL	9:00 AM - 5:00 PM	TYS
09/15	09/17/20	OLL	12:00 PM - 8:00 PM	TYS
09/29	10/01/20	OLL	9:00 AM - 5:00 PM	TYS

### Data Warehousing on AWS / 2025 USD / Days: 3

Data Warehousing on AWS introduces you to concepts, strategies, and best practices for designing a cloud-based data warehousing solution using Amazon Redshift, the petabyte-scale data warehouse in AWS.

08/04	08/06/20	OLL	12:00 PM - 8:00 PM	TYS
09/08	09/10/20	OLL	9:00 AM - 5:00 PM	TYS

### Developing on AWS / 2025 USD / Days: 3

In this course, you learn how to use the AWS SDK to develop secure and scalable cloud applications. Explore how to interact with AWS using code and also learn about key concepts, best practices, and troubleshooting tips.

07/15	07/17/20	OLL	9:00 AM - 5:00 PM	TYS
07/29	07/31/20	OLL	12:00 PM - 8:00 PM	TYS
08/05	08/07/20	OLL	9:00 AM - 5:00 PM	TYS
08/12	08/14/20	OLL	9:00 AM - 5:00 PM	TYS
08/19	08/21/20	OLL	12:00 PM - 8:00 PM	TYS
09/01	09/03/20	OLL	9:00 AM - 5:00 PM	TYS
09/09	09/11/20	OLL	12:00 PM - 8:00 PM	TYS
09/16	09/18/20	OLL	10:00 AM - 6:00 PM	TYS
09/23	09/25/20	OLL	9:00 AM - 5:00 PM	TYS
09/30	10/02/20	OLL	9:00 AM - 5:00 PM	TYS

### DevOps Engineering on AWS / 2025 USD / Days: 3

DevOps Engineering on AWS covers the core principles of the DevOps methodology and examines a number of use cases applicable to startup, small-medium business, and enterprise development scenarios.

07/22	07/24/20	OLL	9:00 AM - 5:00 PM	TYS
08/12	08/14/20	OLL	12:00 PM - 8:00 PM	TYS

### DevOps Engineering on AWS / 2025 USD / Days: 3

DevOps Engineering on AWS covers the core principles of the DevOps methodology and examines a number of use cases applicable to startup, small-medium business, and enterprise development scenarios.

08/26	08/28/20	OLL	9:00 AM - 5:00 PM	TYS
09/08	09/10/20	OLL	12:00 PM - 8:00 PM	TYS
09/23	09/25/20	OLL	9:00 AM - 5:00 PM	TYS

### Fundamentals of AWS / 699 USD / Days: 1

Fundamentals of AWS by CloudThat is for anyone with an IT background who is interested in understanding what is Cloud Computing. It will equip you with basic knowledge of Cloud Technologies in use now. Cloud Computing has grown from being just a buzzword to a serious business decision that many businesses are contemplating. Therefore, knowledge about it is necessary to make a clear and strategic plan to move applications and services to the Cloud.

10/12	10/12/20	OLL	9:00 AM - 5:00 PM	TYS
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### Migrating to AWS / 1350 USD / Days: 2

This course covers various cloud migration strategies with a detailed discussion on each phase of the migration process, including portfolio discovery, application migration planning and design, migration execution, and post-migration validation.

08/17	08/18/20	OLL	9:00 AM - 5:00 PM	TYS
09/21	09/22/20	OLL	9:00 AM - 5:00 PM	TYS

### Planning and Designing Databases on AWS / 2025 USD / Days: 3

This course will teach you the process of planning and designing both relational and nonrelational database and the planning and design requirements of all 8 of the AWS databases services, their pros and cons, and how to know which AWS databases service is right for your workloads.

07/14	07/16/20	OLL	12:00 PM - 8:00 PM	TYS
08/18	08/20/20	OLL	9:00 AM - 5:00 PM	TYS
09/15	09/17/20	OLL	9:00 AM - 5:00 PM	TYS

### Security Engineering on AWS / 2025 USD / Days: 3

Security Operations on AWS demonstrates how to efficiently use AWS security services to stay secure and compliant in the AWS cloud.

07/14	07/16/20	OLL	12:00 PM - 8:00 PM	TYS
07/29	07/31/20	OLL	9:00 AM - 5:00 PM	TYS
08/05	08/07/20	OLL	9:00 AM - 5:00 PM	TYS
08/18	08/20/20	OLL	12:00 PM - 8:00 PM	TYS
08/25	08/27/20	OLL	10:00 AM - 6:00 PM	TYS
08/31	09/02/20	OLL	9:00 AM - 5:00 PM	TYS
09/16	09/18/20	OLL	12:00 PM - 8:00 PM	TYS

### Security Engineering on AWS / 2025 USD / Days: 3

Security Operations on AWS demonstrates how to efficiently use AWS security services to stay secure and compliant in the AWS cloud.

09/23	09/25/20	OLL	9:00 AM - 5:00 PM	TYS
09/29	10/01/20	OLL	9:00 AM - 5:00 PM	TYS

### Systems Operations on AWS / 2025 USD / Days: 3

System Operations on AWS is designed to teach those in a Systems Administrator or Developer Operations (DevOps) role how to create automatable and repeatable deployments of networks and systems on the AWS platform.

07/13	07/15/20	OLL	8:00 AM - 4:00 PM	TYS
07/20	07/22/20	OLL	8:00 AM - 4:00 PM	TYS
07/27	07/29/20	OLL	8:00 AM - 4:00 PM	TYS
08/05	08/07/20	OLL	12:00 PM - 8:00 PM	TYS
08/10	08/12/20	OLL	8:00 AM - 4:00 PM	TYS
08/19	08/21/20	OLL	10:00 AM - 6:00 PM	TYS
08/26	08/28/20	OLL	12:00 PM - 8:00 PM	TYS
09/01	09/03/20	OLL	12:00 PM - 8:00 PM	TYS
09/08	09/10/20	OLL	9:00 AM - 5:00 PM	TYS
09/14	09/16/20	OLL	8:00 AM - 4:00 PM	TYS
09/21	09/23/20	OLL	8:00 AM - 4:00 PM	TYS
09/29	10/01/20	OLL	12:00 PM - 8:00 PM	TYS

## Android

### Android Studio Development Essentials / 3495 USD / Days: 5

This course will teach the basics of Android Development using the Java Programming Language and Android Studio.

10/12	10/16/20	OLL	9:00 AM - 5:00 PM	TYS
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## Apple Developer

### iOS App Development Essentials / 3495 USD / Days: 5

In this course you'll be shown a complete introduction to iPhone and iPad development, emphasizing the newest technologies and best practices for iOS.

08/03	08/07/20	OLL	9:00 AM - 5:00 PM	TYS
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## Course Schedule

### Apple OS

#### Apple - Mac Final Cut Pro X - Level 101 / 1185 USD / Days: 3

Final Cut Pro X is a revolutionary video editing application that makes it possible for beginners and professionals to achieve stunning results. This course teaches students to perform editing functions and becoming familiar with the user interface.

09/22 · 09/24/20 **OLL** 10:00 AM - 6:00 PM TYS

#### Mac Integration Basics / 295 USD / Days: 1

In this course, students will learn how to best use a Mac(s) in an organization that predominantly functions with a Microsoft Windows operating system and Windows Servers.

07/13 · 07/13/20 **OLL** 10:00 AM - 6:00 PM TYS

09/13 · 09/13/20 **OLL** 10:00 AM - 6:00 PM TYS

10/19 · 10/19/20 **OLL** 10:00 AM - 6:00 PM TYS

#### Mac OS Support Essentials 10.14 (Catalina) / 1895 USD / Days: 3

In this course, students will be introduced to the command-line interface and macOS Recovery. They will also manage user accounts and system resources.

07/20 · 07/22/20 **OLL** 10:00 AM - 6:00 PM TYS

08/11 · 08/13/20 **OLL** 10:00 AM - 6:00 PM TYS

09/15 · 09/17/20 **OLL** 10:00 AM - 6:00 PM TYS

10/20 · 10/22/20 **OLL** 10:00 AM - 6:00 PM TYS

### AutoCAD

#### AutoCAD Level 1 - Essentials / 1495 USD / Days: 3

In this course, you will learn to navigate the AutoCAD user interfaces and use the fundamental features of AutoCAD. You will learn to use the precision drafting tools in AutoCAD to develop accurate technical drawings.

08/03 · 08/05/20 **OLL** 10:00 AM - 6:00 PM TYS

10/05 · 10/07/20 **OLL** 10:00 AM - 6:00 PM TYS

#### AutoCAD Level 2 - Intermediate / 1195 USD / Days: 2

Discover the powerful tools and techniques for drawing, dimensioning, and printing 2D drawings in this course that enables you to reuse content and extract information from your drawings.

08/06 · 08/07/20 **OLL** 10:00 AM - 6:00 PM TYS

10/08 · 10/09/20 **OLL** 10:00 AM - 6:00 PM TYS

#### AutoCAD Level 3 - Creating and Presenting 3D Models / 1495 USD / Days: 3

In this course, you will learn the fundamental concepts and workflows for creating 3D models using AutoCAD.

08/12 · 08/14/20 **OLL** 10:00 AM - 6:00 PM TYS

#### AutoCAD Level 3 - Creating and Presenting 3D Models / 1495 USD / Days: 3

In this course, you will learn the fundamental concepts and workflows for creating 3D models using AutoCAD.

10/14 · 10/16/20 **OLL** 10:00 AM - 6:00 PM TYS

### Business Analysis

#### BA01 - Business Analysis Essentials / 1350 USD / Days: 2

This is an introductory course designed to provide students with a basic understanding of the benefits, functions and impact a business analyst has within an organization. The course discusses the business analysis process as it is applied throughout a project as well as the pre-project activities that comprise strategy analysis. Students learn how a business analyst supports the project throughout the solution development life cycle, from defining business needs and solution scope to validating that requirements have been met in the testing phase and ensuring the solution continues to provide value after implementation.

07/16 · 07/17/20 **OLL** 9:00 AM - 5:00 PM TYS

08/17 · 08/18/20 **OLL** 9:00 AM - 5:00 PM TYS

09/14 · 09/15/20 **OLL** 9:00 AM - 5:00 PM TYS

10/12 · 10/13/20 **OLL** 9:00 AM - 5:00 PM TYS

#### BA02 - Strategic Business Analysis / 1350 USD / Days: 2

This course is aimed for experienced practitioners who desire a clear understanding of Strategic Business Analysis, who would like to understand what comprises this work, and the objectives for performing it.

08/20 · 08/21/20 **OLL** 9:00 AM - 5:00 PM TYS

10/05 · 10/06/20 **OLL** 9:00 AM - 5:00 PM TYS

#### BA03 - Writing Effective Business Cases / 1350 USD / Days: 2

Students learn the steps to effective business case development and support your strategic business recommendations with sound budgeting and financial back-up. The one course you need to make high-impact recommendations and receive full management support for your ideas.

08/27 · 08/28/20 **OLL** 9:00 AM - 5:00 PM TYS

#### BA04 - Eliciting and Writing Effective Requirements / 1995 USD / Days: 3

With elicitation serving as a major component of the requirements process, it is imperative that business analysts maintain high competency levels in elicitation practices and technique use to help organizations overcome the requirements related challenges faced on projects. Regardless whether you are a practitioner just starting off your career in business analysis or whether you have been performing the role for some years, this course will provide insight into the latest thoughts on elicitation and writing effective requirements and present a number of current techniques that are being applied on projects across industries today.

08/24 · 08/26/20 **OLL** 9:00 AM - 5:00 PM TYS

#### BA05 - Process Modeling Using BPMN / 1395 USD / Days: 2

Students will learn to map business processes easily and efficiently using the industry standard - BPMN which stands for Business Process Modeling Notation from the Object Management Group (OMG). Students will learn the best practices in process mapping using the latest industry standards (BPMN) so that both the business and IT stakeholders will be able to understand the models and map processes consistently through-out their organization.

08/19 · 08/20/20 **OLL** 9:00 AM - 5:00 PM TYS

#### BA06 - Managing and Communicating Requirements for Projects / 1350 USD / Days: 2

A planned requirements approach is essential to a successful project. Your role as the Business Analyst in any project is to help form and coach a cross-functional team, facilitate continuous collaboration with your client, manage and communicate changing requirements, and deliver business value to your client early and regularly throughout the project.

09/16 · 09/17/20 **OLL** 9:00 AM - 5:00 PM TYS

#### BA10 - Understanding Root Cause Analysis / 1395 USD / Days: 2

In this course, participants will learn to apply several practical, systematic methods for analyzing incidents and problems to uncover root causes.

07/30 · 07/31/20 **OLL** 9:00 AM - 5:00 PM TYS

#### BA17 - Advanced Root Cause Analysis / 1390 USD / Days: 2

Problem determination skills cannot be acquired by reading a book. They mostly come from experience. After this course, you will have a general understanding of a structured problem determination approach, which you can then apply in your daily work.

08/31 · 09/01/20 **OLL** 9:00 AM - 5:00 PM TYS

## Course Schedule

### BA27 - Writing and Managing Effective Requirements / 1995 USD / Days: 3

This course provides students a clear understanding of all the facets of the business analysis role, including a thorough walkthrough of the various domain/knowledge areas that comprise the business analysis profession. Students are provided an opportunity to try their hand at several business analysis techniques to assist with improving their skills in stakeholder identification, scope definition, and analyzing, documenting, and modeling requirements.

07/27 · 07/29/20 **OLL** 9:00 AM - 5:00 PM TYS

### BA29 - User Acceptance Testing for Business Analysts / 1395 USD / Days: 2

This course looks at the issues which drive the need for a UAT process & describes the components of the process. It is designed to help Business Analysts to develop an understanding of their role, the process, and the deliverables associated with UAT.

09/10 · 09/11/20 **OLL** 9:00 AM - 5:00 PM TYS

### BA30 – Foundations of Business Analysis / 2660 USD / Days: 4

The course provides students a clear understanding and total immersion into all of the facets of the business analyst role, including a thorough walkthrough of the various domain/knowledge areas that comprise the business analysis profession. Students are provided an opportunity to try their hand at several business analysis techniques for eliciting, analyzing, and modeling requirements. The business analysis work performed in strategy analysis and solution evaluation, which is most often the least familiar to business analysts, is thoroughly presented and explored. Students completing this course will be well equipped with new skills and knowledge that can be immediately applied on current and future projects.

09/01 · 09/04/20 **OLL** 9:00 AM - 5:00 PM TYS

### BACPO2 - Certified Business Analysis Professional (CBAP®) Exam Preparation / 2695 USD / Days: 4

This course provides you with a clear and detailed understanding of the concepts covered within the CBAP®; and CCBA®; exams. You will gain valuable tips and techniques to help prepare, study, and assess your personal readiness. In addition, you will earn valuable professional development hours toward meeting the exam criteria.

08/31 · 09/03/20 **OLL** 9:00 AM - 5:00 PM TYS

### CERTIFICATION STANDALONE COURSES

#### Cisco® Developing Applications and Automating Workflows Using Cisco® Core Platforms v1.0 (DEVASC) / 4500 USD / Days: 5

This course helps you prepare for Cisco®; DevNet Associate certification and for associate-level network automation engineer roles. You will learn how to implement basic network applications using Cisco platforms and how to implement automation workflows across network, security, collaboration, and computing infrastructure. The course gives you hands-on experience solving real world problems using Cisco Application Programming Interfaces (APIs) and modern development tools.

<p><strong>This course is 5 days of instructor led training, plus the equivalent of 3 days of self-paced training.</strong></p>

07/13 · 07/17/20 **OLL** 9:00 AM - 5:00 PM TYS

07/20 · 07/24/20 **OLL** 12:00 PM - 8:00 PM TYS

#### Cisco® Developing Applications Using Cisco® Core Platforms and APIs v1.0 (DEVCOR) / 4500 USD / Days: 5

In this course, you will learn how to implement network applications using Cisco®; platforms as a base, from initial software design to diverse system integration, as well as testing and deployment automation. The course gives you hands-on experience solving real world problems using Cisco Application Programming Interfaces (APIs) and modern development tools.

<p><strong>This course helps you prepare for Cisco DevNet Professional certification and for professional-level network automation engineer roles.</strong></p>

07/20 · 07/24/20 **OLL** 10:00 AM - 6:00 PM TYS

#### Cisco® Developing Solutions Using Cisco® IoT and Edge Platforms v1.0 (DEVIOT) / 4500 USD / Days: 5

This course prepares you to develop Internet of Things (IoT) applications for Cisco®; IoT edge compute and network architecture. Through a combination of lessons and hands-on experience, you will learn to implement and deploy Cisco IOx applications using Cisco Field Network Director and Cisco Kinetic. This course covers designing, deploying, and troubleshooting edge applications, and understanding the use of management tools, so you can control your industrial network and connected devices at scale. This course will prepare you for the certification exam 300-915 Developing Solutions Using Cisco IoT and Edge Platforms (DEVIOT), a concentration in the CCNP DevNet track.

07/13 · 07/17/20 **OLL** 10:00 AM - 6:00 PM TYS

#### Cisco® Implementing and Administering Cisco® Solutions v1.0 (CCNA) / 3795 USD / Days: 5

This course gives you a broad range of fundamental knowledge for all IT careers. You will learn how to install, operate, configure, and verify a basic IPv4 and IPv6 network. The course covers configuring network components such as switches, routers, and Wireless LAN Controllers; managing network devices; and identifying basic security threats. The course also gives you a foundation in network programmability, automation, and software-defined networking. This course helps you prepare to take the 200-301 Cisco Certified Network Associate (CCNA) exam to earn CCNA certification.

This course consists of 5 days of instructor-led training with hands-on lab practice, plus the equivalent of 3 days of self-paced material.

07/13 · 07/17/20 **OLL** 9:00 AM - 5:00 PM TYS

07/27 · 07/31/20 **OLL** 9:00 AM - 5:00 PM TYS

08/10 · 08/14/20 **OLL** 4:00 AM - 12:00 PM TYS

08/17 · 08/21/20 **OLL** 9:00 AM - 5:00 PM TYS

08/24 · 08/28/20 **OLL** 9:00 AM - 5:00 PM TYS

08/31 · 09/04/20 **OLL** 9:00 AM - 5:00 PM TYS

09/14 · 09/18/20 **OLL** 9:00 AM - 5:00 PM TYS

09/28 · 10/02/20 **OLL** 9:00 AM - 5:00 PM TYS

10/12 · 10/16/20 **OLL** 9:00 AM - 5:00 PM TYS

10/19 · 10/23/20 **OLL** 11:00 AM - 7:00 PM TYS

10/26 · 10/30/20 **OLL** 9:00 AM - 5:00 PM TYS

#### Cisco® Implementing and Operating Cisco® Collaboration Core Technologies v1.0 (CLCOR) / 4195 USD / Days: 5

In this course you will gain the knowledge and skills needed to implement and deploy core collaboration and networking technologies, including infrastructure and design, protocols, codecs, and endpoints, Cisco IOS XE gateway and media resources, Call Control, QoS, and additional Cisco collaboration applications. This course also helps you prepare to take the exam, Implementing Cisco Collaboration Core Technologies (350-801 CLCOR), which is part of the new CCNP Collaboration certification.

08/17 · 08/21/20 **OLL** 10:00 AM - 6:00 PM TYS

09/28 · 10/02/20 **OLL** 10:00 AM - 6:00 PM TYS

#### Cisco® Implementing and Operating Cisco® Enterprise Network Core Technologies v1.0 (ENCOR) / 4195 USD / Days: 5

This course gives you the knowledge and skills needed to configure, troubleshoot, and manage enterprise wired and wireless networks. You’ll also learn to implement security principles within an enterprise network and how to overlay network design by using solutions such as SD-Access and SD-WAN. This course consists of 5 days of instructor led training, plus the equivalent of 3 days of self-paced training.

07/13 · 07/17/20 **OLL** 9:00 AM - 5:00 PM TYS

## Course Schedule

### Cisco® Implementing and Operating Cisco® Enterprise Network Core Technologies v1.0 (ENCOR) / 4195 USD / Days: 5

This course gives you the knowledge and skills needed to configure, troubleshoot, and manage enterprise wired and wireless networks. You'll also learn to implement security principles within an enterprise network and how to overlay network design by using solutions such as SD-Access and SD-WAN. This course consists of 5 days of instructor led training, plus the equivalent of 3 days of self-paced training.

08/24 · 08/28/20 **OLL** 9:00 AM - 5:00 PM TYS

10/26 · 10/30/20 **OLL** 10:00 AM - 6:00 PM TYS

### Cisco® Implementing and Operating Cisco® Security Core Technologies v1.0 (SCOR) / 4295 USD / Days: 5

The Implementing and Operating Cisco Security Core Technologies (SCOR) v1.0 course helps you prepare for the Cisco® CCNP® Security and CCIE® Security certifications and for senior-level security roles. In this course, you will master the skills and technologies you need to implement core Cisco security solutions to provide advanced threat protection against cybersecurity attacks. You will learn security for networks, cloud and content, endpoint protection, secure network access, visibility, and enforcements. You will get extensive hands-on experience deploying Cisco Firepower® Next-Generation Firewall and Cisco Adaptive Security Appliance (ASA) Firewall; configuring access control policies, mail policies, and 802.1X Authentication; and more. You will get introductory practice on Cisco Stealthwatch® Enterprise and Cisco Stealthwatch Cloud threat detection features.

This course, including the self-paced material, helps prepare you to take the exam, Implementing and Operating Cisco Security Core Technologies (350-701 SCOR), which leads to the new CCNP Security, CCIE Security, and the Cisco Certified Specialist - Security Core certifications.

07/13 · 07/17/20 **OLL** 10:00 AM - 6:00 PM TYS

08/17 · 08/21/20 **OLL** 10:00 AM - 6:00 PM TYS

09/21 · 09/25/20 **OLL** 10:00 AM - 6:00 PM TYS

10/26 · 10/30/20 **OLL** 10:00 AM - 6:00 PM TYS

### Cisco® Implementing and Operating Cisco® Service Provider Network Core Technologies (SPCOR) v1.0 / 4500 USD / Days: 5

This course teaches you how to configure, verify, troubleshoot, and optimize next-generation, Service Provider IP network infrastructures. It provides a deep dive into Service Provider technologies including core architecture, services, networking, automation, quality of services, security, and network assurance. This course also helps you prepare to take the 350-501 Implementing and Operating Cisco® Service Provider Network Core Technologies (SPCOR) exam, which is part of the new CCNP® Service Provider certification and the Cisco Certified Specialist - Service Provider Core certification.

08/24 · 08/28/20 **OLL** 10:00 AM - 6:00 PM TYS

### Cisco® Implementing Automation for Cisco® Collaboration Solutions (CLAUI) / 3000 USD / Days: 3

This course teaches you how to implement Cisco® Collaboration automated, programmable solutions for voice, video, collaboration, and conferencing on-premises or in the cloud, including Cisco Unified Communications Manager, Cisco IP Phone Services, Cisco Unity® Connection, Cisco Finesse®, Cisco Collaboration Endpoints, Cisco Webex Teams®, and Cisco Webex® Meetings. You will also learn how to use Application Programming Interfaces (APIs) interfaces such as Representational State Transfer (REST) and Simple Object Access Protocol (SOAP), parsing data in Extensible Markup Language (XML) and JavaScript Object Notation (JSON) formats, and leverage frameworks such as Python.

This course prepares you for the 300-835 Automating and Programming Cisco Collaboration Solutions (CLAUTO) certification exam, and specialization toward the CCNP Collaboration certification.

07/29 · 07/31/20 **OLL** 12:00 PM - 8:00 PM TYS

### Cisco® Implementing Automation for Cisco® Data Center solutions v1.0 (DCAUI) / 3000 USD / Days: 3

This course teaches students how to implement Cisco Data Center automated solutions, including programming concepts, orchestration, and automation tools. This course will prepare students for exam 300-635, and Specialist and CCNP-Data Center certifications.

07/20 · 07/22/20 **OLL** 9:00 AM - 5:00 PM TYS

### Cisco® Implementing Automation for Cisco® Security Solutions v1.0 (SAUI) / 3000 USD / Days: 3

This course demonstrates the tools and the benefits of leveraging programmability and automation in Cisco Security Solutions, including Cisco Firepower Management Center, Cisco Firepower Threat Defense, Cisco ISE, Cisco pxGrid, Cisco Stealthwatch Enterprise, Cisco Stealthwatch Cloud, Cisco Umbrella, Cisco AMP, Cisco Threat grid, and Cisco Security Management Appliances. Students will learn how to use the API for each Cisco security solution and specific applications of when the API benefits IT security content.

07/29 · 07/31/20 **OLL** 12:00 PM - 8:00 PM TYS

### Cisco® Implementing Cisco® Advanced Call Control and Mobility Services v.1.0 (CLACCM) / 4195 USD / Days: 5

In this course, you will learn how to use Cisco® Unified Communications Manager features to consolidate your communications infrastructure into a scalable, portable, and secure collaboration solution. This course prepares you for the 300-815 Implementing Cisco Advanced Call Control and Mobility Services (CLACCM) concentration exam and CCNP-Collaboration certification.

08/17 · 08/21/20 **OLL** 10:00 AM - 6:00 PM TYS

09/21 · 09/25/20 **OLL** 10:00 AM - 6:00 PM TYS

10/26 · 10/30/20 **OLL** 10:00 AM - 6:00 PM TYS

### Cisco® Implementing Cisco® Collaboration Cloud and Edge Solutions v1.0 (CLCEI) / 4195 USD / Days: 5

This course provides students knowledge about Cisco Expressway Series solutions, such as B2B calls, Cisco Mobile and Remote Access for remote workers, authentication options, and additional Cisco Expressway Series features.

07/20 · 07/24/20 **OLL** 10:00 AM - 6:00 PM TYS

08/24 · 08/28/20 **OLL** 10:00 AM - 6:00 PM TYS

09/28 · 10/02/20 **OLL** 10:00 AM - 6:00 PM TYS

11/02 · 11/06/20 **OLL** 10:00 AM - 6:00 PM TYS

### Cisco® Implementing Cisco® Data Center Core Technologies v1.0 (DCCOR) / 4595 USD / Days: 5

In this course, you will master the skills and technologies you need to implement data center compute, LAN and SAN infrastructure. You will also learn the essentials of automation and security in data centers. You will get hands-on experience with deploying, securing, operating, and maintaining Cisco data center infrastructure including: Cisco MDS Switches and Cisco Nexus Switches; Cisco Unified Computing System® (Cisco UCS®); B-Series Blade Servers, and Cisco UCS C-Series Rack Servers. This course helps you prepare for the Cisco® CCNP® Data Center and CCIE® Data Center certifications and for advanced-level data center roles.

This course consists of 5 days of instructor-led training with hands-on lab practice, plus the equivalent of 3 days of self-paced material.

08/03 · 08/07/20 **OLL** 10:00 AM - 6:00 PM TYS

09/07 · 09/11/20 **OLL** 10:00 AM - 6:00 PM TYS

10/05 · 10/09/20 **OLL** 10:00 AM - 6:00 PM TYS

### Cisco® Implementing Cisco® Enterprise Advanced Routing and Services v1.0 (ENARSI) / 4195 USD / Days: 5

This course provides the knowledge and skills needed to install, configure, operate and troubleshoot an enterprise network. This course is intended to be a deep dive into advanced routing and infrastructure technologies, which are an expansion of the topics covered in the Implementing and Operating Cisco Enterprise Network Core Technologies (ENCOR) course. This course prepares you to take the CCNP Enterprise exam 300-410 ENARSI.

08/17 · 08/21/20 **OLL** 9:00 AM - 5:00 PM TYS

11/02 · 11/06/20 **OLL** 9:00 AM - 5:00 PM TYS

## Course Schedule

### Cisco® Implementing Cisco® SD-WAN Solutions v1.0 (SDWAN300) / 4000 USD / Days: 5

This course gives you deep-dive training about how to design, deploy, configure, and manage your Cisco® Software-Defined WAN (SD-WAN) solution in a large-scale live network, including how to migrate from legacy WAN to SD-WAN. You will learn best practices for configuring routing protocols in the data center and the branch, as well as how to implement advanced control, data, and application-aware policies. The course also covers SD-WAN deployment and migration options, placement of controllers, how to deploy and replace edge devices, and how to configure Direct Internet Access (DIA) breakout. This course helps you prepare to take the Implementing Cisco SD-WAN Solutions (300-415 ENSDWI) exam, which is part of the new CCNP Enterprise certification and the Cisco Certified Specialist - Enterprise SD-WAN Implementation certification. The exam will be available beginning February 24, 2020.

08/31 · 09/04/20 **OLL** 9:00 AM - 5:00 PM TYS

09/28 · 10/02/20 **OLL** 11:00 AM - 7:00 PM TYS

### Cisco® Implementing Cisco® Service Provider Advanced Routing Solutions v1.0 (SPRI) / 4500 USD / Days: 5

This course teaches you theories and practices to integrate advanced routing technologies including routing protocols, multicast routing, policy language, Multiprotocol Label Switching (MPLS), and segment routing, expanding your knowledge and skills in service provider core networks.

This course also prepares you for the CCNP-Service Provider exam 300-510.

08/03 · 08/07/20 **OLL** 12:00 PM - 8:00 PM TYS

09/21 · 09/25/20 **OLL** 9:00 AM - 5:00 PM TYS

### Cisco® Implementing Cisco® Service Provider VPN Services 1.0 (SPVI) / 4500 USD / Days: 5

In this course, you will learn how to manage end-customer Virtual Private Network (VPN) environments built over a common service provider Multiprotocol Label Switching (MPLS) backbone. You will complete hands-on labs to reinforce MPLS VPN fundamental concepts, benefits, and classification, MPLS components, MPLS control plane and data plane operations, MPLS VPN routing using Virtual Routing and Forwarding (VRF), Layer 2 and Layer 3 MPLS VPNs, IPv6 MPLS VPN implementations, IP Multicast VPNs, and shared services VPNs. The course also covers solutions for deploying MPLS VPN crossing multiple Service Provider domains that improve the use of network bandwidth. This course prepares you for the CCNP Service Provider concentration exam 300-515.

09/28 · 10/02/20 **OLL** 10:00 AM - 6:00 PM TYS

### Cisco® Securing Networks with Cisco Firepower® Next Generation Firewall v1.0 (SSNGFW) / 4000 USD / Days: 5

This course gives you knowledge and skills to use and configure Cisco® Firepower Threat Defense technology, beginning with initial device setup and configuration and including routing, high availability, Cisco Adaptive Security Appliance (ASA) to Cisco Firepower Threat Defense migration, traffic control, and Network Address Translation (NAT). You will learn how to implement advanced Next-Generation Firewall (NGFW) and Next-Generation Intrusion Prevention System (NGIPS) features, including network intelligence, file type detection, network-based malware detection, and deep packet inspection. You will also learn how to configure site-to-site VPN, remote-access VPN, and Secure Sockets Layer (SSL) decryption before moving on to detailed analysis, system administration, and troubleshooting.

07/27 · 07/31/20 **OLL** 12:00 PM - 8:00 PM TYS

08/10 · 08/14/20 **OLL** 9:00 AM - 5:00 PM TYS

08/31 · 09/04/20 **OLL** 11:00 AM - 7:00 PM TYS

09/28 · 10/02/20 **OLL** 10:00 AM - 6:00 PM TYS

### Cisco® Securing Networks with Cisco® Firepower Next-Generation IPS v4.0 (SSFIPS) / 4000 USD / Days: 5

This course shows you how to deploy and use Cisco Firepower® Next-Generation Intrusion Prevention System (NGIPS). This hands-on course gives you the knowledge and skills to use the platform features and includes firewall security concepts, platform architecture and key features; in-depth event analysis including detection of network-based malware and file type, NGIPS tuning and configuration including application control, security intelligence, firewall, and network-based malware and file controls; Snort® rules language; file and malware inspection, security intelligence, and network analysis policy configuration designed to detect traffic patterns; configuration and deployment of correlation policies to take action based on events detected; troubleshooting; system and user administration tasks, and more.

This course helps you prepare to take the exam, Securing Networks with Cisco Firepower (300-710 SNCF), which leads to CCNP Security and Cisco Certified Specialist - Network Security Firepower certifications. The 300-710 SNCF exam has a second preparation course as well, Cisco® Securing Networks with Cisco® Firepower Next Generation Firewall (SSNGFW). You can take these courses in any order.

07/20 · 07/24/20 **OLL** 10:00 AM - 6:00 PM TYS

08/03 · 08/07/20 **OLL** 12:00 PM - 8:00 PM TYS

09/14 · 09/18/20 **OLL** 11:00 AM - 7:00 PM TYS

### Cisco® Securing the Web with Cisco® Web Security Appliance v3.0 (SWSA) / 2195 USD / Days: 2

This course shows you how to implement, use, and maintain Cisco® Web Security Appliance (WSA), powered by Cisco Talos, to provide advanced protection for business email and control against web security threats. Through a combination of expert instruction and hands-on practice, you'll learn how to deploy proxy services, use authentication, implement policies to control HTTPS traffic and access, implement use control settings and policies, use the solution's anti-malware features, implement data security and data loss prevention, perform administration of Cisco WSA solution, and more. This course helps you prepare to take the exam, Securing the Web with Cisco Web Security Appliance (300-725 SWSA).

07/30 · 07/31/20 **OLL** 10:00 AM - 6:00 PM TYS

09/10 · 09/11/20 **OLL** 10:00 AM - 6:00 PM TYS

11/05 · 11/06/20 **OLL** 10:00 AM - 6:00 PM TYS

### Cisco® Understanding Cisco® Collaboration Foundations v1.0 (CLFNDU) / 3995 USD / Days: 5

This course gives you the skills needed to administer and support a single-site Cisco® Unified Communications Manager (CM) solution. The course covers initial parameters, management of devices including phones and video endpoints, management of users, and management of media resources, as well as Cisco Unified Communications solutions maintenance and troubleshooting tools. In addition, you will learn the basics of SIP dial plans including connectivity to Public Switched Telephone Network (PSTN) services, and how to use class-of-service capabilities.

07/27 · 07/31/20 **OLL** 10:00 AM - 6:00 PM TYS

09/28 · 10/02/20 **OLL** 10:00 AM - 6:00 PM TYS

### Cisco® Understanding Cisco® Cybersecurity Fundamentals v1.0 (SECFND) / 3695 USD / Days: 5

This course provides you with an understanding of network infrastructure devices, operations and vulnerabilities of the TCP/IP protocol suite, basic information security concepts, common network application operations and attacks, the Windows and Linux operating systems, and the types of data that are used to investigate security incidents.

07/13 · 07/17/20 **OLL** 10:00 AM - 6:00 PM TYS

08/31 · 09/04/20 **OLL** 10:00 AM - 6:00 PM TYS

11/02 · 11/06/20 **OLL** 10:00 AM - 6:00 PM TYS

## Course Schedule

### **Cisco® Understanding Cisco® Data Center Foundations v1.0 (DCFNDU) / 4595 USD / Days: 5**

This course gives you entry-level data center roles. You will learn the foundational knowledge and skills you need to configure Cisco®; data center technologies including: networking, virtualization, storage area networking, and unified computing. You will get an introduction to Cisco Application Centric Infrastructure (Cisco ACI®), automation, and cloud computing. You will get hands-on experience with configuring features on Cisco Nexus®; Operating System (Cisco NX-OS) and Cisco Unified Computing System®; (Cisco UCS®).

08/24 · 08/28/20 **OLL** 10:00 AM - 6:00 PM TYS

10/05 · 10/09/20 **OLL** 10:00 AM - 6:00 PM TYS

### **Cisco® Understanding Cisco® Wireless Foundations v1.0 (WLFNDU) / 3695 USD / Days: 5**

This course gives you the knowledge and skills you need to position, plan, implement, operate, and manage a Cisco WLAN network. This course teaches you how to design, install, configure, monitor, and conduct basic troubleshooting tasks on a Cisco WLAN network of any size.

07/13 · 07/17/20 **OLL** 10:00 AM - 6:00 PM TYS

09/07 · 09/11/20 **OLL** 10:00 AM - 6:00 PM TYS

11/02 · 11/06/20 **OLL** 10:00 AM - 6:00 PM TYS

## Cisco

### **Cisco® ACI Operations and Troubleshooting Boot Camp (DCACIO) / 3500 USD / Days: 3**

The Cisco Application Centric Infrastructure Operations and Troubleshooting (DCACIO) v1.0 course shows you how to operate and troubleshoot Cisco®; data center network infrastructure running Cisco ACI. Through expert instruction and hands-on practice, you will learn about operational tools, and best practices and caveats for configuration management, performance tracking, and more. You will practice troubleshooting common issues on a live fabric. Based on lessons learned in over 100 production deployments, this course gives you the real-world knowledge and skills to boost operational efficiencies in your own deployment.

08/04 · 08/06/20 **OLL** 12:00 PM - 8:00 PM TYS

09/14 · 09/16/20 **OLL** 9:00 AM - 5:00 PM TYS

10/12 · 10/14/20 **OLL** 11:00 AM - 7:00 PM TYS

### **Cisco® Administering Cisco® Data Center Unified Computing System (DCUCA) / 3895 USD / Days: 4**

Using real-world scenarios and examples, this course will explore all of the components of the UCS B-Series and C-Series solutions from a day to day administrative point of view.

07/20 · 07/23/20 **OLL** 10:00 AM - 6:00 PM TYS

08/17 · 08/20/20 **OLL** 10:00 AM - 6:00 PM TYS

### **Cisco® Administering Cisco® Data Center Unified Computing System (DCUCA) / 3895 USD / Days: 4**

Using real-world scenarios and examples, this course will explore all of the components of the UCS B-Series and C-Series solutions from a day to day administrative point of view.

09/28 · 10/01/20 **OLL** 10:00 AM - 6:00 PM TYS

10/19 · 10/22/20 **OLL** 10:00 AM - 6:00 PM TYS

### **Cisco® Administering Cisco® Unified Communications Manager and Unity Connection (ACUCM with AUC) / 3995 USD / Days: 5**

This course is a training program that provides system administrators and networking professionals with an understanding of the Cisco Unified Communications Manager System. This course teaches the concepts of IP telephony based in system administration, including its function, features, and configuration.

07/20 · 07/24/20 **OLL** 10:00 AM - 6:00 PM TYS

08/10 · 08/14/20 **OLL** 10:00 AM - 6:00 PM TYS

09/21 · 09/25/20 **OLL** 10:00 AM - 6:00 PM TYS

10/12 · 10/16/20 **OLL** 10:00 AM - 6:00 PM TYS

### **Cisco® Administering Cisco® Unified Communications Manager v12 (ACUCM) / 2695 USD / Days: 3**

Administering Cisco Unified Communications Manager (ACUCM) v12.0 is a 3-day training program that provides system administrators and networking professionals with an understanding of the Cisco Unified Communications Manager System. The Cisco IT training course teaches the concepts of IP telephony based in system administration, including its function, features, and configuration. This is an entry-level IP telephony course that begins with the basic concepts of IP telephony and very quickly moves the learner forward into an understanding of system concepts: clustering, creation of phones and users, route plans, digit manipulation, media resources, and phone features, which are all important to supporting IP telephony in the enterprise network. The course focuses on Cisco Unified Communications Manager version v12.x.

The course is geared to individuals that will be using and managing the system and performing administration for Level 1 and Level 2 support. Level 1 support is geared toward supporting phone users and making moves, adds, and changes to the desktop phone environment. Level 2 support is oriented to supporting changes in the organization, such as opening new office locations or relocating departments. The Cisco training course does not cover issues of initial deployment, new cluster deployment or international deployments. Also, the course does not cover issues with the underlying network that involve routers, switches, or Cisco IOS software configuration.

07/20 · 07/22/20 **OLL** 10:00 AM - 6:00 PM TYS

08/10 · 08/12/20 **OLL** 10:00 AM - 6:00 PM TYS

09/21 · 09/23/20 **OLL** 10:00 AM - 6:00 PM TYS

10/12 · 10/14/20 **OLL** 10:00 AM - 6:00 PM TYS

### **Cisco® Adopting the Cisco® Business Architecture Approach (DTBAA) / 1295 USD / Days: 1**

The DTBAA - Adopting the Cisco Business Architecture Approach is a 1-day, instructor led training that is the beginning of the journey to become a Cisco Business Architect. Even if your intent is not to complete the journey, the DTBAA curriculum and the corresponding exam will help you understand the role of the Cisco Business Architect, and the team responsibilities, the concepts of the four pillars of Business Architecture (Business Acumen, Enterprise Architecture, consultative skills, and entrepreneurship). Regardless of the end goal, the DTBAA program is an outstanding level setting in the age of Digital Transformation.

This one day course provides a broad survey of the concepts related to and expected for the business component of the Cisco Business Architect role. Intended as an introduction, the program will sample a wide range of topics that prepares an individual to participate in a Cisco Business Architecture lead process, or to begin the journey to the role of Cisco Business Architect.

07/31 · 07/31/20 **OLL** 10:00 AM - 6:00 PM TYS

10/01 · 10/01/20 **OLL** 10:00 AM - 6:00 PM TYS

### **Cisco® ASA Essentials (ASAE) / 3795 USD / Days: 5**

Student will gain the essential skills required to configure, maintain, and operate Cisco ASA 5500-X Series Adaptive Security Appliances based on ASA Software v9.x.

07/20 · 07/24/20 **OLL** 10:00 AM - 6:00 PM TYS

08/31 · 09/04/20 **OLL** 10:00 AM - 6:00 PM TYS

10/12 · 10/16/20 **OLL** 10:00 AM - 6:00 PM TYS

### **Cisco® ASR9000 Series 64-bit Software Migration (IOSXR211) / 3000 USD / Days: 4**

The Cisco ASR 9000 Series IOS XR 64-Bit Software Migration and Operational Enhancements (IOSXR211) v1.0 course covers the migration from classic 32-bit Cisco IOS®; XR software to Cisco IOS XR 64-Bit software on the Cisco®; ASR 9000 Series Aggregation Services Routers. This course will also examine the software architecture, boot process, and auto-provisioning of the Cisco IOS XR 64-bit software, as well as showing you how to install Cisco IOS XR and third-party software packages. In addition, it will investigate data models and show you how to implement telemetry, model-driven programmability, and application hosting services.

09/22 · 09/25/20 **OLL** 10:00 AM - 6:00 PM TYS

### **Cisco® Communication Manager Administration v11.0 (CMA) / 3195 USD / Days: 3**

This course will introduce students to the CUCM 11.0 system, the basic procedures for administering IP Phones and Users, understanding the Dial Plan and implementing Features.

07/20 · 07/22/20 **OLL** 9:00 AM - 5:00 PM TYS

09/21 · 09/23/20 **OLL** 12:00 PM - 8:00 PM TYS



## Course Schedule

### Cisco® Configuring Cisco Nexus® 5000 Series Switches v3.1 (DCNX5K) / 4295 USD / Days: 5

This program is designed to serve the needs of those who install and implement Cisco Nexus® 5000 Series Switches and Cisco Nexus® 2000 Series Fabric Extenders.

07/20 · 07/24/20 **OLL** 10:00 AM - 6:00 PM TYS  
10/12 · 10/16/20 **OLL** 10:00 AM - 6:00 PM TYS

### Cisco® Configuring Cisco Nexus® 7000 Series Switches v3.1 (DCNX7K) / 4495 USD / Days: 5

This course covers the key components and procedures you need to know to configure, manage, and troubleshoot the Cisco Nexus® 7000 Series Switch platform.

08/31 · 09/04/20 **OLL** 10:00 AM - 6:00 PM TYS

### Cisco® Deploying Basic Cisco® Wireless LANs v1.1 (WDBWL) / 2595 USD / Days: 3

This course is designed with the goal of providing learners with the knowledge and skills to successfully plan, install, configure, troubleshoot, monitor, and maintain basic Cisco Wireless LAN solutions in an enterprise customer environment.

08/17 · 08/19/20 **OLL** 10:00 AM - 6:00 PM TYS  
10/19 · 10/21/20 **OLL** 12:00 PM - 8:00 PM TYS

### Cisco® Deploying Cisco Jabber (DCJAB) / 1995 USD / Days: 2

This training course is designed to provide the necessary skills to deploy a Cisco Jabber on premise solution. During class, students will train Cisco Unified Communications administrators to meet the deployment requirements.

08/20 · 08/21/20 **OLL** 10:00 AM - 6:00 PM TYS  
10/08 · 10/09/20 **OLL** 10:00 AM - 6:00 PM TYS

### Cisco® Deploying Cisco Unified Contact Center Express v6.0 (UCCXD) / 4295 USD / Days: 5

This course, Deploying Cisco Unified Contact Center Express (UCCXD) v6.0, provides the student with hands-on experience and knowledge of tasks typically performed during contact center deployment.

08/17 · 08/21/20 **OLL** 12:00 PM - 8:00 PM TYS  
10/19 · 10/23/20 **OLL** 9:00 AM - 5:00 PM TYS

### Cisco® HyperFlex™ Implementation and Administration (HXICA) / 3195 USD / Days: 3

This is a training program designed to provide understanding of how Cisco HyperFlex HX-Series combines compute, storage, and networking into an easy-to-use system that brings new levels of speed and efficiency to IT.

08/05 · 08/07/20 **OLL** 10:00 AM - 6:00 PM TYS  
09/09 · 09/11/20 **OLL** 10:00 AM - 6:00 PM TYS

### Cisco® HyperFlex™ Implementation and Administration (HXICA) / 3195 USD / Days: 3

This is a training program designed to provide understanding of how Cisco HyperFlex HX-Series combines compute, storage, and networking into an easy-to-use system that brings new levels of speed and efficiency to IT.

10/07 · 10/09/20 **OLL** 10:00 AM - 6:00 PM TYS  
11/04 · 11/06/20 **OLL** 10:00 AM - 6:00 PM TYS

### Cisco® Implementing Advanced Cisco® ASA Security v2.1 (SASAA) / 4295 USD / Days: 5

This course provides an updated training with labs on the key features on the Cisco ASA (covering up to the ASA 9.2.2 release). The goal of the course is to implement the key features of the Cisco ASA.

07/13 · 07/17/20 **OLL** 9:00 AM - 5:00 PM TYS  
09/28 · 10/02/20 **OLL** 10:00 AM - 6:00 PM TYS

### Cisco® Implementing Cisco Video Network Devices, v.1.0, Part 1 and Part 2 (CIVND) / 4995 USD / Days: 5

This course is a 5-day training program is an update to the Implementing Cisco Video Network Devices v1.0 (VIVND) course. It will help you prepare for the CCNA Collaboration certification.

08/24 · 08/28/20 **OLL** 10:00 AM - 6:00 PM TYS  
09/28 · 10/02/20 **OLL** 10:00 AM - 6:00 PM TYS  
10/19 · 10/23/20 **OLL** 10:00 AM - 6:00 PM TYS

### Cisco® Implementing Core Cisco® ASA Security v1.0 (SASAC) / 3795 USD / Days: 5

This course covers the Cisco® ASA 9.0 / 9.1 core firewall and VPN features. It also offers hands-on labs. Cisco® ASA Core v1.0 is designed to teach network security engineers working on the Cisco® ASA Adaptive Security Appliance to implement core Cisco® ASA features, including the new ASA 9.0 and 9.1 features.

07/20 · 07/24/20 **OLL** 10:00 AM - 6:00 PM TYS  
08/31 · 09/04/20 **OLL** 10:00 AM - 6:00 PM TYS  
10/12 · 10/16/20 **OLL** 10:00 AM - 6:00 PM TYS

### Cisco® Introduction to SD-Access and DNA Center (SDAINT) / 2495 USD / Days: 2

DNA Center and SD-Access offer Cisco's next-generation programmable digital network to help automate common network access security features and streamline the redundant, complex configuration required to allow different groups of users access to the network infrastructure. This network security training course allows network administrators to quickly allow differentiated access for end users on the network while allowing the network to react automatically to day zero and other types of attacks.

08/13 · 08/14/20 **OLL** 10:00 AM - 6:00 PM TYS

### Cisco® Introduction to SD-Access and DNA Center (SDAINT) / 2495 USD / Days: 2

DNA Center and SD-Access offer Cisco's next-generation programmable digital network to help automate common network access security features and streamline the redundant, complex configuration required to allow different groups of users access to the network infrastructure. This network security training course allows network administrators to quickly allow differentiated access for end users on the network while allowing the network to react automatically to day zero and other types of attacks.

09/17 · 09/18/20 **OLL** 10:00 AM - 6:00 PM TYS  
10/08 · 10/09/20 **OLL** 10:00 AM - 6:00 PM TYS  
11/05 · 11/06/20 **OLL** 10:00 AM - 6:00 PM TYS

### Cisco® IOS XR System Administration (IOSXR200) / 2500 USD / Days: 4

The Cisco IOS XR System Administration (IOSXR200) v1.1 course covers the fundamental concepts on which the Cisco® Internetwork Operating System (IOS) XR operating system is based, as well as the knowledge and skills you need to perform system administration tasks using Cisco IOS® XR Software. You will also learn how to interpret log messages, configure exception reporting and logging, perform software installations, configure authentication, authorization, and accounting (AAA) authentication, configure secure domain routers, configure the Network Time Protocol, monitor system processes, perform packet filtering, and configure Management Plane Protection.

08/18 · 08/21/20 **OLL** 9:00 AM - 5:00 PM TYS

### Cisco® Meeting Server Advanced (COLLAB350) / 2000 USD / Days: 3

The Cisco Meeting Server Advanced (COLLAB350) v3.0 course shows you how to install and configure a resilient and scalable Cisco® Meeting Server deployment. Through extensive hands-on practice, you will learn how to install and configure components of Cisco Meeting Server using the API and Chrome Postman; configure clustering and load balancer features; and use additional features including H.323 Gateway, multitenancy, customization, and more.

07/22 · 07/24/20 **OLL** 10:00 AM - 6:00 PM TYS  
09/16 · 09/18/20 **OLL** 11:00 AM - 7:00 PM TYS

### Cisco® Meeting Server Intermediate (COLLAB250) / 1500 USD / Days: 2

The Cisco Meeting Server Intermediate (COLLAB250) v3.0 course shows you how to install, troubleshoot, and maintain Cisco® Meeting Servers. Through hands-on learning, you will learn how to install and configure Cisco Meeting Server in single combined and single split deployments, use troubleshooting tools, and integrate Cisco Meeting Server with popular communications applications.

07/20 · 07/21/20 **OLL** 10:00 AM - 6:00 PM TYS  
09/14 · 09/15/20 **OLL** 11:00 AM - 7:00 PM TYS

## Course Schedule

### Cisco® NX-OS for IOS Administrators v2.0 (DCNXA) / 4295 USD / Days: 5

This course is designed for network administrators who are migrating from a traditional Cisco IOS environment to routing and switching platforms that use the Nexus Operating System (NX-OS).

08/10	08/14/20	OLL	10:00 AM - 6:00 PM	TYS
09/14	09/18/20	OLL	10:00 AM - 6:00 PM	TYS
10/26	10/30/20	OLL	10:00 AM - 6:00 PM	TYS

### Cisco® Optical Technology Advanced (OPT300) / 3500 USD / Days: 3

The Cisco Optical Technology Advanced (OPT300) v2.0 course gives you the skills you need to deploy advanced features of the Cisco® Optical Networking Services (ONS) 15454 Multiservice Transport Platform (MSTP) and Cisco Network Convergence System (NCS) 2000 Series. In this course you'll learn to how to use the Cisco Transport Planner Design Tool to create network topologies and advanced network topologies. You will learn how to use advanced Dense Wavelength Division Multiplexing (DWDM) features such as G.709 encapsulation, generic framing protocol G.7041, Layer 1 circuits, Quality of Service (QoS), crossponder networks using T1 over Ethernet, and encryption.

07/21	07/23/20	OLL	10:00 AM - 6:00 PM	TYS
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### Cisco® Optical Technology Intermediate (OPT200) / 3000 USD / Days: 4

This course covers installation, configuration, circuit protection, maintenance, and basic troubleshooting using the Cisco Transport Controller for the Cisco ONS 15454 M6 and M12 shelves and the Cisco NCS 2015 shelf. You review DWDM terminology and components, explore the available chassis and cards, and discuss hardware installation. You also learn how to use the Cisco Transport Controller server software to connect to the nodes, perform network turn-up and circuit creation, deploy linear and Single-Module ROADM (SMR) DWDM multishelf topologies, configure Raman amplifiers and Any Rate cards, and configure protected and unprotected circuits. The course covers a variety of card options: controllers, transponders, multiplexer-demultiplexer, add/drop, Raman amplifiers, and Cisco Any Rate muxponder cards. In addition, you learn about the various cards to configure terminal, amplifier, mesh, split, Optical Service Channel (OSC) regenerator, and Reconfigurable Optical Add/Drop Multiplexer (ROADM) nodes

07/27	07/30/20	OLL	12:00 PM - 8:00 PM	TYS
08/24	08/27/20	OLL	10:00 AM - 6:00 PM	TYS

### Cisco® Protecting Against Malware Threats with Cisco AMP for Endpoints (SSFAMP) / 3000 USD / Days: 3

The Protecting Against Malware Threats with Cisco AMP for Endpoints (SSFAMP) v5.0 course shows you how to deploy and use Cisco® AMP for Endpoints, a next-generation endpoint security solution that prevents, detects, and responds to advanced threats. Through expert instruction and hands-on lab exercises, you will learn how to implement and use this powerful solution through a number of step-by-step attack scenarios. You'll learn how to build and manage a Cisco AMP for Endpoints deployment, create policies for endpoint groups, and deploy connectors. You will also analyze malware detections using the tools available in the AMP for Endpoints console.

08/18	08/20/20	OLL	12:00 PM - 8:00 PM	TYS
09/15	09/17/20	OLL	9:00 AM - 5:00 PM	TYS

### Cisco® SD-WAN - Advanced Operations & Troubleshooting Bootcamp v1.0 (SDWOTS) / 4495 USD / Days: 5

This course covers Cisco Software-Defined WAN (SD-WAN), which is an overlay architecture that overcomes the biggest drawbacks of traditional WAN. You will be able to operate a Cisco SD-WAN over any transport (MPLS, Broadband, LTE, VSAT etc.) and provide troubleshooting, management, policy control and application visibility across the enterprise. This hands-on Course covers the Cisco SD-WAN product and contains extensive labs to reinforce the knowledge learned.

08/03	08/07/20	OLL	10:00 AM - 6:00 PM	TYS
08/31	09/04/20	OLL	10:00 AM - 6:00 PM	TYS
09/28	10/02/20	OLL	10:00 AM - 6:00 PM	TYS
10/19	10/23/20	OLL	10:00 AM - 6:00 PM	TYS

### Cisco® Securing Email with Cisco Email Security Appliance (SESA) / 2750 USD / Days: 3

Students who take this SESA training learn to use Cisco Email Security Appliances (ESAs) to manage and troubleshoot email in their networks. Attendees of this SESA course receive in-depth instruction on popular features, emphasizing topics listed below, learn advanced Internet email concepts and receive an overview of how to customize configurations.

07/20	07/22/20	OLL	10:00 AM - 6:00 PM	TYS
08/31	09/02/20	OLL	10:00 AM - 6:00 PM	TYS
10/12	10/14/20	OLL	10:00 AM - 6:00 PM	TYS

### Cisco® SISE Implementing and Configuring Cisco® Identity Services Engine v3.0 / 3995 USD / Days: 5

Implementing and Configuring Cisco Identity Services Engine (SISE) v3.0 is a Cisco ISE training program that discusses the Cisco Identity Services Engine, an identity and access control policy platform that provides a single policy plane across the entire organization, combining multiple services, including authentication, authorization, and accounting (AAA), posture, profiling, device onboarding, and guest management, into a single context-aware identity-based platform. This CCNA course provides students with the knowledge and skills to enforce security posture compliance for wired and wireless endpoints as well as enhance infrastructure security using the Cisco ISE.

08/10	08/14/20	OLL	10:00 AM - 6:00 PM	TYS
09/21	09/25/20	OLL	10:00 AM - 6:00 PM	TYS
10/12	10/16/20	OLL	10:00 AM - 6:00 PM	TYS

### Cisco® Unified Contact Center Enterprise Advanced Administration v11.5 (UCCE-AA) / 4395 USD / Days: 5

Helps prepare learners to implement more advanced functions and options in the Cisco Unified CCE environment.

08/17	08/21/20	OLL	10:00 AM - 6:00 PM	TYS
10/26	10/30/20	OLL	9:00 AM - 5:00 PM	TYS

### Citrix ADC - formerly NetScaler

#### CNS-219 Citrix ADC 12.x Traffic Management / 2000 USD / Days: 2

Learn the skills required to configure and manage Citrix ADC Traffic Management features, including Content Switching, Traffic Optimization, and Global Server Load Balancing. At the end of the course, students will be able to configure their ADC environments to address efficient traffic switching and resilience requirements including Content Switching, Traffic Optimization, and Disaster Recovery.

07/16	07/17/20	OLL	10:00 AM - 5:30 PM	TYS
08/24	08/25/20	OLL	9:00 AM - 5:00 PM	TYS

#### CNS-221 Citrix Gateway 12.x / 2000 USD / Days: 2

Learn the skills required to configure and manage Citrix Gateway features. At the end of the course, students will be able to configure their Citrix Gateway environments to address remote access requirements for Apps and Desktops.

08/26	08/27/20	OLL	9:00 AM - 5:00 PM	TYS
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## Course Schedule

### CNS-222 Citrix ADC 12.x Essentials and Citrix Gateway / 5000 USD / Days: 5

Expand your Citrix networking knowledge and skills by enrolling in this course. It covers Citrix ADC essentials, including secure load balancing, high availability and operations management, and also focuses on Citrix Gateway. Students will learn to deliver secure remote access to apps and desktops integrating Citrix Virtual Apps and Citrix Desktops with Citrix Gateway. This course includes a voucher to take the related exam (1Y0-230 Citrix ADC 12.x Essentials and Citrix Gateway) and earn your Citrix Certified Associate - Networking (CCA-N) certification.

09/14 · 09/18/20 **OLL** 9:00 AM - 5:00 PM TYS

### CNS-320 Citrix ADC 12.x Advanced Concepts - Security, Management and Optimization / 5000 USD / Days: 5

Learn how to configure your Citrix networking environment to address application services security requirements with Citrix Web App Firewall; automate and manage network services for scale-out of application architectures with Citrix Application Delivery Management; and optimize Citrix ADC-managed application delivery traffic. This course for experienced Citrix networking architects, engineers and administrators will teach students to deploy and manage Web App Firewall to protect web applications against different types of attacks. It will also give students a practical understanding of Citrix Application Delivery Management capabilities for centralized management of multiple Citrix ADC platforms, orchestration of changes, transaction reporting, infrastructure visualization and planning. This course includes a voucher to take the related exam (1Y0-340: Citrix ADC 12.x Advanced Topics: Security, Management, and Optimization) and earn your Citrix Certified Professional - Networking (CCP-N) certification.

10/19 · 10/23/20 **OLL** 9:00 AM - 5:00 PM TYS

### Citrix Virtual Apps and Desktops - formerly XenApp and XenDesktop

### CMB-318 Citrix Virtual Apps and Desktops 7, App Layering, and WEM Administration (Fast-Track) / 6000 USD / Days: 5

This course is designed for experienced IT professionals to build the foundational administration aspects of installing, configuring and managing a Citrix Virtual Apps and Desktops 7 environment. Learn about configuring policies, printing and basic security features as well as more advanced topics including Windows Environment Management (WEM) and App Layering. Gain an understanding of the solution architecture and communications, and the factors that contribute to a successful deployment. Also learn how to monitor and troubleshoot the environment with a Citrix Director and Citrix Analytics.

This course includes a voucher to take the related exam (1Y0-311) Citrix XenApp and XenDesktop 7.15 Advanced Administration and earn your Citrix Certified Professional - Virtualization (CCP-V) certification.

08/31 · 09/04/20 **OLL** 9:00 AM - 5:00 PM TYS

### CMB-318 Citrix Virtual Apps and Desktops 7, App Layering, and WEM Administration (Fast-Track) / 6000 USD / Days: 5

This course is designed for experienced IT professionals to build the foundational administration aspects of installing, configuring and managing a Citrix Virtual Apps and Desktops 7 environment. Learn about configuring policies, printing and basic security features as well as more advanced topics including Windows Environment Management (WEM) and App Layering. Gain an understanding of the solution architecture and communications, and the factors that contribute to a successful deployment. Also learn how to monitor and troubleshoot the environment with a Citrix Director and Citrix Analytics.

This course includes a voucher to take the related exam (1Y0-311) Citrix XenApp and XenDesktop 7.15 Advanced Administration and earn your Citrix Certified Professional - Virtualization (CCP-V) certification.

10/26 · 10/30/20 **OLL** 9:00 AM - 5:00 PM TYS

### CWS-215 Citrix Virtual Apps and Desktops 7 Administration On-Premises and In Citrix Cloud / 5000 USD / Days: 5

This course will teach students how to deploy, install, configure, setup profile management, configure policies, printing and basic security features for on-premises Virtual Apps and Desktop solution building, and then migrating to Citrix Cloud.

This course includes a voucher to take the related exam and earn your Citrix Certified Associate - Virtualization (CCA-V) certification.

07/20 · 07/24/20 **OLL** 9:00 AM - 5:00 PM TYS

09/21 · 09/25/20 **OLL** 9:00 AM - 5:00 PM TYS

### CWS-313 Citrix Virtual Apps and Desktops 7 Advanced Deployment, Troubleshooting, Security and Administration / 3000 USD / Days: 3

Students will learn techniques to investigate many of the common issues that can affect environment health and how to solve issues more effectively in the advanced troubleshooting section. Students will leave this course with a good understanding of how to manage more complex solutions such as multi-location environments with configurations around StoreFront, the Delivery Controllers, Cloud Connectors and HDX.

09/28 · 09/30/20 **OLL** 9:00 AM - 5:00 PM TYS

### CWS-314 Citrix App Layering and WEM Administration / 2000 USD / Days: 2

Students will learn to build and combine App Layers to optimize management of your app and desktop images and to implement Workspace Environment Management to improve log-on times, centralize user settings management, and optimize the performance of machines. Students will leave this course with a good understanding of how to manage more complex solutions and features in their Citrix Virtual Apps and Desktop 7 site.

10/01 · 10/02/20 **OLL** 9:00 AM - 5:00 PM TYS

### CWS-315 Citrix Virtual Apps and Desktops 7 Advanced Administration / 5000 USD / Days: 5

Get more value out of your Citrix Virtual Apps and Desktops 7.1x investment through the use of Workspace Environment Management, Provisioning Services, Application Layering, and advanced features. Students leave this course with a good understanding of how to manage more complex solutions such as multizone environments spanning multiple locations with configurations around StoreFront, the Delivery Controllers, and HDX. Students will gain the skills to improve logon times, user personalization, and resource performance through Workspace Environment Management. Also, learn to optimize management of your app and desktop images by building and combining App Layers. End the course by learning to install, configure, and manage Provisioning Services in accordance with leading practices. This course includes a voucher to take the related exam (1Y0-311 Citrix XenApp and XenDesktop 7.15 Advanced Administration) and earn your Citrix Certified Professional - Virtualization (CCP-V) certification.

08/10 · 08/14/20 **OLL** 9:00 AM - 5:00 PM TYS

### CXD-105 Citrix XenApp and XenDesktop Help Desk Support / 2000 USD / Days: 2

This course provides students with the skills required to troubleshoot and resolve issues faster, prevent issues from reoccurring and use the proper consoles during troubleshooting to determine the root cause of user issues.

08/31 · 09/01/20 **OLL** 9:00 AM - 5:00 PM TYS

11/05 · 11/06/20 **OLL** 9:00 AM - 5:00 PM TYS

### CXD-252 Moving to the Citrix Virtual Apps and Desktops Service on Citrix Cloud with Microsoft Azure / 5000 USD / Days: 5

Navigate the move from an on-premises environment into Citrix Cloud and learn to deploy resource locations onto Microsoft Azure. Learn the architecture, communications, and management of Citrix Cloud and the Citrix Virtual Apps and Desktops Service and then migrate existing infrastructure and settings into Citrix Cloud. If you are planning a move to Citrix Cloud or starting out anew, this course is a necessary step in enabling you with the right training and skills to understand, manage, and deliver successfully. Plan machine catalog and virtual machine design based in Microsoft's public cloud and deploy those machines using Machine Creation Services. Learn to configure the access layer as a service within Citrix Cloud, as managed machines in your datacenter, or on the Azure platform.

This course includes a voucher to take the related exam (XenApp and XenDesktop Service on Citrix Cloud Assessment) and earn your XenApp and XenDesktop Service on Citrix Cloud Certified (CXAD-CC) certification.

08/17 · 08/21/20 **OLL** 9:00 AM - 5:00 PM TYS

11/02 · 11/06/20 **OLL** 9:00 AM - 5:00 PM TYS

## Course Schedule

### Cloudera

#### Cloudera Administrator Training for Apache Hadoop / 3195 USD / Days: 4

Cloudera University's four-day administrator training course for Apache Hadoop provides participants with a comprehensive understanding of all the steps necessary to operate and maintain a Hadoop cluster.

08/18 · 08/21/20 **OLL** 12:00 PM - 8:00 PM TYS

#### Developer Training for Spark and Hadoop / 3195 USD / Days: 4

This training course is the best preparation for the challenges faced by Hadoop developers. Participants will learn to identify which tool is the right one to use in a given situation, and will gain hands-on experience in developing using those tools.

07/14 · 07/17/20 **OLL** 12:00 PM - 8:00 PM TYS

### COBIT

#### COBIT 2019 Foundation / 1330 USD / Days: 2

COBIT 2019 builds on and integrates more than 25 years of development in this field, not only incorporating new insights from science, but also operationalizing these insights as practice. The heart of the COBIT framework updates COBIT principles while laying out the structure of the overall framework including:

New concepts are introduced and terminology is explained—the COBIT Core Model and its 40 governance and management objectives provide the platform for establishing your governance program. The performance management system is updated and allows the flexibility to use maturity measurements as well as capability measurements.

Introductions to design factors and focus areas offer additional practical guidance on flexible adoption of COBIT 2019, whether for specific projects or full implementation.

From its foundation in the IT audit community, COBIT has developed into a broader and more comprehensive information and technology (I&T) governance and management framework and continues to establish itself as a generally accepted framework for I&T governance.

09/21 · 09/22/20 **OLL** 9:00 AM - 5:00 PM TYS

### CompTIA - Miscellaneous

#### COMPTIA CASP+ Certification / 3295 USD / Days: 5

In this course, which prepares you for the CompTIA Advanced Security Practitioner exam (CAS-003), you will expand on your knowledge of information security to apply more advanced principles that will keep your organization safe from the many ways it can be threatened. You'll apply critical thinking and judgment across a broad spectrum of security disciplines to propose and implement sustainable security solutions that map to organizational strategies; translate business needs into security requirements; support IT governance and risk management; architect security for hosts, networks, and software; respond to security incidents; and more.

07/13 · 07/17/20 **OLL** 9:00 AM - 5:00 PM TYS

#### COMPTIA CASP+ Certification / 3295 USD / Days: 5

In this course, which prepares you for the CompTIA Advanced Security Practitioner exam (CAS-003), you will expand on your knowledge of information security to apply more advanced principles that will keep your organization safe from the many ways it can be threatened. You'll apply critical thinking and judgment across a broad spectrum of security disciplines to propose and implement sustainable security solutions that map to organizational strategies; translate business needs into security requirements; support IT governance and risk management; architect security for hosts, networks, and software; respond to security incidents; and more.

08/17 · 08/21/20 **OLL** 9:00 AM - 5:00 PM TYS

09/21 · 09/25/20 **OLL** 9:00 AM - 5:00 PM TYS

10/12 · 10/16/20 **OLL** 9:00 AM - 5:00 PM TYS

#### COMPTIA Pentest+ Certification / 2975 USD / Days: 5

"To ensure your success in this course, you should have:

Intermediate knowledge of information security concepts, including but not limited to identity and access management (IAM), cryptographic concepts and implementations, computer networking concepts and implementations, and common security technologies.

Practical experience in securing various computing environments, including small to medium businesses, as well as enterprise environments.

09/21 · 09/25/20 **OLL** 9:00 AM - 5:00 PM TYS

### CompTIA A+

#### CompTIA A+ - Part 1 / 2475 USD / Days: 5

This course provides the knowledge and skills you will require to be a successful A+ technician.

07/13 · 07/17/20 **OLL** 9:00 AM - 5:00 PM TYS

08/17 · 08/21/20 **OLL** 9:00 AM - 5:00 PM TYS

09/21 · 09/25/20 **OLL** 9:00 AM - 5:00 PM TYS

10/19 · 10/23/20 **OLL** 11:00 AM - 7:00 PM TYS

#### CompTIA A+ - Part 2 / 2475 USD / Days: 5

This course provides the knowledge and skills you will require to be a successful A+ technician.

07/20 · 07/24/20 **OLL** 9:00 AM - 5:00 PM TYS

07/20 · 07/24/20 **OLL** 9:00 AM - 5:00 PM TYS

08/24 · 08/28/20 **OLL** 9:00 AM - 5:00 PM TYS

09/28 · 10/02/20 **OLL** 9:00 AM - 5:00 PM TYS

10/26 · 10/30/20 **OLL** 11:00 AM - 7:00 PM TYS

#### CompTIA A+ Certification (Exams 220-1001 and 220-1002) / 2475 USD / Days: 5

CompTIA A+ certified professionals are proven problem solvers. They support today's core technologies from security to cloud to data management and more. CompTIA A+ is the industry standard for launching IT careers into today's digital world. It is the only industry recognized credential with performance-based items to prove pros can think on their feet to perform critical IT support tasks in the moment. It is trusted by employers around the world to identify the go-to person in end point management and technical support roles. CompTIA A+ is regularly re-invented by IT experts to ensure that it validates core skills and abilities demanded in the workplace.

The Official CompTIA® A+® Core 1 and Core 2 (Exams 220-1001 and 220-1002) course provides the background knowledge and skills you will require to be a successful A+ technician. It will help you prepare to take the CompTIA A+ Core Series certification examinations (exam numbers 220-1001 and 220-1002), in order to become a CompTIA A+ Certified Professional.

07/13 · 07/17/20 **OLL** 9:00 AM - 5:00 PM TYS

08/31 · 09/04/20 **OLL** 11:00 AM - 7:00 PM TYS

10/05 · 10/09/20 **OLL** 11:00 AM - 7:00 PM TYS

### CompTIA Cloud

#### COMPTIA Cloud Essentials+ / 1485 USD / Days: 3

CompTIA Cloud Essentials+ is the only internationally recognized, vendor-neutral certification utilizing key business principles and fundamental cloud concepts that validate data-driven cloud recommendations. It stands alone in this field by demonstrating that all necessary staff members—understand how to increase efficiency, manage costs, and reduce security risks for organizations whenever tasked with making current cloud technology decisions.

07/22 · 07/24/20 **OLL** 9:00 AM - 5:00 PM TYS

10/21 · 10/23/20 **OLL** 9:00 AM - 5:00 PM TYS

#### CompTIA Cloud+ Certification / 2475 USD / Days: 5

In this course, you will learn how to implement, maintain, and deliver cloud technologies including network, storage, and virtualization technologies to create cloud solutions.

07/13 · 07/17/20 **OLL** 9:00 AM - 5:00 PM TYS

09/14 · 09/18/20 **OLL** 9:00 AM - 5:00 PM TYS

## Course Schedule

### CompTIA Linux+

#### CompTIA Linux+ Certification (Exam XKO-004) / 2475 USD / Days: 5

The Official CompTIA® Linux+® courseware builds on your existing experience with systems operations and administration to provide you with the knowledge and skills required to configure, manage, operate, and troubleshoot a Linux environment by using security best practices, scripting, and automation. This course will also prepare you for the Exam XKO-004.

08/10	· 08/14/20	OLL	9:00 AM - 5:00 PM	TYS
10/05	· 10/09/20	OLL	9:00 AM - 5:00 PM	TYS

### CompTIA Network+

#### CompTIA Network+ Certification / 2475 USD / Days: 5

This course builds on your existing user-level knowledge and experience with personal computer operating systems and networks to present the fundamental skills and concepts that you will need to use on the job in any type of networking career. It also addresses the content described in the exam objectives for the CompTIA Network+ certification. If you are pursuing a CompTIA technical certification path, obtaining the CompTIA® A+® certification is an excellent first step to take before preparing for the CompTIA Network+ N10-007 examination.

07/13	· 07/17/20	OLL	11:00 AM - 7:00 PM	TYS
08/10	· 08/14/20	OLL	9:00 AM - 5:00 PM	TYS
08/17	· 08/21/20	OLL	9:00 AM - 5:00 PM	TYS
09/14	· 09/18/20	OLL	9:00 AM - 5:00 PM	TYS
09/21	· 09/25/20	OLL	11:00 AM - 7:00 PM	TYS
10/12	· 10/16/20	OLL	9:00 AM - 5:00 PM	TYS
10/26	· 10/30/20	OLL	9:00 AM - 5:00 PM	TYS

### CompTIA Project+

#### CompTIA Project+ Certification / 2475 USD / Days: 5

This course is designed to provide you with the skills needed to be a successful project manager in today's rapidly changing world. Additionally, this course can be a significant part of your preparation for the CompTIA® Project+® certification exam.

07/20	· 07/24/20	OLL	9:00 AM - 5:00 PM	TYS
08/17	· 08/21/20	OLL	9:00 AM - 5:00 PM	TYS
10/19	· 10/23/20	OLL	9:00 AM - 5:00 PM	TYS

### CompTIA Security

#### CompTIA Security+ Certification - 2019 Update / 2475 USD / Days: 5

In this course, students will build on their knowledge of and professional experience with security fundamentals, networks, and organizational security as you acquire the specific skills required to implement basic security services on any type of computer network.

07/13	· 07/17/20	OLL	9:00 AM - 5:00 PM	TYS
07/20	· 07/24/20	OLL	9:00 AM - 5:00 PM	TYS
07/27	· 07/31/20	OLL	9:00 AM - 5:00 PM	TYS
08/10	· 08/14/20	OLL	9:00 AM - 5:00 PM	TYS
08/17	· 08/21/20	OLL	9:00 AM - 5:00 PM	TYS
08/17	· 08/21/20	OLL	11:00 AM - 7:00 PM	TYS
08/24	· 08/28/20	OLL	9:00 AM - 5:00 PM	TYS
08/31	· 09/04/20	OLL	9:00 AM - 5:00 PM	TYS
09/14	· 09/18/20	OLL	9:00 AM - 5:00 PM	TYS
09/21	· 09/25/20	OLL	9:00 AM - 5:00 PM	TYS
10/05	· 10/09/20	OLL	9:00 AM - 5:00 PM	TYS
10/12	· 10/16/20	OLL	9:00 AM - 5:00 PM	TYS
10/19	· 10/23/20	OLL	11:00 AM - 7:00 PM	TYS
10/26	· 10/30/20	OLL	9:00 AM - 5:00 PM	TYS
11/02	· 11/06/20	OLL	9:00 AM - 5:00 PM	TYS

### CompTIA Server+

#### CompTIA Server+ Certification / 2475 USD / Days: 5

This course builds on existing professional experience with personal computer hardware support to present the next tier of skills & concepts students will use on the job when administering any type of network server. If your job duties include server troubleshooting, installation, or maintenance, or if you are preparing for any type of network server-related career, it provides the primary knowledge and skills you will require to be successful. The CompTIA® Server+® (Exam SK0-004) course can also benefit you if you are preparing to take the CompTIA Server+ examination (Exam SK0-004).

09/28	· 10/02/20	OLL	9:00 AM - 5:00 PM	TYS
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### Crystal Reports

#### Crystal Reports 2016 - Part 1 / 990 USD / Days: 2

In this course, students will create a basic report by connecting to a database and modifying the report's presentation.

08/06	· 08/07/20	OLL	9:00 AM - 5:00 PM	TYS
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#### Crystal Reports 2016 - Part 2 / 990 USD / Days: 2

In this course, students will create complex reports & data sources using the tools in Crystal Reports 2016. Students will not only create more complex reports including sub-reports and cross-tabs, but will also increase their speed and efficiency.

07/15	· 07/16/20	OLL	9:00 AM - 5:00 PM	TYS
08/20	· 08/21/20	OLL	9:00 AM - 5:00 PM	TYS

### DevOps

#### DevOps Continuous Delivery Architect (CDA)™ / 1495 USD / Days: 2

This course is designed for participants who are engaged in the design, implementation, and management of DevOps deployment pipelines and toolchains that support Continuous Integration, Continuous Delivery, Continuous Testing and potentially Continuous Deployment. The course highlights underpinning processes, metrics, APIs and cultural considerations with Continuous Delivery. Key benefits of Continuous Delivery will be covered including increased velocity to assist organizations to respond to market changes rapidly, thus being able to outmaneuver competition, reduce risk and lower costs while releasing higher quality solutions. Increased productivity and employee morale by having more activities performed by pipelines instead of humans so teams can focus on vision while pipelines do the execution.

08/05	· 08/06/20	OLL	9:00 AM - 5:00 PM	TYS
10/12	· 10/13/20	OLL	9:00 AM - 5:00 PM	TYS

#### DevOps Foundation® / 1495 USD / Days: 2

The course provides an introduction to DevOps, the cultural & professional movement that stresses communication, collaboration, integration & automation to improve the flow of work between software developers and IT operations professionals.

07/13	· 07/14/20	OLL	9:00 AM - 5:00 PM	TYS
08/17	· 08/18/20	OLL	9:00 AM - 5:00 PM	TYS
09/14	· 09/15/20	OLL	9:00 AM - 5:00 PM	TYS
10/05	· 10/06/20	OLL	9:00 AM - 5:00 PM	TYS
10/26	· 10/27/20	OLL	9:00 AM - 5:00 PM	TYS

## Course Schedule

### DevOps Leader (DOL)® / 1495 USD / Days: 2

The DevOps Leader course is a unique and practical experience for participants who want to take a transformational leadership approach and make an impact within their organization by implementing DevOps. Leading people through a cultural transformation requires new skills, innovative thinking, and transformational leadership. Leaders up, down and across the IT organization must align and collaborate to break down silos and evolve the organization.

The course highlights the human dynamics of cultural change and equips participants with practices, methods, and tools to engage people across the DevOps spectrum through the use of real-life scenarios and case studies. Upon completion of the course, participants will have tangible takeaways to leverage when back in the office such as understanding Value Stream Mapping.

07/23 · 07/24/20 **OLL** 9:00 AM - 5:00 PM TYS

### DevOps Test Engineering (DTE)® / 1495 USD / Days: 2

This comprehensive course addresses testing in a DevOps environment and covers concepts such as the active use of test automation, testing earlier in the development cycle, and instilling testing skills in developers, quality assurance, security, and operational teams.

The course is relevant for every modern IT professional involved in defining or deploying a DevOps testing strategy for their organization, as test engineering is the backbone of DevOps and the primary key for successful DevOps pipeline to support digital transformation.

07/30 · 07/31/20 **OLL** 9:00 AM - 5:00 PM TYS

### DevSecOps Engineering (DSOE)™ / 1495 USD / Days: 2

In this course, students will gain a solid understanding of the leadership requirements for successful DevOps adoption at both the tactical and strategic levels for those who help design, influence, implement and motivate the cultural transformation.

07/22 · 07/23/20 **OLL** 9:00 AM - 5:00 PM TYS

## EMC

### EMC Avamar Management / 4400 USD / Days: 3

In this course, students will learn to configure EMC Avamar, including Avamar Data Store and Avamar Virtual Edition, and Avamar integration with database applications, NDMP and clustered environments.

07/13 · 07/15/20 **OLL** 10:00 AM - 6:00 PM TYS

08/31 · 09/02/20 **OLL** 10:00 AM - 6:00 PM TYS

### EMC Data Science and Big Data Analytics v2 / 5000 USD / Days: 5

This course provides practical foundation level training that enables immediate and effective participation in Big Data and other analytics projects. It includes an introduction to Big Data and the data analytics lifecycle to address business challenges that leverage Big Data.

The course provides grounding in basic and advanced analytic methods and an introduction to Big Data analytics technology and tools, including MapReduce and Hadoop. Labs offer opportunities for students to understand how these methods and tools may be applied to real world business challenges by a practicing data scientist.

The course takes an "open", or technology-neutral approach and includes a final lab which addresses a big data analytics challenge by applying the concepts taught in the course in the context of the data analytics lifecycle. The course prepares the student for the Dell EMC Proven™ Professional Data Scientist Associate v2 certification exam (DEA-7TT2).

07/13 · 07/15/20 **OLL** 9:00 AM - 5:00 PM TYS

### EMC Isilon Administration and Management / 5000 USD / Days: 5

In this course, students learn how to configure a network, basic and advanced SMB, NFS client access, and gain the knowledge for FTP, HTTP configurations, data protection/replication in single and multi-cluster implementations.

08/17 · 08/21/20 **OLL** 9:00 AM - 5:00 PM TYS

09/14 · 09/18/20 **OLL** 9:00 AM - 5:00 PM TYS

10/12 · 10/16/20 **OLL** 9:00 AM - 5:00 PM TYS

### EMC NetWorker Implementation and Management / 5000 USD / Days: 5

This course provides participants with the knowledge and basic skills necessary to install, configure, maintain and monitor NetWorker.

07/20 · 07/24/20 **OLL** 9:00 AM - 5:00 PM TYS

## Google

### Using Google G Suite / 395 USD / Days: 1

The office productivity apps that comprise Google G Suite™ support both real-time and asynchronous collaboration. In this course, you will learn about the features and functionalities of the apps included in most G Suite editions—Gmail™, Google Drive™, Google Docs™, Google Slides™, Google Drawings™, Google Sheets™, Google Forms™, Google Hangouts™, Google Calendar™, and Google Sites™—and work within their respective environments.

10/23 · 10/23/20 **OLL** 9:00 AM - 5:00 PM TYS

## Google Cloud

### Google Cloud Platform Fundamentals - Core Infrastructure / 599 USD / Days: 1

This course provides an overview of Google Cloud Platform products and services. Through a combination of presentations, demos, and hands-on labs, students learn the value of Google Cloud Platform and how to incorporate cloud-based solutions into business strategies.

08/27 · 08/27/20 **OLL** 9:00 AM - 5:00 PM TYS

## Healthcare Information Management

### Healthcare Information Security and Privacy Practitioner (HCISPP) / 2037 USD / Days: 3

This class is based on the six HCISPP domains of the (ISC)² Common Body of Knowledge (CBK), ensuring students successfully prepare for the HCISPP exam and enhance their overall competencies in healthcare security and privacy.

08/03 · 08/05/20 **OLL** 9:00 AM - 5:00 PM TYS

## HTML

### HTML5 - Content Authoring Fundamentals / 395 USD / Days: 1

HTML5 is one of the most integral and evolving web technologies that enables a user to structure content and present it on the web. This course lays the foundation for mastering this popular web publishing technology.

08/06 · 08/06/20 **OLL** 9:00 AM - 5:00 PM TYS

09/08 · 09/08/20 **OLL** 9:00 AM - 5:00 PM TYS

10/05 · 10/05/20 **OLL** 9:00 AM - 5:00 PM TYS

### HTML5 - Content Authoring with New and Advanced Features / 395 USD / Days: 1

This course focuses on the new and advanced features of HTML5, covering how to create HTML5 and CSS3 markup that will work well on the widest possible variety of web browsers, mobile devices, and machine readers, such as search engine web crawlers.

08/07 · 08/07/20 **OLL** 9:00 AM - 5:00 PM TYS

10/06 · 10/06/20 **OLL** 9:00 AM - 5:00 PM TYS

## IBM Analytics

### B6258 IBM® Cognos Analytics - Author Reports Fundamentals V11.1.x / 2385 USD / Days: 3

This course provides authors with an introduction to build reports using Cognos Analytics. Techniques to enhance, customize, and manage reports will be explored. Activities will illustrate and reinforce key concepts during this learning opportunity.

07/27 · 07/29/20 **OLL** 9:30 AM - 5:30 PM TYS

## Course Schedule

### B6258 IBM® Cognos Analytics - Author Reports Fundamentals V11.1.x / 2385 USD / Days: 3

This course provides authors with an introduction to build reports using Cognos Analytics. Techniques to enhance, customize, and manage reports will be explored. Activities will illustrate and reinforce key concepts during this learning opportunity.

08/24	08/26/20	OLL	9:30 AM - 5:30 PM	TYS
09/28	09/30/20	OLL	9:30 AM - 5:30 PM	TYS

### B6259 IBM® Cognos Analytics - Author Reports Advanced V11.1.x / 1650 USD / Days: 2

This course teaches experienced authors advanced report building techniques to enhance, customize, manage, and distribute reports. Additionally, the student will learn how to create highly interactive and engaging reports that can be run offline by creating Active Reports.

07/30	08/03/20	OLL	9:30 AM - 5:30 PM	TYS
08/27	08/31/20	OLL	9:30 AM - 5:30 PM	TYS
10/01	10/02/20	OLL	9:30 AM - 5:30 PM	TYS

### WF262 IBM Datacap 9.0.1 - Configuration and Administration / 3975 USD / Days: 5

This course shows you how to configure IBM Datacap and its components on a multi-system setup. You also learn about IBM Datacap Navigator configuration, system administration, and maintenance.

08/24	08/28/20	OLL	9:30 AM - 5:30 PM	TYS
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## IBM Systems

### AN10 IBM AIX Basics / 2475 USD / Days: 5

This course enables you to perform everyday tasks using the AIX operating system.

09/08	09/10/20	OLL	9:30 AM - 5:30 PM	TYS
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### AN110 IBM Power Systems for AIX I - LPAR Configuration and Planning / 2490 USD / Days: 3

In this course, students will learn the skills needed to become an effective administrator on IBM's POWER7-based systems that support Logical Partitioning (LPAR).

08/05	08/07/20	OLL	9:30 AM - 5:30 PM	TYS
09/30	10/02/20	OLL	9:30 AM - 5:30 PM	TYS

### AN12 IBM Power Systems for AIX II - AIX Implementation and Administration / 4150 USD / Days: 5

Learn to install, customize, and administer the AIX operating system in a POWER (System p) partitioned environment. This course is based on AIX 7.1 running on a Power7 system managed by HMC version 7.

07/20	07/24/20	OLL	9:30 AM - 5:30 PM	TYS
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### AN12 IBM Power Systems for AIX II - AIX Implementation and Administration / 4150 USD / Days: 5

Learn to install, customize, and administer the AIX operating system in a POWER (System p) partitioned environment. This course is based on AIX 7.1 running on a Power7 system managed by HMC version 7.

08/17	08/21/20	OLL	9:30 AM - 5:30 PM	TYS
09/28	10/02/20	OLL	9:30 AM - 5:30 PM	TYS

### AN14 IBM AIX Jumpstart for UNIX Professionals / 4150 USD / Days: 5

Students will learn to install, customize and administer the AIX operating system in a multi-user POWER (System p) partitioned environment.

08/24	08/28/20	OLL	9:30 AM - 5:30 PM	TYS
09/21	09/25/20	OLL	9:30 AM - 5:30 PM	TYS

### AN15 IBM Power Systems for AIX III - Advanced Administration and Problem Determination / 4250 USD / Days: 5

In this course, learn advanced AIX system administrator skills focusing on availability and problem determination and learn detailed knowledge of the ODM database where AIX maintains configuration information.

08/10	08/14/20	OLL	9:30 AM - 5:30 PM	TYS
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### AN202 Korn and Bash Shell Programming / 3900 USD / Days: 5

This course will teach you how to use shell scripts and utilities for practical system administration of AIX (or other UNIX) operating systems.

08/10	08/14/20	OLL	9:25 AM - 5:30 PM	TYS
09/28	10/02/20	OLL	9:30 AM - 5:30 PM	TYS

### AN220 IBM AIX Network Installation Management - Concepts and Configuration / 1650 USD / Days: 2

In this course you will learn the fundamental capabilities of the Network Installation Management (NIM) facility of the AIX 6 operating system

07/27	07/28/20	OLL	9:30 AM - 5:30 PM	TYS
09/14	09/15/20	OLL	9:30 AM - 5:30 PM	TYS

### AN30 IBM Power Systems for AIX - Virtualization I - Implementing Virtualization / 4250 USD / Days: 5

This course explains the new features and benefits of virtualization including processor virtualization, Virtual I/O Server, and virtual devices, such as virtual Ethernet, virtual SCSI, and virtual Fibre Channel adapters.

07/20	07/24/20	OLL	9:30 AM - 5:30 PM	TYS
08/17	08/21/20	OLL	9:30 AM - 5:30 PM	TYS
09/14	09/18/20	OLL	9:30 AM - 5:30 PM	TYS

### AN31 IBM Power Systems for AIX - Virtualization II - Advanced PowerVM and Performance / 4250 USD / Days: 5

Students will learn how to implement advanced IBM PowerVM features, such as Active Memory Sharing, Active Memory Expansion, shared dedicated processors, multiple shared processor pools, and Live Partition Mobility.

08/10	08/14/20	OLL	9:30 AM - 5:30 PM	TYS
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### AN510 IBM Power Systems for AIX IV - Performance Management / 4250 USD / Days: 5

In this course, students will develop the skills to measure, analyze, and tune common performance issues on IBM Power Systems running AIX.

07/13	07/17/20	OLL	9:30 AM - 5:30 PM	TYS
08/31	09/04/20	OLL	9:30 AM - 5:30 PM	TYS

### AS06 IBM RPG IV Programming Fundamentals Workshop for IBM i / 3250 USD / Days: 4

This course is a comprehensive exposure to the basic features and functions of RPG IV for Version 7.

08/31	09/03/20	OLL	9:30 AM - 5:30 PM	TYS
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### AS10 IBM RPG IV Programming Advanced Workshop for IBM i / 3250 USD / Days: 4

Programmers who can write comprehensive RPG IV programs using the IBM i RPG IV compiler (v7), learn additional skills & techniques.

Comprehensive exposure to advanced features of the Integrated Language Environment (ILE) RPG compiler and the IBM i.

09/28	10/01/20	OLL	9:30 AM - 5:30 PM	TYS
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## Information Security

### Blockchain - An Overview for Business Professionals / 399 USD / Days: 1

This instructor-led 1 day Blockchain Architecture training is for technical leaders who need to make decisions about architecture, environment, and development platforms.

07/27	07/27/20	OLL	9:00 AM - 5:00 PM	TYS
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08/14	08/14/20	OLL	9:00 AM - 5:00 PM	TYS
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09/11	09/11/20	OLL	9:00 AM - 5:00 PM	TYS
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10/23	10/23/20	OLL	9:00 AM - 5:00 PM	TYS
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### Blockchain Architecture Training / 1895 USD / Days: 3

This instructor-led 3 day Blockchain Architecture training is for technical leaders who need to make decisions about architecture, environment, and development platforms.

07/29	07/31/20	OLL	9:00 AM - 5:00 PM	TYS
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08/19	08/21/20	OLL	9:00 AM - 5:00 PM	TYS
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## Course Schedule

### Blockchain Architecture Training / 1895 USD / Days: 3

This instructor-led 3 day Blockchain Architecture training is for technical leaders who need to make decisions about architecture, environment, and development platforms.

09/21	·	09/23/20	OLL	9:00 AM - 5:00 PM	TYS
10/26	·	10/28/20	OLL	9:00 AM - 5:00 PM	TYS

### Blockchain for Healthcare Professionals / 1895 USD / Days: 3

This course covers the intersection of healthcare and Blockchain. Training will include an overview of Blockchain, and uses for Blockchain in the healthcare industry, from medical records, to medical devices, insurance and more.

08/31	·	09/02/20	OLL	9:00 AM - 5:00 PM	TYS
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### Blockchain Security Training / 1895 USD / Days: 3

This course covers all known aspects of Blockchain security that exist in the Blockchain environment today and provides a detailed overview of all Blockchain security issues, including threats, risk mitigation, node security integrity, confidentiality, best security practices, advanced Blockchain security and more.

07/29	·	07/31/20	OLL	9:00 AM - 5:00 PM	TYS
09/28	·	09/30/20	OLL	9:00 AM - 5:00 PM	TYS

### Certified Information Privacy Professional (CIPP/US) / 2595 USD / Days: 2

Principles of Privacy in the U.S. Private Sector covers U.S. privacy laws and regulations at federal and state levels, including breach notification and limits on various private sectors. You'll leave with an understanding of the legal requirements for the responsible handling and transfer of personal data within industry and workplaces, including government access to private-sector data.

The training is based on the body of knowledge for the IAPP's ANSI-accredited Certified Information Privacy Professional/ U.S. (CIPP/US) certification program.

09/10	·	09/11/20	OLL	9:00 AM - 5:00 PM	TYS
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### Certified Information Security Manager (CISM) / 1995 USD / Days: 3

In this course, students will establish processes to ensure that information security measures align with established business needs.

07/13	·	07/15/20	OLL	9:00 AM - 5:00 PM	TYS
10/28	·	10/30/20	OLL	9:00 AM - 5:00 PM	TYS

### Certified Information System Security Professional (CISSP) / 3250 USD / Days: 5

In this course, students will expand upon their knowledge by addressing the essential elements of the 8 domains that comprise a Common Body of Knowledge (CBK)® for information systems security professionals.

07/20	·	07/24/20	OLL	9:00 AM - 5:00 PM	TYS
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### Certified Information System Security Professional (CISSP) / 3250 USD / Days: 5

In this course, students will expand upon their knowledge by addressing the essential elements of the 8 domains that comprise a Common Body of Knowledge (CBK)® for information systems security professionals.

08/03	·	08/07/20	OLL	11:00 AM - 7:00 PM	TYS
08/31	·	09/04/20	OLL	9:00 AM - 5:00 PM	TYS
09/21	·	09/25/20	OLL	11:00 AM - 7:00 PM	TYS
10/05	·	10/09/20	OLL	9:00 AM - 5:00 PM	TYS
10/26	·	10/30/20	OLL	9:00 AM - 5:00 PM	TYS

### Certified Information Systems Auditor (CISA) / 3475 USD / Days: 5

This course is designed to help candidates prepare for sitting the ISACA CISA certification examination. By taking this course and obtaining CISA certification, your experience and skills in auditing and securing the organization's information systems will be validated. Securing the organization's information is a critical business objective in today's business environment. The information that an organization depends on to be successful can be at risk from numerous sources. By effectively managing audit processes, controls, and other security aspects of the business, you will greatly contribute to the overall security of the organization.

09/21	·	09/25/20	OLL	11:00 AM - 7:00 PM	TYS
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### Certified IT Asset Disposal (CITAD) / 2000 USD / Days: 1

The IAITAM Certified IT Asset Disposition (CITAD) course prepares individuals to manage the IT asset disposal process within an organization. Best practices in IT Asset Disposition (ITAD) are broken down from policy management, data security to chain of custody transitioning. Attendees whose job responsibilities include ITAD will take away the knowledge of how to avoid risk of data loss and public exposure that surround a breakdown in ITAD process management. ITAD best practices, financial return, data security global implications and the importance of vendor management are just a few of the topics incorporated in the CITAD course. This course exposes the attendee to numerous concepts for ITAM that are relevant for both direct application and as a means of discussion for those persons who will implement, manage and direct ITAM initiatives for their organizations. This course includes the exam for CITAD certification.

08/06	·	08/06/20	OLL	9:00 AM - 4:00 PM	TYS
09/03	·	09/03/20	OLL	9:00 AM - 4:00 PM	TYS
10/08	·	10/08/20	OLL	9:00 AM - 4:00 PM	TYS
11/05	·	11/05/20	OLL	9:00 AM - 4:00 PM	TYS

### Certified Network Defender (CND) (MLoD) / 3475 USD / Days: 5

08/10	·	08/14/20	OLL	9:00 AM - 5:00 PM	TYS
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### CertNexus Certified CyberSec First Responder (CFR) / 3495 USD / Days: 5

This course covers the duties of those who are responsible for monitoring and detecting security incidents in information systems and networks, and for executing a proper response to such incidents. Depending on the size of the organization, this individual may act alone or may be a member of a cybersecurity incident response team (CSIRT). The course introduces tools and tactics to manage cybersecurity risks, identify various types of common threats, evaluate the organization's security, collect and analyze cybersecurity intelligence, and handle incidents as they occur. Ultimately, the course promotes a comprehensive approach to security aimed toward those on the front lines of defense.

Course includes an exam voucher for the CyberSec First Responder (CFR) exam (exam CFR-310).

08/31	·	09/04/20	OLL	9:00 AM - 5:00 PM	TYS
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### Developing on Hyperledger Fabric 1.4 / 1895 USD / Days: 2

This training course has been created to walk you through Chaincode Development, Testing, and Deployment for a Hyperledger Fabric Network catering specifically toward Golang written Chaincode (Fabric's original Chaincode Language). Additionally as an Application Developer you will learn how to write, and prepare Client Applications using the most mature Standard Development Kit in Hyperledger Fabric, NodeJS.

08/06	·	08/07/20	OLL	9:00 AM - 5:00 PM	TYS
09/17	·	09/18/20	OLL	9:00 AM - 5:00 PM	TYS
10/08	·	10/09/20	OLL	9:00 AM - 5:00 PM	TYS
11/05	·	11/06/20	OLL	9:00 AM - 5:00 PM	TYS

### EC-Council Certified Chief Information Security Officer (C|CISO) / 2796 USD / Days: 4

In this course, students will learn in-depth content in each of the 5 CCISO Domains

07/27	·	07/30/20	OLL	9:00 AM - 5:00 PM	TYS
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### EC-Council Certified Ethical Hacker (CEH) v10.0 / 3395 USD / Days: 5

Students will learn how to scan, test, hack and secure target systems. The course covers the Five Phases of Ethical Hacking, diving into Reconnaissance, Gaining Access, Enumeration, Maintaining Access, and covering your tracks.

07/13	·	07/17/20	OLL	9:00 AM - 5:00 PM	TYS
07/20	·	07/24/20	OLL	9:00 AM - 5:00 PM	TYS
08/31	·	09/04/20	OLL	9:00 AM - 5:00 PM	TYS
09/14	·	09/18/20	OLL	9:00 AM - 5:00 PM	TYS
10/12	·	10/16/20	OLL	9:00 AM - 5:00 PM	TYS



## Course Schedule

### EC-Council Computer Hacking Forensics Investigator (CHFI) v9.0 / 3495 USD / Days: 5

This course will provide participants the necessary skills to identify an intruders footprints and to properly gather the necessary evidence to prosecute in the court of law.

07/20	07/24/20	OLL	9:00 AM - 5:00 PM	TYS
09/14	09/18/20	OLL	9:00 AM - 5:00 PM	TYS

### Ethereum Training - Blockchain Development Bootcamp / 1895 USD / Days: 3

This 3 day instructor-led course is designed for programmers and developers who want to take a comprehensive deep dive in writing smart contracts and building applications that interact with them. This course provides detailed overviews of Ethereum, smart contracts, and the development language, Solidity. The student will be exposed to Ethereum's adaptable feature set which allows the developer to design decentralized applications for countless applications. Students will also participate in hands-on programming lab sessions to learn, develop, and advance their skills in Ethereum development.

The Ethereum Development Training Course is designed for those seeking an in-depth understanding and development experience of the Ethereum Blockchain platform. Students will participate in approximately 50% programming lab time providing practical experience, enhancing their knowledge and existing skill set.

07/13	07/15/20	OLL	9:00 AM - 5:00 PM	TYS
08/10	08/12/20	OLL	9:00 AM - 5:00 PM	TYS
10/14	10/16/20	OLL	9:00 AM - 5:00 PM	TYS

### Hyperledger Fabric Engineer (Bootcamp) / 3100 USD / Days: 5

There is no course like this available on the market; it will start from the beginning of standing up a Hyperledger Fabric v1.4 Network. This course will accommodate architects with very little-to-no experience on Fabric, and give them the knowledge necessary for perform the role of a Fabric Architect, Administrator and Developer.

This course is a combination of the following two courses:

Hyperledger Fabric v1.4: Architecting, Designing and Deploying a Network (3 days)  
Hyperledger Training: Developing on Hyperledger Fabric (2 days)

08/03	08/07/20	OLL	9:00 AM - 5:00 PM	TYS
09/14	09/18/20	OLL	9:00 AM - 5:00 PM	TYS
10/05	10/09/20	OLL	9:00 AM - 5:00 PM	TYS
11/02	11/06/20	OLL	9:00 AM - 5:00 PM	TYS

### Hyperledger Fabric v1.4 - Architecting, Designing and Deploying a Network / 2495 USD / Days: 3

This course is designed for Architects, and System Administrators interested in gathering a deeper understanding on how Hyperledger Fabric Networks are Architected and operated throughout. You will learn about the integral base files in which Fabric are built upon. You will learn about how identity, and permissions are administered throughout Membership Only networks. Additionally, you will gather the experience necessary to enter into and manage nodes/peer needs (i.e. chaincode installation, securing communication, etc).

08/03	08/05/20	OLL	9:00 AM - 5:00 PM	TYS
09/14	09/16/20	OLL	9:00 AM - 5:00 PM	TYS
10/05	10/07/20	OLL	9:00 AM - 5:00 PM	TYS
11/02	11/04/20	OLL	9:00 AM - 5:00 PM	TYS

### IT Management

#### Certified Hardware Asset Management Professional (CHAMP) / 2000 USD / Days: 1

Designed to address the numerous issues plaguing professionals in managing hardware assets, the IAITAM Certified Hardware Asset Management Professional (CHAMP) Course follows the lifecycle of IT hardware assets beyond the scope of the cradle to grave analogy and discusses the business practices that can best be used to manage those assets efficiently and cost-effectively. Emphasis is placed on identifying the policies that enhance lifecycle management. In general, policies are only effective if developed by a cross-section of the impacted departments, are reviewed frequently to remain current and are consistently communicated and enforced. The course is followed by a certification test for those that wish to achieve CHAMP certification.

07/21	07/21/20	OLL	9:00 AM - 4:00 PM	TYS
08/18	08/18/20	OLL	9:00 AM - 4:00 PM	TYS
10/20	10/20/20	OLL	9:00 AM - 4:00 PM	TYS

#### Certified Mobile Asset Management (CMAM) / 2000 USD / Days: 1

The IAITAM Certified Mobile Asset Manager (CMAM) course prepares individuals and organizations responsible for the management of mobile devices. Proliferation of mobile devices within the enterprise, whether corporate-owned or BYOD-based, has brought a complexity to ITAM never before seen in IT environments. The course will prepare individuals with the knowledge to manage personnel, policies and processes, the key elements in organizational IT management. This course encompasses both organizational owned assets as well as BYOD (employee-owned). The CMAM course has the IAITAM Best Practice Library as its foundation and encompasses financial viability, risk mitigation, policy enforcement and lifecycle management of mobile assets.

07/28	07/28/20	OLL	9:00 AM - 4:00 PM	TYS
08/25	08/25/20	OLL	9:00 AM - 4:00 PM	TYS
09/22	09/22/20	OLL	9:00 AM - 4:00 PM	TYS

### Certified Software Asset Manager (CSAM) / 2000 USD / Days: 1

The IAITAM Certified Software Asset Manager (CSAM) Course is a foundational education program that ensures students are able to manage software assets. Students also learn about the ever-changing variables throughout our industry. From software piracy and compliance issues to legislation and organizational challenges, it is necessary to evaluate both the internal and external influences that bring about change in how organizations manage their IT assets. A successful Software Asset Manager must look at the overall goals of the organization and determine where Software Asset Management will be a strategic influence in achieving those goals. This course also includes the exam for CSAM certification.

07/23	07/23/20	OLL	9:00 AM - 4:00 PM	TYS
08/04	08/04/20	OLL	9:00 AM - 4:00 PM	TYS
09/24	09/24/20	OLL	9:00 AM - 4:00 PM	TYS
10/06	10/06/20	OLL	9:00 AM - 4:00 PM	TYS
10/22	10/22/20	OLL	9:00 AM - 4:00 PM	TYS
11/03	11/03/20	OLL	9:00 AM - 4:00 PM	TYS

### CRISC Certified in Risk and Information Systems Control / 2037 USD / Days: 3

The CRISC course is designed for those who have experience with risk identification, assessment, and evaluation; risk response; risk monitoring; information systems control design and implementation; and information systems control monitoring and maintenance.

10/12	10/14/20	OLL	9:00 AM - 5:00 PM	TYS
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### IT Management and Leadership Professional (ITMLP®) Certification / 1872 USD / Days: 3

The IT Management & Leadership Professional Bootcamp (ITMLP®) is the first step for full IT Executive Certification (ITMLE®). This Bootcamp covers IT topics vital to success for new/would-be IT managers.

08/11	08/13/20	OLL	9:00 AM - 5:00 PM	TYS
10/20	10/22/20	OLL	9:00 AM - 5:00 PM	TYS

### ITIL

#### ITIL® 4 Awareness / 795 USD / Days: 1

ITIL® is the world's leading best practice framework for implementing IT service management. Organizations use ITIL to plan, implement, support, and improve services and create value for their customers. In this course, you will learn the foundational knowledge and skills for adopting and adapting best practices for IT service management (ITSM) in your organization.

07/21	07/21/20	OLL	9:00 AM - 5:00 PM	TYS
08/13	08/13/20	OLL	9:00 AM - 5:00 PM	TYS
08/13	08/13/20	OLL	9:00 AM - 5:00 PM	TYS
08/19	08/19/20	OLL	9:00 AM - 5:00 PM	TYS
09/04	09/04/20	OLL	9:00 AM - 5:00 PM	TYS

## Course Schedule

### ITIL® 4 Awareness / 795 USD / Days: 1

ITIL® is the world's leading best practice framework for implementing IT service management. Organizations use ITIL to plan, implement, support, and improve services and create value for their customers. In this course, you will learn the foundational knowledge and skills for adopting and adapting best practices for IT service management (ITSM) in your organization.

09/11	09/11/20	OLL	9:00 AM - 5:00 PM	TYS
10/01	10/01/20	OLL	9:00 AM - 5:00 PM	TYS

### ITIL® 4 Foundation / 1595 USD / Days: 2

ITIL® is the world's leading best practice framework for implementing IT Service Management. ITIL version 4 introduces IT Service Management through the lens of a Service Value System (SVS), which provides a holistic end-to-end view of how to successfully contribute to business value, and also how to leverage concepts from models such as Lean IT, Agile, DevOps and Organizational Change Management. This foundational course immerses you in the guiding principles, dimensions, and practices of ITIL®.

New Horizons is committed to your success beyond the classroom. Your enrollment in this class includes an ITIL 4 certification exam voucher and the official AXELOS ITIL Foundation Guidance e-book. The e-book reinforces what you learned in class and can serve as a reference guide for you and your organization as you begin your ITIL 4 adoption. The ITIL 4 Foundation certification is required before you can get any of the Managing Professional or Strategic Leader certifications.

07/16	07/17/20	OLL	9:00 AM - 5:00 PM	TYS
07/22	07/23/20	OLL	9:00 AM - 5:00 PM	TYS
07/29	07/30/20	OLL	11:00 AM - 7:00 PM	TYS
08/17	08/18/20	OLL	9:00 AM - 5:00 PM	TYS
08/24	08/25/20	OLL	9:00 AM - 5:00 PM	TYS
08/31	09/01/20	OLL	9:00 AM - 5:00 PM	TYS
09/09	09/10/20	OLL	9:00 AM - 5:00 PM	TYS
09/17	09/18/20	OLL	9:00 AM - 5:00 PM	TYS
09/21	09/22/20	OLL	9:00 AM - 5:00 PM	TYS
10/05	10/06/20	OLL	11:00 AM - 7:00 PM	TYS
10/15	10/16/20	OLL	9:00 AM - 4:00 PM	TYS
10/21	10/22/20	OLL	9:00 AM - 5:00 PM	TYS
10/29	10/30/20	OLL	9:00 AM - 5:00 PM	TYS

### ITIL® 4 Managing Professional Transition (MPT) / 3975 USD / Days: 5

The ITIL 4 Managing Professional Transition module is designed to allow ITIL Experts or ITIL v3 candidates who have already invested to easily transition across to ITIL 4. They can gain the designation of ITIL 4 Managing Professional via one course and one exam. The associated certification exam voucher is included with this course.

07/13	07/17/20	OLL	9:00 AM - 5:00 PM	TYS
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### ITIL® 4 Managing Professional Transition (MPT) / 3975 USD / Days: 5

The ITIL 4 Managing Professional Transition module is designed to allow ITIL Experts or ITIL v3 candidates who have already invested to easily transition across to ITIL 4. They can gain the designation of ITIL 4 Managing Professional via one course and one exam. The associated certification exam voucher is included with this course.

09/21	09/25/20	OLL	9:00 AM - 5:00 PM	TYS
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### ITIL® 4 Specialist Create, Deliver and Support (CDS) / 2385 USD / Days: 3

This course begins your journey toward the ITIL Managing Professional designation. You will acquire insight that will allow you to integrate different value streams and activities to create, deliver and support IT-enabled products and services. Armed with this knowledge and skill set, you will be confident in running those IT-enabled services, teams and workflows successfully. The associated certification exam voucher is included with this course.

10/19	10/21/20	OLL	9:00 AM - 5:00 PM	TYS
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### ITIL® 4 Specialist Drive Stakeholder Value (DSV) / 2385 USD / Days: 3

This course covers key topics such as SLA design, multi-supplier management, communication, relationship management, CX and UX design, customer journey mapping, and more. It will provide candidates with the tools to increase stakeholder satisfaction which is integral to business success in the current competitive landscape. The associated certification exam voucher is included with this course.

08/31	09/02/20	OLL	9:00 AM - 5:00 PM	TYS
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### ITIL® 4 Strategist Direct Plan and Improve (DPI) / 2385 USD / Days: 3

This unique and central course covers requirements in both the ITIL Managing Professional and ITIL Strategic Leader designations. As such, this course is a must-have in any ITIL 4 professional development plan. You will gain the practical skills needed to establish a learning and improving organization that possess a strong and targeted strategic direction. The associated certification exam voucher is included with this course.

07/20	07/22/20	OLL	9:00 AM - 5:00 PM	TYS
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### ITIL® Foundation Certification (2011 Lifecycle Edition) / 1950 USD / Days: 3

In this course, students will acquire the essential skills and information necessary to lead and manage an IT business service through every stage of its lifecycle.

07/20	07/22/20	OLL	9:00 AM - 5:00 PM	TYS
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### ITIL® Practitioner Certification / 1950 USD / Days: 2

The ITIL Practitioner certification centers on applying that foundational ITIL knowledge and processes to improving IT services and management. This course provides guidance and practice in applying your foundational knowledge.

07/22	07/23/20	OLL	9:00 AM - 5:00 PM	TYS
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## Java

### Advanced Java 9 / 2796 USD / Days: 4

This course provides an in-depth treatment of the many, significant Java 9 features and updates with the goal of demonstrating how these features can be used to improve the performance and functionality of Java applications.

09/21	09/24/20	OLL	9:00 AM - 5:00 PM	TYS
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### Introduction to Java 9 / 3495 USD / Days: 5

A comprehensive hands-on Java training course geared for developers who have little or no prior working knowledge of object-oriented programming languages (such as those working on C, COBOL, 4GL, etc.).

07/27	07/31/20	OLL	9:00 AM - 5:00 PM	TYS
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### JavaScript Essentials with jQuery / 3495 USD / Days: 5

Mastering JavaScript and jQuery provides an introduction to and experience working with the JavaScript programming language in the environment it's used in the most: the browser.

09/21	09/25/20	OLL	9:00 AM - 5:00 PM	TYS
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## Leadership and Professional Development

### Accomplishing the Results You Want / 2250 USD / Days: 3

In this course, students will learn how to strengthen your leadership voice and foster employee buy-in to exceed expectations and achieve the most positive outcome.

08/19	08/21/20	OLL	9:00 AM - 5:00 PM	TYS
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### Becoming a Transformational Leader / 1500 USD / Days: 2

This course will help students develop authentic leadership qualities that motivate and drive others to reach their full potential, and become the transformational leaders of the future.

08/06	08/07/20	OLL	9:00 AM - 5:00 PM	TYS
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10/08	10/09/20	OLL	9:00 AM - 5:00 PM	TYS
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### Building Successful Work Relationships / 2250 USD / Days: 3

In this course, students will learn how to build co-operative trust-based relationships that enable them to work productively with other professionals, clearly communicating and respectfully harnessing their distinctive contributions.

08/03	08/05/20	OLL	9:00 AM - 5:00 PM	TYS
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## Course Schedule

### **Business Acumen For Leaders / 1500 USD / Days: 2**

Students will learn to understand the mechanics of the organization – reading and interpreting financials, making sound business decisions, and setting a course – while also developing the skills to guide and direct your workforce.

08/24 · 08/25/20 **OLL** 9:00 AM - 5:00 PM TYS

### **Communicating Across Your Organization / 2250 USD / Days: 3**

In this course, students will learn to build trust and commitment, motivating others through respectful and authentic interactions.

08/12 · 08/14/20 **OLL** 9:00 AM - 5:00 PM TYS

### **Constructive Conflict Management / 1500 USD / Days: 2**

In this course, students will learn to recognize the warning signs that precede quarrels and how to mitigate their impact, as well as constructive ways to harness the differences between team members and shift them toward productive, positive outcomes.

08/12 · 08/13/20 **OLL** 9:00 AM - 5:00 PM TYS

10/12 · 10/13/20 **OLL** 9:00 AM - 5:00 PM TYS

### **Critical Facilitation Skills for Leaders / 1500 USD / Days: 2**

Students will learn how to develop and apply facilitation techniques to support their team at every stage of the team life cycle. Students will enhance their interpersonal competencies and observational abilities to deal with disruptions and more.

09/21 · 09/22/20 **OLL** 9:00 AM - 5:00 PM TYS

### **Developing Successful Interpersonal Skills / 2250 USD / Days: 3**

This course will prepare students for the collaborative situations inherent in every facet of business, whether working with colleagues, partners, vendors, or clients.

07/28 · 07/30/20 **OLL** 9:00 AM - 5:00 PM TYS

09/28 · 09/30/20 **OLL** 9:00 AM - 5:00 PM TYS

### **Discovering Your Leadership Voice / 1500 USD / Days: 2**

Leaders inspire followership in others. Whether speaking conversationally or presenting before a group, a powerful leadership message delivered with impact and focused on the needs of the audience, can motivate and energize others.

07/15 · 07/16/20 **OLL** 9:00 AM - 5:00 PM TYS

08/17 · 08/17/20 **OLL** 10:00 AM - 7:00 PM TYS

10/19 · 10/20/20 **OLL** 9:00 AM - 5:00 PM TYS

### **Effective Leadership through Coaching / 2250 USD / Days: 3**

The most successful leaders recognize that their success depends upon the success of those they lead. Enabling others to grow and fulfil their potential by coaching them to discover and apply their talents and strengths is a core competency of leadership

10/07 · 10/09/20 **OLL** 9:00 AM - 5:00 PM TYS

### **Evolving into the Manager Role / 2250 USD / Days: 3**

In this course, students will learn how to confidently acquire and build these skills through relevant discussions, team and individual activities.

09/08 · 09/10/20 **OLL** 9:00 AM - 5:00 PM TYS

### **Expanding Your Emotional Intelligence / 2250 USD / Days: 3**

Incorporating powerful tools and classroom activities, students will practice and hone their skills, mastering the strategies learned to effectively communicate, connect with, and support others through healthy and productive interactions.

08/19 · 08/21/20 **OLL** 9:00 AM - 5:00 PM TYS

### **Extending Your Sphere of Influence / 1500 USD / Days: 2**

In this course, you will learn to become proficient in the art of persuasion, selecting and utilizing appropriate styles and strategies to have the most influential effect, as well as understanding how to protect yourself from being manipulated by others.

09/01 · 09/02/20 **OLL** 9:00 AM - 5:00 PM TYS

10/20 · 10/21/20 **OLL** 9:00 AM - 5:00 PM TYS

### **Leadership Excellence for Senior Management / 2250 USD / Days: 3**

To maximize performance and foster a healthy environment, senior managers must also motivate others, nurturing and utilizing the distinctive skills of each team member.

08/12 · 08/14/20 **OLL** 9:00 AM - 5:00 PM TYS

### **Leading Change in a Complex World / 1500 USD / Days: 2**

Change is both inevitable and necessary, yet potentially disruptive. Leading change efforts requires building credibility, communicating effectively, developing trust, making decisions, and demonstrating confidence. This course will help you to cultivate the leadership skills that you need to influence others and guide them through times of change.

09/21 · 09/22/20 **OLL** 9:00 AM - 5:00 PM TYS

### **Making the Right Decisions Under Pressure / 1500 USD / Days: 2**

In this course, students will learn to evaluate options, generate possible solutions, and decide on logical strategies.

11/05 · 11/06/20 **OLL** 9:00 AM - 5:00 PM TYS

### **Managing Remote and Virtual Teams / 1500 USD / Days: 2**

Managing remote teams is now a common occurrence. Working virtually offers unique advantages and challenges. But how do you best leverage these benefits while overcoming impediments? This course will teach you to adjust your management style to successfully improve communication, foster connections, increase productivity, and develop highly successful remote and virtual teams.

07/16 · 07/17/20 **OLL** 9:00 AM - 5:00 PM TYS

09/17 · 09/18/20 **OLL** 9:00 AM - 5:00 PM TYS

### **Mastering Positive Assertiveness / 1500 USD / Days: 2**

In this course, students will discover the best techniques to be properly assertive, and what are the ideal approaches in differing situations.

08/24 · 08/25/20 **OLL** 9:00 AM - 5:00 PM TYS

### **Navigating The Modern Workforce - Diversity, Culture, Generations / 1500 USD / Days: 2**

In this course, students will learn how to capitalize on the strengths of your diverse team while directing and guiding them to even greater achievements.

09/03 · 09/04/20 **OLL** 9:00 AM - 5:00 PM TYS

### **Prioritizing Your Time Effectively / 1500 USD / Days: 2**

In this course, students will learn to improve their focus, prioritize tasks, identify and avoid obstacles to staying on track, and develop strategies to get the most out of their time.

10/08 · 10/09/20 **OLL** 9:00 AM - 5:00 PM TYS

### **Providing Outstanding Customer Service / 1500 USD / Days: 2**

This course offers practical tools and techniques to win clients, create loyal advocates for your business, and deliver excellent customer service.

08/10 · 08/11/20 **OLL** 9:00 AM - 5:00 PM TYS

### **Strategic Negotiation Skills / 1500 USD / Days: 2**

Students will learn the essential strategies and techniques needed to guide negotiations from opening discussions through to a positive result. Students will leave with practical solutions to negotiating effectively.

09/15 · 09/16/20 **OLL** 9:00 AM - 5:00 PM TYS

### **The Art of Effective Presentations / 2250 USD / Days: 3**

In this course, students will learn strategies to master your speaking skills, confidently standing before a group and delivering their message.

09/02 · 09/04/20 **OLL** 9:00 AM - 5:00 PM TYS

## Course Schedule

### Thinking with Critical Insight / 1500 USD / Days: 2

Students will learn to explore challenges, defy incorrect assumptions, and look at things with new and differing perspectives, incorporating these insights into your thought processes, and enabling them to find solutions to even the most difficult tasks.

07/22 · 07/23/20 **OLL** 9:00 AM - 5:00 PM TYS

09/23 · 09/24/20 **OLL** 9:00 AM - 5:00 PM TYS

### Transitioning into Leadership for an IT Manager / 2250 USD / Days: 3

From developing an inspiring vision and empowering members to reach it. To meeting deadlines and evaluating results. This course you will teach students the skills and behaviors needed to successfully transition into an IT manager role.

07/22 · 07/24/20 **OLL** 9:00 AM - 5:00 PM TYS

### Writing for the Business Professional / 1500 USD / Days: 2

In this course, you will learn the essential skills needed to organize your thoughts and select the best words and phrases to clearly convey them in writing.

09/16 · 09/17/20 **OLL** 9:00 AM - 5:00 PM TYS

## Linux

### 55187 Linux System Administration / 2380 USD / Days: 4

This hands-on 4-day Linux System Administration course teaches attendees how to administer, configure

and upgrade Linux systems running one of the three major Linux distribution families (Red Hat, SUSE,

Debian/Ubuntu). Focused on enterprise environments, it provides Linux system administrators with all the

tools and concepts needed to efficiently build and manage a production Linux infrastructure. This course

presents state-of-the-art techniques used in the industry and applies them in the context of practical labs.

07/20 · 07/23/20 **OLL** 9:00 AM - 5:00 PM TYS

## Microsoft 365

### MS-030T00 Office 365 Administrator / 2975 USD / Days: 5

This course covers three central elements of Microsoft 365 enterprise administration &ndash; Microsoft 365 tenant and service management, Office 365 management, and Microsoft 365 identity management. In Microsoft 365 tenant and service management, you will examine all the key components that must be planned for when designing your Microsoft 365 tenant. Once this planning phase is complete, you will learn how to configure your Microsoft 365 tenant, including your organizational profile, tenant subscription options, component services, user accounts and licenses, and security groups.

08/03 · 08/07/20 **OLL** 9:00 AM - 5:00 PM TYS

10/19 · 10/23/20 **OLL** 9:00 AM - 5:00 PM TYS

### MS-100T00 Microsoft 365 Identity and Services / 2975 USD / Days: 5

Students will learn key elements of Microsoft 365 Identity job role.

08/10 · 08/14/20 **OLL** 9:00 AM - 5:00 PM TYS

09/14 · 09/18/20 **OLL** 9:00 AM - 5:00 PM TYS

09/28 · 10/02/20 **OLL** 9:00 AM - 5:00 PM TYS

10/26 · 10/30/20 **OLL** 9:00 AM - 5:00 PM TYS

### MS-101T00 Microsoft 365 Mobility and Security / 2975 USD / Days: 5

This course covers three central elements of Microsoft 365 enterprise administration &ndash; Microsoft 365 security management, Microsoft 365 compliance management, and Microsoft 365 device management. In Microsoft 365 security management, you will examine all the common types of threat vectors and data breaches facing organizations today, and you will learn how Microsoft 365's security solutions address these security threats.

07/27 · 07/31/20 **OLL** 9:00 AM - 5:00 PM TYS

08/03 · 08/07/20 **OLL** 9:00 AM - 5:00 PM TYS

09/21 · 09/25/20 **OLL** 9:00 AM - 5:00 PM TYS

10/05 · 10/09/20 **OLL** 9:00 AM - 5:00 PM TYS

11/02 · 11/06/20 **OLL** 9:00 AM - 5:00 PM TYS

### MS-200 Planning and Configuring a Messaging Platform / 3570 USD / Days: 5

This three-MOC packaged set aligned to Microsoft 365 Exam: Messaging Administrator, Part 1 contains courseware that helps prepare students for Exams MS-200. Passing this exam is required to earn the Microsoft 365 certification.

09/28 · 10/02/20 **OLL** 9:00 AM - 5:00 PM TYS

### MS-201 Implementing a Hybrid and Secure Messaging Platform / 2380 USD / Days: 4

This two-MOC packaged set aligned to Microsoft 365 Exam: Messaging Administrator, Part 2 contains courseware that helps prepare students for Exams MS-201. Passing this exam is required to earn the Microsoft 365 certification.

08/03 · 08/06/20 **OLL** 9:00 AM - 5:00 PM TYS

### MS-500 Microsoft 365 Security Administrator / 2380 USD / Days: 4

This four-MOC packaged set aligned to Microsoft 365 Exam: Microsoft 365 Security Administrator contains courseware that helps prepare students for Exams MS-500. Passing this exam is required to earn the Microsoft 365 Security Administrator certification.

07/13 · 07/16/20 **OLL** 9:00 AM - 5:00 PM TYS

08/24 · 08/27/20 **OLL** 9:00 AM - 5:00 PM TYS

09/08 · 09/11/20 **OLL** 9:00 AM - 5:00 PM TYS

10/06 · 10/09/20 **OLL** 9:00 AM - 5:00 PM TYS

### MS-500 Microsoft 365 Security Administrator / 2380 USD / Days: 4

This four-MOC packaged set aligned to Microsoft 365 Exam: Microsoft 365 Security Administrator contains courseware that helps prepare students for Exams MS-500. Passing this exam is required to earn the Microsoft 365 Security Administrator certification.

11/02 · 11/05/20 **OLL** 9:00 AM - 5:00 PM TYS

### MS-600T00 Building Applications and Solutions with Microsoft 365 Core Services / 2975 USD / Days: 5

This course covers five central elements of Microsoft 365 platform &ndash; implementing Microsoft Identity, working with Microsoft Graph, extending and customizing SharePoint, extending Teams, and extending Office. In this course, students will learn how to implement Microsoft Identity and work with Microsoft Graph. Students will also gain the knowledge on UI elements (including Adaptive Cards and UI Fabric), Integration Points (including Microsoft Teams, Office Add-ins, SharePoint Framework, Actionable Messages), and determining workload platform targets.

07/13 · 07/17/20 **OLL** 9:00 AM - 5:00 PM TYS

10/05 · 10/09/20 **OLL** 9:00 AM - 5:00 PM TYS

### MS-700T00 Managing Microsoft Teams / 2975 USD / Days: 4

The Managing Microsoft Teams course is designed for persons who are aspiring to the Microsoft 365 Teams Admin role. Microsoft Teams admins configure, deploy, and manage Office 365 workloads for Microsoft Teams that focus on efficient and effective collaboration and communication in an enterprise environment. This course covers six central elements - Microsoft Teams overview, implementing governance, security and compliance for Microsoft Teams, preparing the environment for a Microsoft Teams deployment, deploying and managing teams, managing collaboration and managing communication in Microsoft Teams.

07/20 · 07/23/20 **OLL** 9:00 AM - 5:00 PM TYS

08/24 · 08/27/20 **OLL** 9:00 AM - 5:00 PM TYS

09/21 · 09/24/20 **OLL** 9:00 AM - 5:00 PM TYS

11/02 · 11/05/20 **OLL** 9:00 AM - 5:00 PM TYS

## Course Schedule

### MS-900T01 Microsoft 365 Fundamentals / 595 USD / Days: 1

This course provides foundational knowledge on the considerations and benefits of adopting cloud services and the Software as a Service (SaaS) cloud model, with a specific focus on Microsoft 365 cloud service offerings. You will begin by learning about cloud fundamentals, including an overview of cloud computing and specifically Microsoft cloud services. You will be introduced to Microsoft Azure, and you will examine the differences between Microsoft 365 and Office 365. You will then perform an in-depth review of Microsoft 365, including a comparison of Microsoft on-premises services versus Microsoft 365 cloud services, a review of enterprise mobility in Microsoft 365, and an analysis of how Microsoft 365 services provide collaboration. The course then analyzes how security, compliance, privacy, and trust are handled in Microsoft 365, and it concludes with a review of Microsoft 365 subscriptions, licenses, billing, and support.

07/13	07/13/20	OLL	9:00 AM - 5:00 PM	TYS
09/11	09/11/20	OLL	9:00 AM - 5:00 PM	TYS

### Microsoft Access

#### Access 2016 - Part 1 / 590 USD / Days: 2

In this course, students will use Access 2016 to manage their data, including creating a new database; constructing tables; designing forms and reports; and creating queries to join, filter, and sort data.

07/13	07/14/20	OLL	9:00 AM - 5:00 PM	TYS
07/20	07/21/20	OLL	9:00 AM - 5:00 PM	TYS
08/03	08/04/20	OLL	11:00 AM - 7:00 PM	TYS
08/18	08/19/20	OLL	9:00 AM - 5:00 PM	TYS
09/08	09/09/20	OLL	9:00 AM - 5:00 PM	TYS
09/17	09/18/20	OLL	9:00 AM - 5:00 PM	TYS
10/12	10/13/20	OLL	9:00 AM - 5:00 PM	TYS

#### Access 2016 - Part 2 / 590 USD / Days: 2

You've covered many of the basic functions of Microsoft® Office Access® 2016, and now you're ready to learn advanced Access features such as database management, advanced form design, packaging a database, encrypting a database, preparing a database for multi-user access, and more. Knowledge of these features separate database professionals from the casual database users or occasional designers.

07/20	07/21/20	OLL	11:00 AM - 7:00 PM	TYS
08/05	08/06/20	OLL	9:00 AM - 5:00 PM	TYS
08/20	08/21/20	OLL	9:00 AM - 5:00 PM	TYS
09/03	09/04/20	OLL	9:00 AM - 5:00 PM	TYS
09/24	09/25/20	OLL	9:00 AM - 5:00 PM	TYS
09/30	10/01/20	OLL	11:00 AM - 7:00 PM	TYS
10/21	10/22/20	OLL	9:00 AM - 5:00 PM	TYS

### Access 2019 - Part 1 / 590 USD / Days: 2

Data is everywhere. Most job roles today involve some form of data management. Virtually everyone is affected in some way by the need to manage data. A relational database application such as Microsoft® Office Access® can help you and your organization with this task.

07/15	07/16/20	OLL	9:00 AM - 5:00 PM	TYS
08/18	08/19/20	OLL	9:00 AM - 5:00 PM	TYS
09/21	09/22/20	OLL	9:00 AM - 5:00 PM	TYS
10/07	10/08/20	OLL	9:00 AM - 5:00 PM	TYS
11/03	11/04/20	OLL	11:00 AM - 7:00 PM	TYS

### Access 2019 - Part 2 / 590 USD / Days: 2

Your training and experience using Microsoft® Office Access®; has given you basic database management skills, such as creating tables, designing forms and reports, and building queries. In this course, you will expand your knowledge of relational database design; promote quality input from users; improve database efficiency and promote data integrity; and implement advanced features in tables, queries, forms, and reports. Extending your knowledge of Access will result in a robust, functional database for your users.

07/29	07/30/20	OLL	9:00 AM - 5:00 PM	TYS
08/24	08/25/20	OLL	9:00 AM - 5:00 PM	TYS
09/23	09/24/20	OLL	9:00 AM - 5:00 PM	TYS
10/21	10/22/20	OLL	9:00 AM - 5:00 PM	TYS

### Access for Office 365 - Part 1 / 790 USD / Days: 2

In this introductory course, you will discover the capabilities of Microsoft® Access®, a relational database application that can help you and your organization manage your complex data.

07/20	07/21/20	OLL	9:00 AM - 5:00 PM	TYS
09/21	09/22/20	OLL	11:00 AM - 7:00 PM	TYS

### Access for Office 365 - Part 2 / 790 USD / Days: 2

In this course, you will expand your knowledge of relational database design; promote quality input from users; improve database efficiency and promote data integrity; and implement advanced features in tables, queries, forms, and reports. Extending your knowledge of Access will result in a robust, functional database for your users.

This course covers Microsoft Office Specialist Program exam objectives to help you prepare for the Access Expert (Office 365 and Office 2019): Exam MO-500 certification.

07/22	07/23/20	OLL	9:00 AM - 5:00 PM	TYS
09/23	09/24/20	OLL	9:00 AM - 5:00 PM	TYS

### Microsoft Azure

#### 20487 Developing Windows Azure and Web Services / 2975 USD / Days: 5

In this course, students will learn how to design and develop services that access local and remote data from various data sources and how to develop and deploy services to hybrid environments, including on-premises servers and Windows Azure.

07/27	07/31/20	OLL	9:00 AM - 5:00 PM	TYS
10/26	10/30/20	OLL	9:00 AM - 5:00 PM	TYS

#### AZ-010T00 Azure Administration for AWS SysOps / 1190 USD / Days: 2

This two-day course is designed for AWS Sysops administrators interested in learning how Azure is administered. In this workshop which combines lecture with hands-on practical exercises and discussion/review, you will be introduced to Azure Administration, Azure Networking, Azure Compute, Azure Storage, and Azure Governance. During the workshop, you will apply this knowledge - building end-to-end architecture that demonstrates the main features discussed.

10/05	10/06/20	OLL	9:00 AM - 5:00 PM	TYS
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#### AZ-104T00 - Microsoft Azure Administrator / 2380 USD / Days: 4

This course teaches IT Professionals how to manage their Azure subscriptions, secure identities, administer the infrastructure, configure virtual networking, connect Azure and on-premises sites, manage network traffic, implement storage solutions, create and scale virtual machines, implement web apps and containers, back up and share data, and monitor your solution.

07/13	07/16/20	OLL	9:00 AM - 5:00 PM	TYS
07/20	07/23/20	OLL	9:00 AM - 5:00 PM	TYS
07/27	07/30/20	OLL	11:00 AM - 7:00 PM	TYS
08/04	08/07/20	OLL	9:00 AM - 5:00 PM	TYS
08/10	08/13/20	OLL	9:00 AM - 5:00 PM	TYS
08/18	08/21/20	OLL	9:00 AM - 5:00 PM	TYS
09/01	09/04/20	OLL	9:00 AM - 5:00 PM	TYS
09/08	09/11/20	OLL	11:00 AM - 7:00 PM	TYS
09/14	09/17/20	OLL	9:00 AM - 5:00 PM	TYS
09/28	10/01/20	OLL	9:00 AM - 5:00 PM	TYS
10/05	10/08/20	OLL	11:00 AM - 7:00 PM	TYS
10/12	10/15/20	OLL	9:00 AM - 5:00 PM	TYS
10/19	10/22/20	OLL	9:00 AM - 5:00 PM	TYS
10/26	10/29/20	OLL	9:00 AM - 5:00 PM	TYS
11/02	11/05/20	OLL	9:00 AM - 5:00 PM	TYS

## Course Schedule

### AZ-204T00-A: Developing Solutions for Microsoft Azure / 2975 USD / Days: 5

This course teaches developers how to create end-to-end solutions in Microsoft Azure. Students will learn how to implement Azure compute solutions, create Azure Functions, implement and manage web apps, develop solutions utilizing Azure storage, implement authentication and authorization, and secure their solutions by using KeyVault and Managed Identities. Students will also learn how to connect to and consume Azure services and third-party services, and include event- and message-based models in their solutions. The course also covers monitoring, troubleshooting, and optimizing Azure solutions.

07/20	07/24/20	OLL	9:00 AM - 5:00 PM	TYS
08/24	08/28/20	OLL	9:00 AM - 5:00 PM	TYS
09/28	10/02/20	OLL	9:00 AM - 5:00 PM	TYS
10/26	10/30/20	OLL	9:00 AM - 5:00 PM	TYS

### AZ-300 Azure Architect Technologies / 2975 USD / Days: 5

In this course, students will learn the different technologies used in the Azure Architect job role.

07/27	07/31/20	OLL	9:00 AM - 5:00 PM	TYS
08/03	08/07/20	OLL	9:00 AM - 5:00 PM	TYS

### AZ-301 Azure Solutions Architect - Design / 2380 USD / Days: 4

In this course students will learn the design function of the Azure Solutions Architect job role.

07/13	07/16/20	OLL	9:00 AM - 5:00 PM	TYS
08/17	08/20/20	OLL	9:00 AM - 5:00 PM	TYS
08/31	09/03/20	OLL	9:00 AM - 5:00 PM	TYS

### AZ-400 Azure DevOps Engineer / 4165 USD / Days: 5

This seven-MOC packaged set aligned to Azure Exam: Azure DevOps Engineer contains courseware that helps prepare students for Exams AZ-400. Passing this exam is required to earn the Azure DevOps Engineer certification.

09/14	09/18/20	OLL	9:00 AM - 5:00 PM	TYS
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### AZ-500T00 Microsoft Azure Security Technologies / 2975 USD / Days: 4

In this course students will gain the knowledge and skills needed to implement security controls, maintain the security posture, and identify and remediate vulnerabilities by using a variety of security tools. The course covers scripting and automation, virtualization, and cloud N-tier architecture.

08/31	09/03/20	OLL	9:00 AM - 5:00 PM	TYS
09/28	10/01/20	OLL	11:00 AM - 7:00 PM	TYS
11/02	11/05/20	OLL	11:00 AM - 7:00 PM	TYS

### AZ-900T00 Microsoft Azure Fundamentals / 1190 USD / Days: 2

This course will provide foundational level knowledge on cloud concepts; core Azure services; security, privacy, compliance, and trust; and Azure pricing and support.

**Note:** This course provides an Azure pass and time for you to participate in hands-on labs. If you do not need hands-on experience, consider the AZ-900T01: Microsoft Azure Fundamentals (1 day) course. The content for both courses align to the AZ-900 exam objective domain.

08/06	08/07/20	OLL	9:00 AM - 5:00 PM	TYS
09/21	09/22/20	OLL	9:00 AM - 5:00 PM	TYS
10/22	10/23/20	OLL	9:00 AM - 5:00 PM	TYS

### AZ-900T01 Microsoft Azure Fundamentals / 595 USD / Days: 1

This course will provide foundational level knowledge of cloud services and how those services are provided with Microsoft Azure. The course can be taken as an optional first step in learning about cloud services and Microsoft Azure, before taking further Microsoft Azure or Microsoft cloud services courses.

07/17	07/17/20	OLL	9:00 AM - 5:00 PM	TYS
08/07	08/07/20	OLL	9:00 AM - 5:00 PM	TYS
09/14	09/14/20	OLL	9:00 AM - 5:00 PM	TYS
10/09	10/09/20	OLL	9:00 AM - 5:00 PM	TYS
11/06	11/06/20	OLL	9:00 AM - 5:00 PM	TYS

### DP-100T01 Designing and Implementing a Data Science Solution on Azure / 1785 USD / Days: 3

Gain the necessary knowledge about how to use Azure services to develop, train, and deploy, machine learning solutions. The course starts with an overview of Azure services that support data science. From there, it focuses on using Azure's premier data science service, Azure Machine Learning service, to automate the data science pipeline. This course is focused on Azure and does not teach the student how to do data science. It is assumed students already know that.

08/05	08/07/20	OLL	9:00 AM - 5:00 PM	TYS
10/07	10/09/20	OLL	9:00 AM - 5:00 PM	TYS

### DP-200T01 Implementing an Azure Data Solution / 1785 USD / Days: 3

In this course, students will implement various data platform technologies into solutions that are in line with business and technical requirements including on-premises, cloud, and hybrid data scenarios incorporating both relational and No-SQL data. They will also learn how to process data using a range of technologies and languages for both streaming and batch data.

Students will also explore how to implement data security including authentication, authorization, data policies and standards. They will also define and implement data solution monitoring for both the data storage and data processing activities. Finally, they will manage and troubleshoot Azure data solutions which includes the optimization and disaster recovery of big data, batch processing and streaming data solutions.

08/10	08/12/20	OLL	9:00 AM - 5:00 PM	TYS
09/14	09/16/20	OLL	9:00 AM - 5:00 PM	TYS
10/12	10/14/20	OLL	9:00 AM - 5:00 PM	TYS

### DP-201T01 - Designing an Azure Data Solution / 1190 USD / Days: 2

In this course, students will design various data platform technologies into solutions that are in line with business and technical requirements. This can include on-premises, cloud, and hybrid data scenarios which incorporate relational, No-SQL or Data Warehouse data. Students will also learn how to design process architectures using a range of technologies for both streaming and batch data.

Students will also explore how to design data security including data access, data policies and standards. They will also design Azure data solutions which includes the optimization, availability and disaster recovery of big data, batch processing and streaming data solutions.

08/13	08/14/20	OLL	9:00 AM - 5:00 PM	TYS
09/17	09/18/20	OLL	9:00 AM - 5:00 PM	TYS
10/15	10/16/20	OLL	9:00 AM - 5:00 PM	TYS

## Microsoft Cloud and Big Data

### Microsoft Power BI - Data Analysis Practitioner / 790 USD / Days: 2

As technology progresses and becomes more interwoven with our businesses and lives, more data is collected about business and personal activities. This era of "big data" has exploded due to the rise of cloud computing, which provides an abundance of computational power and storage, allowing organizations of all sorts to capture and store data. Leveraging that data effectively can provide timely insights and a competitive advantage.

07/20	07/21/20	OLL	9:00 AM - 5:00 PM	TYS
09/21	09/22/20	OLL	9:00 AM - 5:00 PM	TYS



## Course Schedule

### Microsoft Dynamics

#### MB-200 Microsoft Power Platform + Dynamics 365 Core / 2995 USD / Days: 5

This four-MOC packaged set aligned to Microsoft 365 Exam: Dynamics 365 Customer Engagement Core contains courseware that helps prepare students for Exams MB-200. Passing this exam is required to earn the Microsoft 365 certification.

08/17 · 08/21/20 **OLL** 9:00 AM - 5:00 PM TYS

10/19 · 10/23/20 **OLL** 9:00 AM - 5:00 PM TYS

#### MB-210T01 Dynamics 365 for customer engagement for Sales / 595 USD / Days: 1

Microsoft Dynamics 365 for Sales is an end-to-end application to manage the handling of customers and potential customers; tracking data against sales goals, automating your best practices, learning from your data and more.

09/08 · 09/08/20 **OLL** 9:00 AM - 5:00 PM TYS

#### MB-230T01 Dynamics 365 for customer engagement for Customer Service / 595 USD / Days: 1

Microsoft Dynamics 365 for Customer Service offers any organization an opportunity for customer success. Using tools such as automatic case creation and queue management frees up your time to dedicate it where you can have a greater impact, directly with your customers.

09/09 · 09/09/20 **OLL** 9:00 AM - 5:00 PM TYS

#### MB-901T00 Microsoft Dynamics 365 Fundamentals / 1590 USD / Days: 2

This course gives you a broad overview of Dynamics 365 applications. You will be able, by the end of the course, to identify each of the applications, articulate their business value, and discuss their core functionality. You will be introduced to the concepts behind Dynamics 365 security and reporting, and familiarize yourself with the latest data and product integrations available.

09/10 · 09/11/20 **OLL** 9:00 AM - 5:00 PM TYS

### Microsoft Excel

#### 10994 Data Analysis Fundamentals using Excel / 1190 USD / Days: 2

The main purpose of the course is to give students the ability to add analysis capabilities to Excel spreadsheets and to provide students with a foundation to learn about more advanced data analytics with Excel or Power BI.

11/05 · 11/06/20 **OLL** 9:00 AM - 5:00 PM TYS

#### 20779 Analyzing Data with Excel / 1785 USD / Days: 3

The main purpose of the course is to give students the ability to add BI techniques to Excel data analysis. The course goes beyond the capabilities of tables and charts and uses Pivot Charts, the Excel Data Model, and Power BI.

08/19 · 08/21/20 **OLL** 9:00 AM - 5:00 PM TYS

10/19 · 10/21/20 **OLL** 9:00 AM - 5:00 PM TYS

#### Data Analysis and Visualization with Microsoft Excel / 590 USD / Days: 2

Analyzing data to find issues, insights and opportunities, is now a critical part of many job roles. Beyond the analysis, data analysts in all job roles must be able to effectively present and communicate their findings in visually compelling ways.

Microsoft Excel is designed for this purpose. Excel can connect to a wide range of data sources, perform robust data analysis and create diverse and robust data-backed visualizations to show insights, trends, and create reports. These capabilities enable people who use Excel for data analysis to turn data into thoughtful action.

10/19 · 10/20/20 **OLL** 9:00 AM - 5:00 PM TYS

#### Data Analysis using Excel 2016 – Level 1 / 990 USD / Days: 2

Power BI Report Writers will learn everything they need to create highly effective PivotTable and PivotChart reports using data models created by more advanced Power BI Designers.

08/13 · 08/14/20 **OLL** 9:00 AM - 5:00 PM TYS

10/08 · 10/09/20 **OLL** 9:00 AM - 5:00 PM TYS

#### Data Model Design Using Excel 2016 – Level 2 / 495 USD / Days: 1

This course is designed for Power BI for Excel Designers who are ready to create custom data models for themselves and for other Power BI Designers.

08/19 · 08/19/20 **OLL** 9:00 AM - 5:00 PM TYS

10/14 · 10/14/20 **OLL** 9:00 AM - 5:00 PM TYS

#### Excel 2013/2016 Programming with VBA / 1185 USD / Days: 3

07/22 · 07/24/20 **OLL** 9:00 AM - 5:00 PM TYS

10/26 · 10/28/20 **OLL** 9:00 AM - 5:00 PM TYS

#### Excel 2016 - Formulas and Charts (FocusChoice) / 195 USD / Days: 1

In This Course, students will analyze Excel data, create Formulas, Charts and Data to Support Excel Spreadsheets and Workbooks.

08/04 · 08/04/20 **OLL** 9:00 AM - 12:30 PM TYS

09/17 · 09/17/20 **OLL** 9:00 AM - 12:30 PM TYS

11/03 · 11/03/20 **OLL** 9:00 AM - 12:30 PM TYS

#### Excel 2016 - Part 1 / 295 USD / Days: 1

<p>Are you looking to become a proficient Excel user? Professional Excel training from New Horizons can get you on the path to mastering this popular data spreadsheet software.</p>

<p>Through completing the introductory Excel 2016 training course, you'll develop foundational data manipulation knowledge and skills that you can build upon through additional training and use. With the Excel 2016 - Part 1 course under your belt, you'll feel confident using one of the world's most powerful applications.</p>

07/13 · 07/13/20 **OLL** 9:00 AM - 5:00 PM TYS

07/14 · 07/14/20 **OLL** 9:00 AM - 5:00 PM TYS

07/15 · 07/15/20 **OLL** 9:00 AM - 5:00 PM TYS

07/22 · 07/22/20 **OLL** 9:00 AM - 5:00 PM TYS

07/27 · 07/27/20 **OLL** 9:00 AM - 5:00 PM TYS

08/04 · 08/04/20 **OLL** 9:00 AM - 5:00 PM TYS

08/10 · 08/10/20 **OLL** 9:00 AM - 5:00 PM TYS

08/14 · 08/14/20 **OLL** 9:00 AM - 5:00 PM TYS

08/18 · 08/18/20 **OLL** 9:00 AM - 5:00 PM TYS

08/20 · 08/20/20 **OLL** 9:00 AM - 5:00 PM TYS

08/24 · 08/24/20 **OLL** 9:00 AM - 5:00 PM TYS

08/28 · 08/28/20 **OLL** 11:00 AM - 7:00 PM TYS

09/01 · 09/01/20 **OLL** 9:00 AM - 5:00 PM TYS

09/04 · 09/04/20 **OLL** 9:00 AM - 5:00 PM TYS

09/08 · 09/08/20 **OLL** 9:00 AM - 5:00 PM TYS

09/14 · 09/14/20 **OLL** 9:00 AM - 5:00 PM TYS

09/17 · 09/17/20 **OLL** 9:00 AM - 5:00 PM TYS

09/21 · 09/21/20 **OLL** 9:00 AM - 5:00 PM TYS

09/24 · 09/24/20 **OLL** 11:00 AM - 7:00 PM TYS

09/28 · 09/28/20 **OLL** 9:00 AM - 5:00 PM TYS

10/05 · 10/05/20 **OLL** 9:00 AM - 5:00 PM TYS

10/19 · 10/19/20 **OLL** 9:00 AM - 5:00 PM TYS

10/22 · 10/22/20 **OLL** 9:00 AM - 5:00 PM TYS

10/29 · 10/29/20 **OLL** 9:00 AM - 5:00 PM TYS

11/05 · 11/05/20 **OLL** 11:00 AM - 7:00 PM TYS

## Course Schedule

### Excel 2016 - Part 2 / 295 USD / Days: 1

<p>You've mastered the basics of Excel. In Excel 2016 - Part 2 training, you'll build upon your data manipulation skills and unlock more capabilities within the platform. </p>

<p>Deepen your understanding of Excel by learning how to create advanced workbooks and worksheets. With Part 2 training from New Horizons under your belt, you'll be ready to create custom formulas, apply built-in Excel functions and manipulate data to extract the insights you need. </p>

07/14	07/14/20	OLL	9:00 AM - 5:00 PM	TYS
07/20	07/20/20	OLL	9:00 AM - 5:00 PM	TYS
07/23	07/23/20	OLL	9:00 AM - 5:00 PM	TYS
07/27	07/27/20	OLL	9:00 AM - 5:00 PM	TYS
07/29	07/29/20	OLL	9:00 AM - 5:00 PM	TYS
08/04	08/04/20	OLL	9:00 AM - 5:00 PM	TYS
08/07	08/07/20	OLL	9:00 AM - 5:00 PM	TYS
08/11	08/11/20	OLL	9:00 AM - 5:00 PM	TYS
08/14	08/14/20	OLL	9:00 AM - 5:00 PM	TYS
08/20	08/20/20	OLL	9:00 AM - 5:00 PM	TYS
08/27	08/27/20	OLL	9:00 AM - 5:00 PM	TYS
09/04	09/04/20	OLL	9:00 AM - 5:00 PM	TYS
09/08	09/08/20	OLL	9:00 AM - 5:00 PM	TYS
09/10	09/10/20	OLL	11:00 AM - 7:00 PM	TYS
09/15	09/15/20	OLL	9:00 AM - 5:00 PM	TYS
09/18	09/18/20	OLL	9:00 AM - 5:00 PM	TYS
09/25	09/25/20	OLL	9:00 AM - 5:00 PM	TYS
09/28	09/28/20	OLL	9:00 AM - 5:00 PM	TYS
10/02	10/02/20	OLL	9:00 AM - 5:00 PM	TYS
10/06	10/06/20	OLL	9:00 AM - 5:00 PM	TYS
10/09	10/09/20	OLL	9:00 AM - 5:00 PM	TYS
10/13	10/13/20	OLL	9:00 AM - 5:00 PM	TYS
10/16	10/16/20	OLL	9:00 AM - 5:00 PM	TYS
10/22	10/22/20	OLL	9:00 AM - 5:00 PM	TYS
10/27	10/27/20	OLL	9:00 AM - 5:00 PM	TYS
10/30	10/30/20	OLL	9:00 AM - 5:00 PM	TYS
11/02	11/02/20	OLL	9:00 AM - 5:00 PM	TYS
11/05	11/05/20	OLL	9:00 AM - 5:00 PM	TYS

### Excel 2016 - Part 3 / 295 USD / Days: 1

<p>Excel is a powerhouse spreadsheet software used by companies small and large. Master this popular platform by completing the Excel 2016 - Part 3 course from New Horizons. </p>

<p>This advanced Excel course builds off learnings from Excel 2016 - Parts 1 & 2 and prepares you to complete difficult Excel tasks such as LOOKUPS, macros and more. The course also covers Microsoft Office Specialist exam objectives to help you prep for the certification exam. </p>

07/17	07/17/20	OLL	9:00 AM - 5:00 PM	TYS
07/17	07/17/20	OLL	9:00 AM - 5:00 PM	TYS
07/24	07/24/20	OLL	9:00 AM - 5:00 PM	TYS
08/03	08/03/20	OLL	9:00 AM - 5:00 PM	TYS
09/14	09/14/20	OLL	9:00 AM - 5:00 PM	TYS
09/24	09/24/20	OLL	9:00 AM - 5:00 PM	TYS
10/05	10/05/20	OLL	9:00 AM - 5:00 PM	TYS
10/21	10/21/20	OLL	9:00 AM - 5:00 PM	TYS

### Excel 2016 - Tables, Pivot Tables and Conditional Formatting / 195 USD / Days: 0

In This Course, students will analyze Excel data, create PivotTables, Pivot Charts as well as Analyzing Pivot Tables.

09/17	09/17/20	OLL	1:30 PM - 5:00 PM	TYS
11/03	11/03/20	OLL	1:30 PM - 5:00 PM	TYS

### Excel 2016/2019 - Data Analysis with PivotTables / 295 USD / Days: 1

Being able to harness the power of PivotTable features & create PivotCharts will help students gain an edge. Not only will students be able to summarize data to analyze, but they can organize the data in a way that can be meaningfully presented to others.

07/13	07/13/20	OLL	9:00 AM - 5:00 PM	TYS
07/27	07/27/20	OLL	9:00 AM - 5:00 PM	TYS
08/04	08/04/20	OLL	9:00 AM - 5:00 PM	TYS
08/11	08/11/20	OLL	9:00 AM - 5:00 PM	TYS
09/28	09/28/20	OLL	9:00 AM - 5:00 PM	TYS
10/23	10/23/20	OLL	9:00 AM - 5:00 PM	TYS

### Excel 2016/2019 - Data Analysis with Power Pivot / 295 USD / Days: 1

Excel provides Power Pivot to help students organize, manipulate, and report on their data in the best way possible. In this course, students gain a solid understanding of Power Pivot to maximize their effectiveness when analyzing data.

07/23	07/23/20	OLL	9:00 AM - 5:00 PM	TYS
08/05	08/05/20	OLL	9:00 AM - 5:00 PM	TYS
09/09	09/09/20	OLL	9:00 AM - 5:00 PM	TYS

### Excel 2016/2019 - Data Analysis with Power Pivot / 295 USD / Days: 1

Excel provides Power Pivot to help students organize, manipulate, and report on their data in the best way possible. In this course, students gain a solid understanding of Power Pivot to maximize their effectiveness when analyzing data.

10/09	10/09/20	OLL	9:00 AM - 5:00 PM	TYS
11/05	11/05/20	OLL	9:00 AM - 5:00 PM	TYS

### Excel 2019 - Part 1 / 295 USD / Days: 1

This course aims to provide you with a foundation for Excel knowledge and skills, which you can build upon to eventually become an expert in data manipulation. Excel can help you organize, calculate, analyze, revise, update, and present your data in ways that will help the decision makers in your organization steer you in the right direction. It will also make these tasks much easier for you to accomplish, and in much less time, than if you used traditional pen-and-paper methods or non-specialized software.

07/17	07/17/20	OLL	9:00 AM - 5:00 PM	TYS
08/03	08/03/20	OLL	11:00 AM - 7:00 PM	TYS
08/10	08/10/20	OLL	9:00 AM - 5:00 PM	TYS
08/18	08/18/20	OLL	9:00 AM - 5:00 PM	TYS
09/01	09/01/20	OLL	9:00 AM - 5:00 PM	TYS
09/08	09/08/20	OLL	9:00 AM - 5:00 PM	TYS
09/23	09/23/20	OLL	9:00 AM - 5:00 PM	TYS
10/05	10/05/20	OLL	11:00 AM - 7:00 PM	TYS
10/12	10/12/20	OLL	9:00 AM - 5:00 PM	TYS
10/19	10/19/20	OLL	11:00 AM - 7:00 PM	TYS
10/28	10/28/20	OLL	11:00 AM - 7:00 PM	TYS
11/04	11/04/20	OLL	9:00 AM - 5:00 PM	TYS

### Excel 2019 - Part 2 / 295 USD / Days: 1

This course builds upon the foundational knowledge presented in the Microsoft® Office Excel® 2019: Part 1 course and will help start you down the road to creating advanced workbooks and worksheets that can help deepen your understanding of organizational intelligence. The ability to analyze massive amounts of data, extract actionable information from it, and present that information to decision makers is at the foundation of a successful organization that is able to compete at a high level.

07/27	07/27/20	OLL	9:00 AM - 5:00 PM	TYS
08/13	08/13/20	OLL	9:00 AM - 5:00 PM	TYS
08/19	08/19/20	OLL	11:00 AM - 7:00 PM	TYS
09/02	09/02/20	OLL	9:00 AM - 5:00 PM	TYS
09/10	09/10/20	OLL	9:00 AM - 5:00 PM	TYS
09/24	09/24/20	OLL	9:00 AM - 5:00 PM	TYS
10/06	10/06/20	OLL	9:00 AM - 5:00 PM	TYS
10/19	10/19/20	OLL	9:00 AM - 5:00 PM	TYS



## Course Schedule

### Excel 2019 - Part 2 / 295 USD / Days: 1

This course builds upon the foundational knowledge presented in the Microsoft® Office Excel® 2019: Part 1 course and will help start you down the road to creating advanced workbooks and worksheets that can help deepen your understanding of organizational intelligence. The ability to analyze massive amounts of data, extract actionable information from it, and present that information to decision makers is at the foundation of a successful organization that is able to compete at a high level.

11/03 · 11/03/20 **OLL** 9:00 AM - 5:00 PM TYS

### Excel 2019 - Part 3 / 295 USD / Days: 1

This course builds upon the foundational and intermediate knowledge presented in the Microsoft® Office Excel® 2019: Part 1 and Microsoft® Office Excel® 2019: Part 2 courses to help you get the most of your Excel experience. The ability to collaborate with colleagues, automate complex or repetitive tasks, and use conditional logic to construct and apply elaborate formulas and functions will put the full power of Excel right at your fingertips. The more you learn about how to get Excel to do the hard work for you, the more you'll be able to focus on getting the answers you need from the vast amounts of data your organization generates.

08/11 · 08/11/20 **OLL** 9:00 AM - 5:00 PM TYS

08/20 · 08/20/20 **OLL** 9:00 AM - 5:00 PM TYS

08/24 · 08/24/20 **OLL** 9:00 AM - 5:00 PM TYS

09/11 · 09/11/20 **OLL** 11:00 AM - 7:00 PM TYS

09/25 · 09/25/20 **OLL** 11:00 AM - 7:00 PM TYS

10/09 · 10/09/20 **OLL** 11:00 AM - 7:00 PM TYS

10/22 · 10/22/20 **OLL** 11:00 AM - 7:00 PM TYS

11/06 · 11/06/20 **OLL** 9:00 AM - 5:00 PM TYS

### Introduction to DAX for Excel 2016 Users – Level 3 / 990 USD / Days: 2

This course is built for Power BI for Excel Designers that will be responsible for taking basic PowerPivot data models turning them into power business intelligence solutions.

10/22 · 10/23/20 **OLL** 9:00 AM - 5:00 PM TYS

### Microsoft Excel for Office 365 (Desktop or Online) - Part 1 / 295 USD / Days: 1

This course aims to provide you with a foundation for Excel knowledge and skills, which you can build upon to eventually become an expert in data manipulation. This course covers Microsoft Office Specialist Program exam objectives to help you prepare for the Excel Associate (Office 365 and Office 2019): Exam MO-200 and Excel Expert (Office 365 and Office 2019): Exam MO-201.

08/04 · 08/04/20 **OLL** 9:00 AM - 5:00 PM TYS

09/02 · 09/02/20 **OLL** 9:00 AM - 5:00 PM TYS

10/05 · 10/05/20 **OLL** 9:00 AM - 5:00 PM TYS

10/20 · 10/20/20 **OLL** 9:00 AM - 5:00 PM TYS

11/03 · 11/03/20 **OLL** 11:00 AM - 7:00 PM TYS

### Microsoft Excel for Office 365 (Desktop or Online) - Part 2 / 295 USD / Days: 1

This course builds upon the foundational knowledge presented in the Microsoft® Excel® for Office 365™ (Desktop or Online): Part 1 course and will help start you down the road to creating advanced workbooks and worksheets that can help deepen your understanding of organizational intelligence. The ability to analyze massive amounts of data, extract actionable information from it, and present that information to decision makers is at the foundation of a successful organization that is able to compete at a high level.

This course covers Microsoft Office Specialist Program exam objectives to help you prepare for the Excel Associate (Office 365 and Office 2019): Exam MO-200 and Excel Expert (Office 365 and Office 2019): Exam MO-201 certifications.

07/14 · 07/14/20 **OLL** 9:00 AM - 5:00 PM TYS

07/14 · 07/14/20 **OLL** 9:00 AM - 5:00 PM TYS

08/20 · 08/20/20 **OLL** 9:00 AM - 5:00 PM TYS

09/14 · 09/14/20 **OLL** 9:00 AM - 5:00 PM TYS

10/07 · 10/07/20 **OLL** 9:00 AM - 5:00 PM TYS

10/21 · 10/21/20 **OLL** 9:00 AM - 5:00 PM TYS

11/04 · 11/04/20 **OLL** 9:00 AM - 5:00 PM TYS

### Microsoft Excel for Office 365 (Desktop or Online) - Part 3 / 295 USD / Days: 1

In this course, you will build upon the foundational and intermediate knowledge presented in the Microsoft® Excel® for Office 365™ (Desktop or Online): Part 1 and Microsoft® Excel® for Office 365™ (Desktop or Online): Part 2 courses to help you get the most of your Excel experience. The ability to collaborate with colleagues, automate complex or repetitive tasks, and use conditional logic to construct and apply elaborate formulas and functions will put the full power of Excel right at your fingertips. The more you learn about how to get Excel to do the hard work for you, the more you'll be able to focus on getting the answers you need from the vast amounts of data your organization generates.

07/24 · 07/24/20 **OLL** 9:00 AM - 5:00 PM TYS

08/25 · 08/25/20 **OLL** 9:00 AM - 5:00 PM TYS

09/28 · 09/28/20 **OLL** 9:00 AM - 5:00 PM TYS

10/08 · 10/08/20 **OLL** 9:00 AM - 5:00 PM TYS

10/23 · 10/23/20 **OLL** 9:00 AM - 5:00 PM TYS

11/05 · 11/05/20 **OLL** 9:00 AM - 5:00 PM TYS

### Microsoft Exchange

#### 20345-1 Administering Microsoft Exchange Server 2016/2019 / 2975 USD / Days: 5

This course teaches IT professionals how to administer and support Exchange Server. The course covers how install and configure Exchange Server. It also covers how to manage mail recipients and public folders, including how to perform bulk operations by using Exchange Management Shell. In addition, the course covers how to manage client connectivity, message transport and hygiene, and highly available Exchange Server deployments. It also covers how to implement disaster recovery solutions. Finally, the course covers how to maintain and monitor an Exchange Server deployment and how to administer Exchange Online in a Office 365 deployment.

07/20 · 07/24/20 **OLL** 9:00 AM - 5:00 PM TYS

09/21 · 09/25/20 **OLL** 11:00 AM - 7:00 PM TYS

10/05 · 10/09/20 **OLL** 9:00 AM - 5:00 PM TYS

#### 20345-2 Designing and Deploying Microsoft Exchange Server 2016/2019 / 2975 USD / Days: 5

This course provides experienced Exchange Server administrators with the knowledge to design and implement an Exchange Server messaging environment. The course covers how to design and configure advanced components in an Exchange Server deployment such as site resiliency, advanced security, compliance, archiving and discovery solutions, coexistence with other Exchange organizations or Exchange Online, and migration from previous versions of Exchange server. The course also provides guidelines, best practices, and considerations that will help optimize Exchange Server deployments.

08/31 · 09/04/20 **OLL** 9:00 AM - 5:00 PM TYS

### Microsoft Modern Desktop Administration

#### MD-100T00 Windows 10 / 2975 USD / Days: 5

In this course, students will learn how to support and configure Windows 10 desktops in an organizational environment. Students will develop skills that include learning how to install, customize, and update Windows 10 operating systems. Students will learn how to managing storage, files, and devices as well as how to configure network connectivity for Windows 10. Students will also learn how to secure the Windows 10 OS and protect the data on the device. Finally, students will learn how to manage and troubleshoot Windows 10.

07/20 · 07/24/20 **OLL** 9:00 AM - 5:00 PM TYS

08/10 · 08/14/20 **OLL** 9:00 AM - 5:00 PM TYS

08/31 · 09/04/20 **OLL** 9:00 AM - 5:00 PM TYS

09/14 · 09/18/20 **OLL** 9:00 AM - 5:00 PM TYS

09/28 · 10/02/20 **OLL** 9:00 AM - 5:00 PM TYS

10/19 · 10/23/20 **OLL** 9:00 AM - 5:00 PM TYS

## Course Schedule

### MD-101 Managing Modern Desktops / 2975 USD / Days: 5

This three-MOC packaged set aligned to Modern Desktop Exam: Modern Desktop Administrator Part 2 contains courseware that helps prepare students for Exams MD-101. Passing this exam is required to earn the Modern Desktop Administrator certification.

07/13	07/17/20	OLL	9:00 AM - 5:00 PM	TYS
08/03	08/07/20	OLL	9:00 AM - 5:00 PM	TYS
08/31	09/04/20	OLL	9:00 AM - 5:00 PM	TYS
09/14	09/18/20	OLL	9:00 AM - 5:00 PM	TYS
10/05	10/09/20	OLL	9:00 AM - 5:00 PM	TYS

### Microsoft Office

#### 10997 Office 365 Administration / 1785 USD / Days: 3

This course teaches you the skills you need to in administer, configure, troubleshoot, and operate Office 365 services, including its identities, dependencies, requirements, and supporting technologies. You will develop the skills required to administer and troubleshoot Office 365 tenant and key services of Office 365, such as Exchange Online, SharePoint Online and Skype for Business and Teams. You will also be introduced to security and compliance features of Office 365.

07/13	07/15/20	OLL	9:00 AM - 5:00 PM	TYS
07/27	07/29/20	OLL	11:00 AM - 7:00 PM	TYS
08/03	08/05/20	OLL	9:00 AM - 5:00 PM	TYS
08/10	08/12/20	OLL	9:00 AM - 5:00 PM	TYS
08/24	08/26/20	OLL	9:00 AM - 5:00 PM	TYS
09/02	09/04/20	OLL	9:00 AM - 5:00 PM	TYS
09/14	09/16/20	OLL	9:00 AM - 5:00 PM	TYS
10/05	10/07/20	OLL	9:00 AM - 5:00 PM	TYS
10/20	10/22/20	OLL	11:00 AM - 7:00 PM	TYS
11/02	11/04/20	OLL	9:00 AM - 5:00 PM	TYS

#### 55268 Microsoft Power Automate for End Users / 595 USD / Days: 1

This course delivers an instructor-led product showcase for Microsoft Flow from start to finish in an engaging and practical way. Flow is a diverse product, turning business processes into automated, consistent and visual workflows. Flow is designed to interweave the various products in Office 365 as well as connect to other on-premises and web-based solutions. This course will give you the confidence to select the right actions and workflow logic for your business workflows.

07/24	07/24/20	OLL	9:00 AM - 5:00 PM	TYS
08/20	08/20/20	OLL	9:00 AM - 5:00 PM	TYS

### Microsoft Office 365 Online (with Teams for the Desktop) / 295 USD / Days: 1

This course introduces working with shared documents in the familiar Office 365 online apps—Word, PowerPoint®, and Excel®—as an alternative to installing the Microsoft® Office desktop applications. This course also introduces several productivity apps including Yammer™, Planner, and Delve® that can be used in combination by teams for communication and collaboration.

08/20	08/20/20	OLL	9:00 AM - 5:00 PM	TYS
09/16	09/16/20	OLL	9:00 AM - 5:00 PM	TYS
10/16	10/16/20	OLL	9:00 AM - 5:00 PM	TYS

### Microsoft Teams / 195 USD / Days: 1

Microsoft Teams includes meetings, group conversations, video chat, file-sharing, co-authoring, SharePoint connection, and it can also be used to link to many other Office 365 apps.

08/05	08/05/20	OLL	9:00 AM - 12:30 PM	TYS
08/05	08/05/20	OLL	1:30 PM - 5:00 PM	TYS
10/02	10/02/20	OLL	9:00 AM - 12:30 PM	TYS
10/02	10/02/20	OLL	1:30 PM - 5:00 PM	TYS

### Microsoft OneNote

#### OneNote 2016 / 295 USD / Days: 1

This course provides a way for students to create and collect their notes. This course will introduce students to using OneNote notebooks to store a variety of content in an organized way, access the content from anywhere, and also share it.

07/22	07/22/20	OLL	11:00 AM - 7:00 PM	TYS
09/17	09/17/20	OLL	11:00 AM - 7:00 PM	TYS
10/14	10/14/20	OLL	9:00 AM - 5:00 PM	TYS

### Microsoft Outlook

#### Microsoft Outlook for Office 365 (Desktop or Online) - Part 1 / 295 USD / Days: 1

In this course, you will use Outlook to send, receive, and manage email messages, manage your contact information, schedule appointments and meetings, create tasks and notes for yourself, and customize the Outlook interface to suit your working style. This course covers the Microsoft Office Specialist Program exam objectives to help you prepare for the Outlook Associate (Office 365 and Office 2019): Exam MO-400 certification exam.

08/11	08/11/20	OLL	9:00 AM - 5:00 PM	TYS
09/08	09/08/20	OLL	9:00 AM - 5:00 PM	TYS
10/05	10/05/20	OLL	9:00 AM - 5:00 PM	TYS
11/04	11/04/20	OLL	9:00 AM - 5:00 PM	TYS

### Microsoft Outlook for Office 365 (Desktop or Online) - Part 2 / 295 USD / Days: 1

In this course, you will customize command sets, configure mail accounts, set global options, perform advanced searches, apply filters to intercept mail and control spam, create rules to automate mail management tasks, work with calendars and contacts, manage tasks, preserve data with archives and data files, as well as share and delegate access to your Outlook items. In short, you'll work with a wide range of features and options and, in so doing, understand why Outlook is a leading personal management system.

This course builds upon the foundational knowledge presented in the Microsoft® Outlook® for Office 365™ (Desktop or Online): Part 1 course and will help you customize a communication system well-suited to your work style.

This course covers Microsoft Office Specialist Program exam objectives to help you prepare for the Outlook Associate (Office 365 and Office 2019): Exam MO-400 .

08/18	08/18/20	OLL	9:00 AM - 5:00 PM	TYS
09/23	09/23/20	OLL	11:00 AM - 7:00 PM	TYS
10/07	10/07/20	OLL	9:00 AM - 5:00 PM	TYS
11/05	11/05/20	OLL	9:00 AM - 5:00 PM	TYS

#### Outlook 2016 - Part 1 / 295 USD / Days: 1

In this course, you will use Outlook to send, receive, and manage email messages, manage your contact information, schedule appointments and meetings, create Tasks and Notes for yourself, and customize the Outlook interface to suit your working style.

07/20	07/20/20	OLL	9:00 AM - 5:00 PM	TYS
07/28	07/28/20	OLL	9:00 AM - 5:00 PM	TYS
08/04	08/04/20	OLL	9:00 AM - 5:00 PM	TYS
08/19	08/19/20	OLL	9:00 AM - 5:00 PM	TYS
09/08	09/08/20	OLL	9:00 AM - 5:00 PM	TYS
09/21	09/21/20	OLL	9:00 AM - 5:00 PM	TYS
10/02	10/02/20	OLL	9:00 AM - 5:00 PM	TYS
10/13	10/13/20	OLL	9:00 AM - 5:00 PM	TYS
10/19	10/19/20	OLL	11:00 AM - 7:00 PM	TYS
11/03	11/03/20	OLL	9:00 AM - 5:00 PM	TYS

#### Outlook 2016 - Part 2 / 295 USD / Days: 1

This course builds upon the foundational knowledge presented in the Microsoft® Office Outlook® 2016: Part 1 course and will help students customize a communication system well-suited to your work styles.

07/15	07/15/20	OLL	11:00 AM - 7:00 PM	TYS
08/06	08/06/20	OLL	9:00 AM - 5:00 PM	TYS
08/12	08/12/20	OLL	11:00 AM - 7:00 PM	TYS
09/04	09/04/20	OLL	9:00 AM - 5:00 PM	TYS



## Course Schedule

### Outlook 2016 - Part 2 / 295 USD / Days: 1

This course builds upon the foundational knowledge presented in the Microsoft® Office Outlook® 2016: Part 1 course and will help students customize a communication system well-suited to your work styles.

09/16	09/16/20	OLL	9:00 AM - 5:00 PM	TYS
10/08	10/08/20	OLL	9:00 AM - 5:00 PM	TYS
10/22	10/22/20	OLL	11:00 AM - 7:00 PM	TYS
11/06	11/06/20	OLL	11:00 AM - 7:00 PM	TYS

### Outlook 2019 - Part 1 / 295 USD / Days: 1

In this course, you will use Outlook to send, receive, and manage email messages, manage your contact information, schedule appointments and meetings, create tasks and notes for yourself, and customize the Outlook interface to suit your working style. This course is the first in a series of two Microsoft® Office Outlook® 2019 courses. It will provide you with the basic skills you need to start using Outlook 2019 to manage your email communications, contact information, calendar events, tasks, and notes.

09/08	09/08/20	OLL	9:00 AM - 5:00 PM	TYS
10/13	10/13/20	OLL	11:00 AM - 7:00 PM	TYS

### Outlook 2019 - Part 2 / 295 USD / Days: 1

In this course, you will customize command sets, configure mail accounts, set global options, perform advanced searches, apply filters to intercept mail and control spam, create rules to automate mail management tasks, work with calendars and contacts, manage tasks, preserve data with archives and data files, as well as share and delegate access to your Outlook items. In short, you'll work with a wide range of features and options and, in so doing, understand why Outlook is a leading personal management system.

This course builds upon the foundational knowledge presented in the Microsoft® Office Outlook® 2019: Part 1 course and will help you customize a communication system well-suited to your work style.

09/23	09/23/20	OLL	9:00 AM - 5:00 PM	TYS
10/15	10/15/20	OLL	11:00 AM - 7:00 PM	TYS

## Microsoft PowerPoint

### Microsoft Office PowerPoint 2019 - Part 1 / 295 USD / Days: 1

In this course, you will use PowerPoint 2019 to begin creating engaging, dynamic multimedia presentations. This course covers Microsoft Office Specialist Program exam objectives to help you prepare for the PowerPoint Associate (Office 365 and Office 2019): Exam MO-300.

08/05	08/05/20	OLL	9:00 AM - 5:00 PM	TYS
08/19	08/19/20	OLL	9:00 AM - 5:00 PM	TYS
09/21	09/21/20	OLL	11:00 AM - 7:00 PM	TYS
10/19	10/19/20	OLL	9:00 AM - 5:00 PM	TYS

### Microsoft Office PowerPoint 2019 - Part 2 / 295 USD / Days: 1

Meetings, instruction, training, pitches; these are all a part of our daily lives. We are often called upon to deliver presentations with little notice, at multiple venues, and with varying requirements. And, some of these presentations include sensitive information that needs to be guarded. Given all the variables, it may seem an overwhelming task to deliver your content, on time, to all audiences, and to only those who need to see it. Oh, and by the way, you need to make it interesting, informative, and memorable. So, how do you do it? Without the help of a robust set of tools, it would be nearly impossible. But Microsoft® Office PowerPoint® 2019 provides you with a variety of such tools that can help you deliver content in nearly any situation, while saving time and effort. By taking advantage of these tools, you will be creating presentations that not only stand out from the crowd, but also don't consume all of your available time.

This course covers Microsoft Office Specialist Program exam objectives to help you prepare for the PowerPoint Associate (Office 365 and Office 2019): Exam MO-300.

08/07	08/07/20	OLL	9:00 AM - 5:00 PM	TYS
08/21	08/21/20	OLL	9:00 AM - 5:00 PM	TYS
09/11	09/11/20	OLL	9:00 AM - 5:00 PM	TYS
10/09	10/09/20	OLL	9:00 AM - 5:00 PM	TYS
11/05	11/05/20	OLL	9:00 AM - 5:00 PM	TYS

### PowerPoint 2016 - Part 1 / 295 USD / Days: 1

In this course, students will use PowerPoint 2016 to begin creating engaging, dynamic multimedia presentations.

07/13	07/13/20	OLL	9:00 AM - 5:00 PM	TYS
07/21	07/21/20	OLL	9:00 AM - 5:00 PM	TYS
08/10	08/10/20	OLL	11:00 AM - 7:00 PM	TYS
08/19	08/19/20	OLL	9:00 AM - 5:00 PM	TYS
08/25	08/25/20	OLL	9:00 AM - 5:00 PM	TYS
09/08	09/08/20	OLL	9:00 AM - 5:00 PM	TYS
09/16	09/16/20	OLL	9:00 AM - 5:00 PM	TYS
10/08	10/08/20	OLL	9:00 AM - 5:00 PM	TYS
10/13	10/13/20	OLL	9:00 AM - 5:00 PM	TYS
10/26	10/26/20	OLL	11:00 AM - 7:00 PM	TYS

### PowerPoint 2016 - Part 2 / 295 USD / Days: 1

In this course, students learn different tools & features within PowerPoint that will help them deliver content in an informative & memorable manner. Students will create presentations that not only stand out, but also don't consume all of their time.

07/14	07/14/20	OLL	9:00 AM - 5:00 PM	TYS
07/23	07/23/20	OLL	9:00 AM - 5:00 PM	TYS
07/31	07/31/20	OLL	9:00 AM - 5:00 PM	TYS
08/13	08/13/20	OLL	11:00 AM - 7:00 PM	TYS

### PowerPoint 2016 - Part 2 / 295 USD / Days: 1

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08/20	08/20/20	OLL	9:00 AM - 5:00 PM	TYS
09/11	09/11/20	OLL	9:00 AM - 5:00 PM	TYS
09/17	09/17/20	OLL	9:00 AM - 5:00 PM	TYS
10/09	10/09/20	OLL	9:00 AM - 5:00 PM	TYS
10/22	10/22/20	OLL	9:00 AM - 5:00 PM	TYS
11/06	11/06/20	OLL	11:00 AM - 7:00 PM	TYS

### PowerPoint for Office 365 (Desktop or Online) - Part 1 / 295 USD / Days: 1

By exploring the vast array of features and functionality contained within PowerPoint, you will gain the ability to organize your content, enhance it with high-impact visuals, and deliver it with a punch. In this course, you will use PowerPoint to begin creating engaging, dynamic multimedia presentations. The course material will also enable you to access and effectively utilize many web-based resources provided with your Office 365 subscription. This includes brief coverage of key skills for using PowerPoint for the Web and OneDrive. Helpful notes throughout the material alert you to cases where the online version of the application may function differently from the primary, desktop version.

07/15	07/15/20	OLL	9:00 AM - 5:00 PM	TYS
08/10	08/10/20	OLL	9:00 AM - 5:00 PM	TYS
09/15	09/15/20	OLL	9:00 AM - 5:00 PM	TYS
10/20	10/20/20	OLL	9:00 AM - 5:00 PM	TYS

### PowerPoint for Office 365 (Desktop or Online) - Part 2 / 295 USD / Days: 1

Meetings, instruction, training, pitches; these are all a part of our daily lives. We are often called upon to deliver presentations with little notice, at multiple venues, and with varying requirements. And, some of these presentations include sensitive information that needs to be guarded. Given all the variables, it may seem an overwhelming task to deliver your content, on time, to all audiences, and to only those who need to see it. Oh, and by the way, you need to make it interesting, informative, and memorable. So, how do you do it? Without the help of a robust set of tools, it would be nearly impossible. But Microsoft® PowerPoint® provides you with a variety of such tools that can help you deliver content in nearly any situation, while saving time and effort. By taking advantage of these tools, you will be creating presentations that not only stand out from the crowd, but also don't consume all of your available time. This course covers Microsoft Office Specialist Program exam objectives to help you prepare for the PowerPoint Associate (Office 365 and Office 2019): Exam MO-300.

07/22	07/22/20	OLL	9:00 AM - 5:00 PM	TYS
08/19	08/19/20	OLL	9:00 AM - 5:00 PM	TYS
09/23	09/23/20	OLL	9:00 AM - 5:00 PM	TYS

## Course Schedule

### PowerPoint for Office 365 (Desktop or Online) - Part 2 / 295 USD / Days: 1

Meetings, instruction, training, pitches; these are all a part of our daily lives. We are often called upon to deliver presentations with little notice, at multiple venues, and with varying requirements. And, some of these presentations include sensitive information that needs to be guarded. Given all the variables, it may seem an overwhelming task to deliver your content, on time, to all audiences, and to only those who need to see it. Oh, and by the way, you need to make it interesting, informative, and memorable. So, how do you do it? Without the help of a robust set of tools, it would be nearly impossible. But Microsoft® PowerPoint® provides you with a variety of such tools that can help you deliver content in nearly any situation, while saving time and effort. By taking advantage of these tools, you will be creating presentations that not only stand out from the crowd, but also don't consume all of your available time. This course covers Microsoft Office Specialist Program exam objectives to help you prepare for the PowerPoint Associate (Office 365 and Office 2019): Exam MO-300.

10/22 · 10/22/20 **OLL** 9:00 AM - 5:00 PM TYS

### Microsoft PowerShell

### 10961 Automating Administration with Windows PowerShell / 2975 USD / Days: 5

This course provides students with the fundamental knowledge and skills to use Windows PowerShell for administering and automating administration of Windows based servers.

07/13 · 07/17/20 **OLL** 9:00 AM - 5:00 PM TYS

07/20 · 07/24/20 **OLL** 11:00 AM - 7:00 PM TYS

07/27 · 07/31/20 **OLL** 9:00 AM - 5:00 PM TYS

08/03 · 08/07/20 **OLL** 9:00 AM - 5:00 PM TYS

08/17 · 08/21/20 **OLL** 9:00 AM - 5:00 PM TYS

08/24 · 08/28/20 **OLL** 9:00 AM - 5:00 PM TYS

08/31 · 09/04/20 **OLL** 9:00 AM - 5:00 PM TYS

09/14 · 09/18/20 **OLL** 9:00 AM - 5:00 PM TYS

09/21 · 09/25/20 **OLL** 11:00 AM - 7:00 PM TYS

09/28 · 10/02/20 **OLL** 9:00 AM - 5:00 PM TYS

10/05 · 10/09/20 **OLL** 9:00 AM - 5:00 PM TYS

10/19 · 10/23/20 **OLL** 11:00 AM - 7:00 PM TYS

11/02 · 11/06/20 **OLL** 9:00 AM - 5:00 PM TYS

### 10962 Advanced Automated Administration with Windows PowerShell® / 1785 USD / Days: 3

This course that will teach students how to automate administrative tasks using Windows PowerShell 5.1. Students will learn core scripting skills such as creating advanced functions, writing controller scripts, and handling script errors. Students will learn how to works with Windows PowerShell Workflow, the REST API and XML and JSON formatted data files, Students will also learn how to use new administration tools such Desired State Configuration (DSC) and Just Enough Administration (JEA) to configure and secure servers.

08/17 · 08/19/20 **OLL** 9:00 AM - 5:00 PM TYS

09/09 · 09/11/20 **OLL** 9:00 AM - 5:00 PM TYS

09/21 · 09/23/20 **OLL** 9:00 AM - 5:00 PM TYS

10/26 · 10/28/20 **OLL** 11:00 AM - 7:00 PM TYS

### 55133 PowerShell for System Center Configuration Manager Administrators / 1785 USD / Days: 3

This course provides you with the knowledge and skills needed to use PowerShell for System Center Configuration Manager (SCCM) administration. In this course, you will learn how to access the PowerShell cmdlets included with SCCM 1802 and use them to perform configuration tasks for a primary site. Individual cmdlets will be used in working with objects such as Boundaries, Boundary Groups, Collections, Software Deployment, Patching, Compliance Settings, OSD Task Sequences, and many others. Basic scripting will also be covered so you can learn how to put PowerShell to use when working with large sets of objects.

08/25 · 08/27/20 **OLL** 9:00 AM - 5:00 PM TYS

### Microsoft Project

### 55205 Mastering Microsoft Project 2016 / 1785 USD / Days: 3

The course begins with the basic concepts and leads students through all the functions they'll need to plan and manage a small to medium-size project, including how to level resources and capture both cost and schedule progress.

09/08 · 09/10/20 **OLL** 9:00 AM - 5:00 PM TYS

### Project 2016 - Part 1 / 395 USD / Days: 1

This course is designed to familiarize students with the basic features and functions of Microsoft Project Professional 2016 so they can use it effectively and efficiently in a real-world environment.

07/13 · 07/13/20 **OLL** 9:00 AM - 5:00 PM TYS

07/13 · 07/13/20 **OLL** 9:00 AM - 5:00 PM TYS

07/17 · 07/17/20 **OLL** 11:00 AM - 7:00 PM TYS

08/03 · 08/03/20 **OLL** 9:00 AM - 5:00 PM TYS

08/18 · 08/18/20 **OLL** 9:00 AM - 5:00 PM TYS

09/16 · 09/16/20 **OLL** 9:00 AM - 5:00 PM TYS

### Project 2016 - Part 1 / 395 USD / Days: 1

This course is designed to familiarize students with the basic features and functions of Microsoft Project Professional 2016 so they can use it effectively and efficiently in a real-world environment.

09/22 · 09/22/20 **OLL** 9:00 AM - 5:00 PM TYS

10/05 · 10/05/20 **OLL** 11:00 AM - 7:00 PM TYS

10/21 · 10/21/20 **OLL** 9:00 AM - 5:00 PM TYS

11/02 · 11/02/20 **OLL** 9:00 AM - 5:00 PM TYS

### Project 2016 - Part 2 / 395 USD / Days: 1

This course covers the skills a project manager needs to update a project plan during the execution, monitoring, and controlling phases of a project. This course will enable students to manage the project so that it is completed on time & within budget.

07/14 · 07/14/20 **OLL** 9:00 AM - 5:00 PM TYS

08/11 · 08/11/20 **OLL** 9:00 AM - 5:00 PM TYS

08/25 · 08/25/20 **OLL** 11:00 AM - 7:00 PM TYS

09/18 · 09/18/20 **OLL** 9:00 AM - 5:00 PM TYS

10/06 · 10/06/20 **OLL** 9:00 AM - 5:00 PM TYS

10/22 · 10/22/20 **OLL** 9:00 AM - 5:00 PM TYS

11/03 · 11/03/20 **OLL** 9:00 AM - 5:00 PM TYS

### Project 2019 - Part 1 / 395 USD / Days: 1

This course will familiarize you with the basic features and functions of Microsoft Project so that you can use it effectively and efficiently in a real-world environment. You will develop the critical knowledge and skills you need to create a project plan with Project during the planning phase. In other words, if your supervisor assigns you to lead a project, this course will enable you to draft a project plan and share it with your supervisor (and others) for review and approval.

Note : This course is for anyone who has Project on the desktop, regardless of whether they purchased an "on-premise" edition or subscribed to a "cloud-based" (online) edition. Most project managers and project team members use the desktop application, so that is the main focus of this course. The main features of the online app are presented in an appendix.

09/14 · 09/14/20 **OLL** 11:00 AM - 7:00 PM TYS

10/20 · 10/20/20 **OLL** 9:00 AM - 5:00 PM TYS

### Project 2019 - Part 2 / 395 USD / Days: 1

This course empowers you with the advanced knowledge and skills you need to update a project plan in Project during the execution, monitoring, and controlling phases of a project. In other words, once your project plan is approved by the project sponsor, this course will enable you to manage the project so that it is completed on time, within budget, and according to scope.

07/20 · 07/20/20 **OLL** 9:00 AM - 5:00 PM TYS

## Course Schedule

### Project 2019 - Part 2 / 395 USD / Days: 1

This course empowers you with the advanced knowledge and skills you need to update a project plan in Project during the execution, monitoring, and controlling phases of a project. In other words, once your project plan is approved by the project sponsor, this course will enable you to manage the project so that it is completed on time, within budget, and according to scope.

08/17 · 08/17/20 **OLL** 9:00 AM - 5:00 PM TYS

09/16 · 09/16/20 **OLL** 9:00 AM - 5:00 PM TYS

10/23 · 10/23/20 **OLL** 9:00 AM - 5:00 PM TYS

### Microsoft Publisher

#### Publisher 2016/2019 / 395 USD / Days: 1

Microsoft® Office Publisher is a desktop publishing software application capable of producing greeting cards, certificates, newsletters, and other printed publications. Publisher includes a large collection of templates that provide a great way to start a new publication. Publisher offers a large selection of building blocks that can be dragged into your documents, helping you to create page elements such as calendars, newsletter sidebars, and borders. Publisher integrates online sharing and mail merge features, which are handy when you need to send publications to a list of customers, and it's possible to export publications as HTML web pages or PDF documents. With a user-friendly interface, Publisher makes it easy to create and edit publications.

07/15 · 07/15/20 **OLL** 9:00 AM - 5:00 PM TYS

08/14 · 08/14/20 **OLL** 9:00 AM - 5:00 PM TYS

09/15 · 09/15/20 **OLL** 9:00 AM - 5:00 PM TYS

10/06 · 10/06/20 **OLL** 9:00 AM - 5:00 PM TYS

### Microsoft SharePoint

#### 20339-1 Planning and Administering SharePoint 2016 / 2975 USD / Days: 5

This course will provide students with the knowledge and skills to plan and administer a Microsoft SharePoint 2016 environment. The course teaches students how to deploy, administer, and troubleshoot their SharePoint environment.

09/28 · 10/02/20 **OLL** 9:00 AM - 5:00 PM TYS

#### 20339-2 Advanced Technologies of SharePoint 2016 / 2975 USD / Days: 5

This course will teach students how to plan, configure, & manage the advanced features in a SharePoint 2016 environment. The areas of focus for this course include implementing high availability, disaster recovery, & service application architecture.

08/24 · 08/28/20 **OLL** 9:00 AM - 5:00 PM TYS

#### 55035 Microsoft SharePoint Server 2013 for the Site Owner/Power User / 1190 USD / Days: 2

This class is designed for information workers or power users who serve as SharePoint Site Owners or Site Collection Administrators. Students will learn how to manage the team collaboration, document management and social features of SharePoint 2013.

07/13 · 07/14/20 **OLL** 9:00 AM - 5:00 PM TYS

#### 55197 Microsoft SharePoint Server 2016 for the Site Owner/Power User / 1190 USD / Days: 2

Students should take this course if they need to know how to manage the team collaboration, document management and social features of Microsoft SharePoint 2016 sites.

09/22 · 09/23/20 **OLL** 9:00 AM - 5:00 PM TYS

#### 55215 SharePoint Online Power User / 2380 USD / Days: 4

This course delivers the complete site owner story from start to finish in an engaging and practical way to ensure you have the confidence to plan and create new sites or manage your existing sites in SharePoint Online.

09/08 · 09/11/20 **OLL** 9:00 AM - 5:00 PM TYS

#### 55234 SharePoint 2016 Site Collections and Site Owner Administration / 2975 USD / Days: 5

This course is intended for power users and IT professionals who are tasked with working within the SharePoint 2016 environment and conduct site collection and site administration.

07/27 · 07/31/20 **OLL** 9:00 AM - 5:00 PM TYS

08/31 · 09/04/20 **OLL** 9:00 AM - 5:00 PM TYS

10/26 · 10/30/20 **OLL** 9:00 AM - 5:00 PM TYS

#### 55238 SharePoint Online for Administrators / 1785 USD / Days: 3

This course will introduce the audience to SharePoint Online Administration in Office 365 and explain and demonstrate the configuration options for SharePoint Online.

07/13 · 07/15/20 **OLL** 9:00 AM - 5:00 PM TYS

08/10 · 08/12/20 **OLL** 9:00 AM - 5:00 PM TYS

10/05 · 10/07/20 **OLL** 9:00 AM - 5:00 PM TYS

#### Microsoft SharePoint 2016 - Advanced Site Owner with Workflow Administration / 495 USD / Days: 1

In this course, students will learn how to create, configure, and manage a SharePoint site so that your team or organization can collaborate effectively, manage the flow of digital information, automate business processes, & meet records management needs.

07/15 · 07/15/20 **OLL** 9:00 AM - 5:00 PM TYS

09/16 · 09/16/20 **OLL** 9:00 AM - 5:00 PM TYS

#### Microsoft SharePoint 2016 - Site Owner / 495 USD / Days: 1

In this course, students will learn how to create, configure, and manage a SharePoint team site so that your team or organization can share information and collaborate effectively.

07/29 · 07/29/20 **OLL** 9:00 AM - 5:00 PM TYS

09/09 · 09/09/20 **OLL** 9:00 AM - 5:00 PM TYS

#### Microsoft SharePoint 2016 - Site User / 495 USD / Days: 1

SharePoint is a complex platform. A strong understanding of the platform will allow students to work more efficiently & effectively. In this course, students will learn how to use a SharePoint Team Site to access, store, and share information & documents.

07/27 · 07/27/20 **OLL** 9:00 AM - 5:00 PM TYS

09/08 · 09/08/20 **OLL** 9:00 AM - 5:00 PM TYS

#### MS-300 Deploying Microsoft 365 Teamwork / 3570 USD / Days: 5

This four-MOC packaged set aligned to Microsoft 365 Exam: Teamwork Administrator, Part 1 contains courseware that helps prepare students for Exams MS-300. Passing this exam is required to earn the Microsoft 365 certification.

07/27 · 07/31/20 **OLL** 9:00 AM - 6:00 PM TYS

10/19 · 10/23/20 **OLL** 9:00 AM - 6:00 PM TYS

#### MS-301 Deploying SharePoint Server Hybrid / 3570 USD / Days: 5

This four-MOC packaged set aligned to Microsoft 365 Exam: Teamwork Administrator, Part 2 contains courseware that helps prepare students for Exams MS-301. Passing this exam is required to earn the Microsoft 365 certification.

08/24 · 08/28/20 **OLL** 9:00 AM - 6:00 PM TYS

#### SharePoint - Advanced Site Owner (Modern Experience) / 495 USD / Days: 1

Microsoft® SharePoint® online is a platform designed to facilitate collaboration, allowing you to use familiar applications and web-based tools to create, access, store, and track documents and data in a central location. As such, SharePoint has many distinct features and content structures that can be selected, added, and configured. In this course, you will learn how to create, configure, and manage SharePoint sites so that your team or organization can share information and collaborate effectively.

09/29 · 09/29/20 **OLL** 9:00 AM - 5:00 PM TYS

10/27 · 10/27/20 **OLL** 9:00 AM - 5:00 PM TYS

## Course Schedule

### SharePoint - Site Owner with Microsoft Forms and Flow (Modern Experience) / 495 USD / Days: 1

This course will empower you to use Microsoft®; SharePoint®; online to facilitate collaboration and allow you to use familiar applications and web-based tools to create, access, store, and track documents and data in a central location. Enable and configure SharePoint's many distinct features and discover the many content structures that can be selected, added, and configured. Learn how to create, configure, and manage SharePoint sites so that your team or organization can share information and collaborate effectively.

SharePoint content structures and configuration options are complex. As a site owner, it is critical that you understand what features, options, and content structures are available in SharePoint online, and how to properly configure them. With SharePoint sites, features, and content structures properly implemented, you will be able to securely share files, collaborate on documents, and access the information you need to work with your colleagues more effectively.

07/23 · 07/23/20 **OLL** 9:00 AM - 5:00 PM TYS

09/24 · 09/24/20 **OLL** 9:00 AM - 5:00 PM TYS

10/21 · 10/21/20 **OLL** 9:00 AM - 5:00 PM TYS

### SharePoint - Site User (Modern Experience) / 495 USD / Days: 1

Microsoft®; SharePoint®; online is a platform specifically designed to facilitate collaboration, allowing you and your team to use familiar applications and web-based tools to create, access, store, and track documents and data in a central location. Through this course, you will discover the many features of SharePoint online and improve your ability to work collaboratively by easily sharing, accessing, editing, and saving information.

SharePoint is a complex platform with many features and capabilities. A strong understanding of those features and capabilities will allow you to work more efficiently and effectively with SharePoint online, and with the documents and data stored in SharePoint. Furthermore, effective use of the Modern UI and Office 365®; integrations will streamline tasks and facilitate collaboration with colleagues in other Office 365 and third-party apps.

07/20 · 07/20/20 **OLL** 9:00 AM - 5:00 PM TYS

08/19 · 08/19/20 **OLL** 11:00 AM - 7:00 PM TYS

09/21 · 09/21/20 **OLL** 11:00 AM - 7:00 PM TYS

10/12 · 10/12/20 **OLL** 9:00 AM - 5:00 PM TYS

### Microsoft SQL Server

#### 10985 Introduction to SQL Databases / 1785 USD / Days: 3

Course is aimed at people looking to move into a database professional role or whose job role is expanding to encompass database elements. The course describes fundamental database concepts including database types, database languages, and database design

07/27 · 07/29/20 **OLL** 11:00 AM - 7:00 PM TYS

08/24 · 08/26/20 **OLL** 9:00 AM - 5:00 PM TYS

### 10987 Performance Tuning and Optimizing SQL Databases / 2380 USD / Days: 4

This four-day instructor-led course provides students who manage and maintain SQL Server databases with the knowledge and skills to performance tune and optimize their databases.

07/14 · 07/17/20 **OLL** 9:00 AM - 5:00 PM TYS

08/17 · 08/20/20 **OLL** 9:00 AM - 5:00 PM TYS

### 10990 Analyzing Data with SQL Server Reporting Services / 2975 USD / Days: 5

This course teaches students how to implement a SQL Server 2016 Reporting Services solution for data analysis in an organization. The course discusses how to use the Reporting Services development tools to create and manage reports and implement self-service BI solutions.

08/03 · 08/07/20 **OLL** 9:00 AM - 5:00 PM TYS

10/26 · 10/30/20 **OLL** 9:00 AM - 5:00 PM TYS

### 10998 Updating Your Skills to SQL Server 2017 / 1190 USD / Days: 2

This two-day instructor led training course is aimed at database professionals looking to update their skills to cover SQL Server 2017.

10/19 · 10/20/20 **OLL** 9:00 AM - 5:00 PM TYS

### 20461 Querying Microsoft SQL Server® / 2975 USD / Days: 5

Students learn the technical skills to write basic Transact-SQL queries for Microsoft SQL Server 2014. This course is the foundation for all SQL Server-related disciplines; namely, Database Administration, Database Development and Business Intelligence.

07/27 · 07/31/20 **OLL** 9:00 AM - 5:00 PM TYS

08/31 · 09/04/20 **OLL** 9:00 AM - 5:00 PM TYS

### 20761 Querying Data with Transact SQL / 2975 USD / Days: 5

<p>Are you ready to learn how to navigate relational databases like a pro? Transact SQL training from New Horizons will prepare you to take the next step in your data career.</p>

<p>In this course, you will gain a comprehensive understanding of the Transact SQL language, which is used by all SQL Server-related disciplines including database administration, database development and business intelligence.</p>

08/03 · 08/07/20 **OLL** 9:00 AM - 5:00 PM TYS

09/21 · 09/25/20 **OLL** 9:00 AM - 5:00 PM TYS

11/02 · 11/06/20 **OLL** 9:00 AM - 5:00 PM TYS

### 20762 Developing SQL Databases / 2975 USD / Days: 5

<p>Are you looking for hands-on experience developing a Microsoft SQL Server database? Complete this course from New Horizons to confidently take the next step in your database career.</p>

<p>In the Developing SQL Databases course, you will learn how to use SQL Server 2016 features and tools and gain the knowledge and skills to develop a SQL Server database.</p>

08/10 · 08/14/20 **OLL** 9:00 AM - 5:00 PM TYS

10/12 · 10/16/20 **OLL** 9:00 AM - 5:00 PM TYS

### 20764 Administering a SQL Database Infrastructure / 2975 USD / Days: 5

<p>Are you ready to learn how to administer a SQL Server database? This course from New Horizons will equip you with the skills you need to manage databases with confidence.</p>

<p>In this course, you'll learn the ins and outs of database administration and gain hands-on experience automating, backing up, restoring and troubleshooting SQL Server. With expert guidance from New Horizons' certified instructors, you'll master the modern database techniques companies are desperately seeking out.</p>

08/10 · 08/14/20 **OLL** 9:00 AM - 5:00 PM TYS

08/24 · 08/28/20 **OLL** 9:00 AM - 5:00 PM TYS

09/21 · 09/25/20 **OLL** 9:00 AM - 5:00 PM TYS

10/05 · 10/09/20 **OLL** 9:00 AM - 5:00 PM TYS

11/02 · 11/06/20 **OLL** 9:00 AM - 5:00 PM TYS

### 20765 Provisioning SQL Databases / 2975 USD / Days: 5

<p>Are you looking for hands-on experience provisioning a SQL Server database? This course from New Horizons will equip you with the skills you need to level up in your data career.</p>

<p>In the Provisioning SQL Databases course, you will learn how to configure and manage SQL Server databases both on-premises and in SQL Azure.</p>

09/14 · 09/18/20 **OLL** 9:00 AM - 5:00 PM TYS

### 20767 Implementing a SQL Data Warehouse / 2975 USD / Days: 5

<p>Ready to learn how to implement a SQL data warehouse with confidence? This course from New Horizons will prepare you to create advanced BI solutions and advance your career.</p>

<p>In the "Implementing a SQL Data Warehouse course", you'll learn how to provision a Microsoft SQL Server database both on-premises and in Azure.</p>

08/31 · 09/04/20 **OLL** 9:00 AM - 5:00 PM TYS

10/05 · 10/09/20 **OLL** 9:00 AM - 5:00 PM TYS

## Course Schedule

### 20768 Developing SQL Data Models / 1785 USD / Days: 3

<p>Are you looking for hands-on experience developing SQL data models? This course from New Horizons will equip you with the skills you need to level up in your Business Intelligence career. </p>

<p>In the Developing SQL Data Models course, you will learn how to implement multidimensional databases and create tabular semantic data models for analysis using SQL Server Analysis Services (SSAS).</p>

09/14	09/16/20	OLL	9:00 AM - 5:00 PM	TYS
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### 20778 Analyzing Data with Power BI / 1785 USD / Days: 3

The main purpose of the course is to give students a good understanding of data analysis with Power BI. The course includes creating visualizations, the Power BI Service, and the Power BI Mobile App.

07/20	07/22/20	OLL	9:00 AM - 5:00 PM	TYS
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08/10	08/12/20	OLL	9:00 AM - 5:00 PM	TYS
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08/24	08/26/20	OLL	9:00 AM - 5:00 PM	TYS
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09/09	09/11/20	OLL	9:00 AM - 5:00 PM	TYS
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09/21	09/23/20	OLL	9:00 AM - 5:00 PM	TYS
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10/19	10/21/20	OLL	9:00 AM - 5:00 PM	TYS
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### 55123 Writing Reports with Report Builder and SSRS Level 1 / 1190 USD / Days: 2

In this course, students will continue their learning on the foundations of report writing with Microsoft® SQL Server® Report Builder and SSRS.

08/06	08/07/20	OLL	9:00 AM - 5:00 PM	TYS
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### 55128 Writing Reports with Report Builder and SSRS Level 2 / 1190 USD / Days: 2

In this course, students will continue their learning on the foundations of report writing with Microsoft® SQL Server® Report Builder and SSRS. The focus will be on report creation by connecting to a database and manipulating the data.

09/10	09/11/20	OLL	9:00 AM - 5:00 PM	TYS
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### SQL Querying Fundamentals - Part 1 / 495 USD / Days: 1

This course, SQL Querying: Fundamentals, will teach you to use SQL as a tool to retrieve the information you need from databases.

07/20	07/20/20	OLL	9:00 AM - 5:00 PM	TYS
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08/03	08/03/20	OLL	9:00 AM - 5:00 PM	TYS
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09/02	09/02/20	OLL	9:00 AM - 5:00 PM	TYS
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10/01	10/01/20	OLL	9:00 AM - 5:00 PM	TYS
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11/02	11/02/20	OLL	9:00 AM - 5:00 PM	TYS
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### SQL Querying Fundamentals - Part 2 / 495 USD / Days: 1

In this course you will learn how to identify and use advanced querying techniques. You might find that you need to modifying the structure of a table; inserting, updating, deleting data and indexing tables to optimize query performance.

07/16	07/16/20	OLL	9:00 AM - 5:00 PM	TYS
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07/21	07/21/20	OLL	9:00 AM - 5:00 PM	TYS
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08/12	08/12/20	OLL	9:00 AM - 5:00 PM	TYS
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09/04	09/04/20	OLL	9:00 AM - 5:00 PM	TYS
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10/07	10/07/20	OLL	9:00 AM - 5:00 PM	TYS
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11/03	11/03/20	OLL	9:00 AM - 5:00 PM	TYS
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### Microsoft System Center

#### 10964 Cloud & Datacenter Monitoring with System Center Operations Manager / 2975 USD / Days: 5

This course equips students with the skills they require to deploy and configure System Center 2012 R2 Operations Manager.

10/26	10/30/20	OLL	9:00 AM - 5:00 PM	TYS
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#### 10965 IT Service Management with System Center Service Manager / 2975 USD / Days: 5

This five-day course will provide students with the key knowledge required to deploy and configure System Center 2016 Service Manager.

10/05	10/09/20	OLL	9:00 AM - 5:00 PM	TYS
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#### 20703-1 Administering System Center Configuration Manager / 2975 USD / Days: 5

In this course, students will learn day-to-day management tasks, including how to manage applications, client health, hardware and software inventory, operating system deployment, and software updates by using Configuration Manager. You also will learn how to optimize System Center Endpoint Protection, manage compliance, and create management queries and reports.

07/13	07/17/20	OLL	9:00 AM - 5:00 PM	TYS
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08/17	08/21/20	OLL	9:00 AM - 5:00 PM	TYS
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08/31	09/04/20	OLL	9:00 AM - 5:00 PM	TYS
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09/14	09/18/20	OLL	11:00 AM - 7:00 PM	TYS
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09/28	10/02/20	OLL	9:00 AM - 5:00 PM	TYS
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10/05	10/09/20	OLL	9:00 AM - 5:00 PM	TYS
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11/02	11/06/20	OLL	9:00 AM - 5:00 PM	TYS
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### Microsoft Visio

#### Visio 2016: Part 1 / 395 USD / Days: 1

This course provides students with a tool to easily create a professional-looking visual product. Students will create visually engaging diagrams, maps, and drawings, using graphical elements to make information easier to comprehend.

07/20	07/20/20	OLL	9:00 AM - 5:00 PM	TYS
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08/20	08/20/20	OLL	9:00 AM - 5:00 PM	TYS
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09/11	09/11/20	OLL	9:00 AM - 5:00 PM	TYS
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09/23	09/23/20	OLL	9:00 AM - 5:00 PM	TYS
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10/21	10/21/20	OLL	9:00 AM - 5:00 PM	TYS
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#### Visio 2016: Part 2 / 395 USD / Days: 1

In Microsoft® Visio® 2016 : Part 2, students will learn about more advanced features, making themselves more efficient and effective as a Visio user.

08/31	08/31/20	OLL	9:00 AM - 5:00 PM	TYS
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09/24	09/24/20	OLL	9:00 AM - 5:00 PM	TYS
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10/27	10/27/20	OLL	9:00 AM - 5:00 PM	TYS
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### Microsoft Visual Studio

#### 10975 Introduction to Programming / 2975 USD / Days: 5

In this 5-day course, students will learn the basics of computer programming through the use of Microsoft Visual Studio 2013 and either the Visual C# or Visual Basic programming languages.

08/03	08/07/20	OLL	9:00 AM - 5:00 PM	TYS
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#### 20480 Programming in HTML5 with JavaScript and CSS3 / 2975 USD / Days: 5

This course provides an introduction to HTML5, CSS3, and JavaScript and helps students gain basic HTML5/CSS3/JavaScript programming skills. This course is an entry point into both the Web application and Windows Store apps training paths.

07/20	07/24/20	OLL	9:00 AM - 5:00 PM	TYS
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08/17	08/21/20	OLL	9:00 AM - 5:00 PM	TYS
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10/12	10/16/20	OLL	11:00 AM - 7:00 PM	TYS
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#### 20483 Programming in C# / 2975 USD / Days: 5

This training course teaches developers the programming skills that are required for developers to create Windows applications using the C# language.

08/31	09/04/20	OLL	9:00 AM - 5:00 PM	TYS
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11/02	11/06/20	OLL	11:00 AM - 7:00 PM	TYS
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## Course Schedule

### 20486 Developing ASP.NET Core MVC Web Applications / 2975 USD / Days: 5

In this course, the professional web developers will learn to develop advanced ASP.NET Core MVC applications using .NET Core tools and technologies. The focus will be on coding activities that enhance the performance and scalability of the Web site application. This course will also prepare the student for exam 70-486.

08/10 · 08/14/20 **OLL** 9:00 AM - 5:00 PM TYS

09/14 · 09/18/20 **OLL** 9:00 AM - 5:00 PM TYS

### Microsoft Windows

### 10982 Supporting and Troubleshooting Windows 10 / 2975 USD / Days: 5

This course is designed to provide students with the knowledge and skills required to support and troubleshoot Windows 10 PCs and devices in a Windows Server domain environment. These skills include understanding of Windows 10 features, how they can be used in an Active Directory environment and how to troubleshoot them.

07/20 · 07/24/20 **OLL** 9:00 AM - 5:00 PM TYS

08/31 · 09/04/20 **OLL** 9:00 AM - 5:00 PM TYS

09/14 · 09/18/20 **OLL** 9:00 AM - 5:00 PM TYS

10/19 · 10/23/20 **OLL** 9:00 AM - 5:00 PM TYS

### Using Microsoft Windows 10 / 295 USD / Days: 1

In this course, students will learn the features and functionality of the Windows 10 operating system for professional and personal use.

07/14 · 07/14/20 **OLL** 9:00 AM - 5:00 PM TYS

08/12 · 08/12/20 **OLL** 9:00 AM - 5:00 PM TYS

09/16 · 09/16/20 **OLL** 9:00 AM - 5:00 PM TYS

### Microsoft Windows Server

### 10967 Fundamentals of a Windows Server® Infrastructure / 2975 USD / Days: 5

Students will learn basic skills and knowledge required to build a Windows Server Infrastructure, as well as networking architecture and topologies, security considerations and best practices and Windows Server administration skills and technologies.

08/17 · 08/21/20 **OLL** 9:00 AM - 5:00 PM TYS

### 10969 Active Directory® Services with Windows Server® / 2975 USD / Days: 5

Students will learn the skills you need to better manage and protect data access and information, simplify deployment and management of your identity infrastructure, and provide more secure access to data from virtually anywhere.

08/03 · 08/07/20 **OLL** 9:00 AM - 5:00 PM TYS

### 20410 Installing and Configuring Windows Server 2012 / 2975 USD / Days: 5

This course primarily covers the initial implementation and configuration of core services including Active Directory Domain Services (AD DS), networking services, and Microsoft Hyper-V Server 2012 configuration.

07/13 · 07/17/20 **OLL** 9:00 AM - 5:00 PM TYS

09/14 · 09/18/20 **OLL** 11:00 AM - 7:00 PM TYS

### 20411 Administering Windows Server 2012 / 2975 USD / Days: 5

This course focuses on the administration tasks necessary to maintain a Windows Server 2012 infrastructure such as configuring and troubleshooting name resolution, user and group management with Active Directory Domain Services (AD DS) and Group Policy.

07/20 · 07/24/20 **OLL** 9:00 AM - 5:00 PM TYS

09/28 · 10/02/20 **OLL** 11:00 AM - 7:00 PM TYS

### 20412 Configuring Advanced Windows Server 2012 Services / 2975 USD / Days: 5

Students will learn advanced configuration and services tasks necessary to deploy, manage and maintain Windows Server 2012 infrastructure, such as identity management, rights management, Federated services, network load balancing, and failover clustering.

08/03 · 08/07/20 **OLL** 9:00 AM - 5:00 PM TYS

09/28 · 10/02/20 **OLL** 11:00 AM - 7:00 PM TYS

### 20414 Implementing an Advanced Server Infrastructure / 2975 USD / Days: 5

Students learn skills to plan and implement a highly available, secure infrastructure with focus on Active Directory® Federation Service (AD FS), public key infrastructure (PKI), and Active Directory Rights Management Services (AD RMS).

07/13 · 07/17/20 **OLL** 9:00 AM - 5:00 PM TYS

### 20740 Installation, Storage, and Compute with Windows Server 2016 / 2975 USD / Days: 5

This course is designed for students who are responsible for managing storage by using Windows Server 2016, and who need to understand the scenarios, requirements, and storage and compute options that are available in Windows Server 2016.

07/20 · 07/24/20 **OLL** 9:00 AM - 5:00 PM TYS

07/27 · 07/31/20 **OLL** 9:00 AM - 5:00 PM TYS

08/10 · 08/14/20 **OLL** 9:00 AM - 5:00 PM TYS

09/14 · 09/18/20 **OLL** 11:00 AM - 7:00 PM TYS

10/12 · 10/16/20 **OLL** 9:00 AM - 5:00 PM TYS

### 20741 Networking with Windows Server 2016 / 2975 USD / Days: 5

This course provides the fundamental networking skills required to deploy & support Windows Server 2016 in most organizations. It covers IP fundamentals, remote access technologies, & more advanced content including software defined networking.

07/20 · 07/24/20 **OLL** 9:00 AM - 5:00 PM TYS

08/24 · 08/28/20 **OLL** 9:00 AM - 5:00 PM TYS

09/21 · 09/25/20 **OLL** 9:00 AM - 5:00 PM TYS

10/05 · 10/09/20 **OLL** 9:00 AM - 5:00 PM TYS

### 20742 Identity with Windows Server 2016 / 2975 USD / Days: 5

This course teaches IT Pros how to deploy and configure Active Directory Domain Services in a distributed environment, how to implement Group Policy, how to perform backup & restore, & how to troubleshoot Active Directory-related issues.

07/13 · 07/17/20 **OLL** 9:00 AM - 5:00 PM TYS

08/31 · 09/04/20 **OLL** 9:00 AM - 5:00 PM TYS

09/21 · 09/25/20 **OLL** 11:00 AM - 7:00 PM TYS

10/19 · 10/23/20 **OLL** 9:00 AM - 5:00 PM TYS

### 20743 Upgrading Your Skills to Windows Server 2016 MCSA / 2975 USD / Days: 5

This course explains how to implement & configure new Windows Server 2016 features. This course is for IT professionals who want to upgrade their technical skills from Windows Server 2008 or Windows Server 2012 to Windows Server 2016.

07/13 · 07/17/20 **OLL** 9:00 AM - 5:00 PM TYS

### 20744 Securing Windows Server 2016 / 2975 USD / Days: 5

This course teaches IT professionals how they can enhance the security of the IT infrastructure that they administer. This course begins by emphasizing the importance of assuming that network breaches have occurred already, and then teaches you how to protect administrative credentials and rights to help ensure that administrators can perform only the tasks that they need to, when they need to.

This course explains how you can use auditing and the Advanced Threat Analysis feature in Windows Server 2016 to identify security issues. You will also learn how to mitigate malware threats, secure your virtualization platform, and use deployment options such as Nano server and containers to enhance security. The course also explains how you can help protect access to files by using encryption and dynamic access control, and how you can enhance your network's security.

08/03 · 08/07/20 **OLL** 9:00 AM - 5:00 PM TYS

08/31 · 09/04/20 **OLL** 9:00 AM - 5:00 PM TYS

10/19 · 10/23/20 **OLL** 9:00 AM - 5:00 PM TYS



## Course Schedule

### 50255 Managing Windows Environments with Group Policy / 2975 USD / Days: 5

In this course you will learn how to reduce costs & increase efficiencies in your network. You will discover how to consolidate the administration of an enterprise IT infrastructure with Group Policy, & you will learn to control & manage computer systems.

08/10 · 08/14/20 **OLL** 9:00 AM - 5:00 PM TYS

### Windows Server 2016 MCSA Bootcamp / 4995 USD / Days: 5

This course will provide experienced IT professionals who wish to either upgrade their skills for the purpose of certifying on Microsoft Windows Server 2016 or who wish to gain information on Windows Server 2016 in an accelerated fashion. This course is a one week bootcamp to prepare students for the 2016 MCSA Certification. It will include content for the 70-740, 70-741, and 70-742 exams.

09/28 · 10/02/20 **OLL** 9:00 AM - 5:00 PM TYS

### Microsoft Word

### Microsoft Word for Office 365 (Desktop or Online) - Part 1 / 295 USD / Days: 1

In this course, you'll learn how to use Word on the desktop to create and edit simple documents; format documents; add tables and lists; add design elements and layout options; and proof documents.

This course covers Microsoft Office Specialist Program exam objectives to help you prepare for the Word Associate (Office 365 and Office 2019): Exam MO-100 and Word Expert (Office 365 and Office 2019): Exam MO-101 certification exams.

08/13 · 08/13/20 **OLL** 9:00 AM - 5:00 PM TYS

09/08 · 09/08/20 **OLL** 11:00 AM - 7:00 PM TYS

10/05 · 10/05/20 **OLL** 9:00 AM - 5:00 PM TYS

### Microsoft Word for Office 365 (Desktop or Online) - Part 2 / 295 USD / Days: 1

Creating professional-looking documents can help you give your organization a competitive edge.

Implementing time-saving features such as document templates and automated mailings helps your organization reduce expenses. Mastering these techniques will make you a valued employee in your organization.

This course covers Microsoft Office Specialist Program exam objectives to help you prepare for the Word Associate (Office 365 and Office 2019): Exam MO-100 and Word Expert (Office 365 and Office 2019): Exam MO-101 certification exams.

07/14 · 07/14/20 **OLL** 9:00 AM - 5:00 PM TYS

08/18 · 08/18/20 **OLL** 9:00 AM - 5:00 PM TYS

09/17 · 09/17/20 **OLL** 11:00 AM - 7:00 PM TYS

10/21 · 10/21/20 **OLL** 11:00 AM - 7:00 PM TYS

### Microsoft Word for Office 365 (Desktop or Online) - Part 3 / 295 USD / Days: 1

In this course, you'll learn how to use Word to create and edit simple documents; format documents; add tables and lists; add design elements and layout options; and proof documents.

07/21 · 07/21/20 **OLL** 9:00 AM - 5:00 PM TYS

08/26 · 08/26/20 **OLL** 9:00 AM - 5:00 PM TYS

09/28 · 09/28/20 **OLL** 11:00 AM - 7:00 PM TYS

10/29 · 10/29/20 **OLL** 11:00 AM - 7:00 PM TYS

### Word 2016 - Part 1 / 295 USD / Days: 1

In this course, students learn how to use Word 2016 to create and edit simple documents; format documents; add tables and lists; add design elements and layout options; and proof documents.

07/14 · 07/14/20 **OLL** 9:00 AM - 5:00 PM TYS

08/11 · 08/11/20 **OLL** 9:00 AM - 5:00 PM TYS

08/24 · 08/24/20 **OLL** 9:00 AM - 5:00 PM TYS

09/01 · 09/01/20 **OLL** 9:00 AM - 5:00 PM TYS

09/21 · 09/21/20 **OLL** 11:00 AM - 7:00 PM TYS

10/12 · 10/12/20 **OLL** 9:00 AM - 5:00 PM TYS

10/26 · 10/26/20 **OLL** 9:00 AM - 5:00 PM TYS

### Word 2016 - Part 2 / 295 USD / Days: 1

In this course, students learn the features which enable them to create complex documents with a consistent look and feel. Students will also learn how to automate tedious tasks such as preparing a letter to send to every customer of your organization.

07/15 · 07/15/20 **OLL** 9:00 AM - 5:00 PM TYS

07/22 · 07/22/20 **OLL** 9:00 AM - 5:00 PM TYS

08/05 · 08/05/20 **OLL** 9:00 AM - 5:00 PM TYS

08/19 · 08/19/20 **OLL** 11:00 AM - 7:00 PM TYS

09/09 · 09/09/20 **OLL** 9:00 AM - 5:00 PM TYS

09/23 · 09/23/20 **OLL** 9:00 AM - 5:00 PM TYS

10/07 · 10/07/20 **OLL** 9:00 AM - 5:00 PM TYS

10/22 · 10/22/20 **OLL** 11:00 AM - 7:00 PM TYS

11/04 · 11/04/20 **OLL** 11:00 AM - 7:00 PM TYS

### Word 2016 - Part 3 / 295 USD / Days: 1

Microsoft® Word 2016 enables you to do far more than simple word processing. This course covers Microsoft Office Specialist exam objectives to help students prepare for the Word 2016 Exam and the Word 2016 Expert Exam.

07/31 · 07/31/20 **OLL** 9:00 AM - 5:00 PM TYS

08/31 · 08/31/20 **OLL** 9:00 AM - 5:00 PM TYS

09/18 · 09/18/20 **OLL** 9:00 AM - 5:00 PM TYS

09/24 · 09/24/20 **OLL** 9:00 AM - 5:00 PM TYS

### Word 2016 - Part 3 / 295 USD / Days: 1

Microsoft® Word 2016 enables you to do far more than simple word processing. This course covers Microsoft Office Specialist exam objectives to help students prepare for the Word 2016 Exam and the Word 2016 Expert Exam.

10/23 · 10/23/20 **OLL** 9:00 AM - 5:00 PM TYS

### Word 2019 - Part 1 / 295 USD / Days: 1

In this course, you'll learn how to use Word 2019 to create and edit simple documents; format documents; add tables and lists; add design elements and layout options; and proof documents. Microsoft® Word 2019 is designed to help you move smoothly through the task of creating professional-looking documents. Its rich features and powerful tools can make your work easy, and even fun.

07/23 · 07/23/20 **OLL** 9:00 AM - 5:00 PM TYS

09/21 · 09/21/20 **OLL** 9:00 AM - 5:00 PM TYS

10/16 · 10/16/20 **OLL** 9:00 AM - 5:00 PM TYS

### Word 2019 - Part 2 / 295 USD / Days: 1

Creating professional-looking documents can give you and your organization a competitive edge. Implementing time-saving features such as document templates and automated mailings can help reduce expenses. Mastering these techniques will make you a valued employee in your organization.

07/27 · 07/27/20 **OLL** 9:00 AM - 5:00 PM TYS

09/22 · 09/22/20 **OLL** 9:00 AM - 5:00 PM TYS

10/19 · 10/19/20 **OLL** 9:00 AM - 5:00 PM TYS

### Word 2019 - Part 3 / 295 USD / Days: 1

Microsoft® Word enables you to do far more than simple word processing. Word includes advanced image manipulation tools, collaboration features, cross-referencing and linking tools, entry forms and data collection, security features, and tools to automate document production.

07/28 · 07/28/20 **OLL** 9:00 AM - 5:00 PM TYS

08/26 · 08/26/20 **OLL** 9:00 AM - 5:00 PM TYS

09/30 · 09/30/20 **OLL** 9:00 AM - 5:00 PM TYS

10/20 · 10/20/20 **OLL** 9:00 AM - 5:00 PM TYS

### Miscellaneous

### 0G09A IBM Advanced Statistical Analysis Using IBM® SPSS Statistics (v25) / 1650 USD / Days: 2

This course provides an application-oriented introduction to advanced statistical methods available in IBM SPSS Statistics. Students will review a variety of advanced statistical techniques and discuss situations in which each technique would be used, the assumptions made by each method, how to set up the analysis, and how to interpret the results. This includes a broad range of techniques for predicting variables, as well as methods to cluster variables and cases.

07/13 · 07/14/20 **OLL** 9:30 AM - 5:30 PM TYS

## Course Schedule

### 0G09A IBM Advanced Statistical Analysis Using IBM® SPSS Statistics (v25) / 1650 USD / Days: 2

This course provides an application-oriented introduction to advanced statistical methods available in IBM SPSS Statistics. Students will review a variety of advanced statistical techniques and discuss situations in which each technique would be used, the assumptions made by each method, how to set up the analysis, and how to interpret the results. This includes a broad range of techniques for predicting variables, as well as methods to cluster variables and cases.

07/13 · 07/14/20 **OLL** 9:30 AM - 5:30 PM TYS

08/04 · 08/05/20 **OLL** 9:30 AM - 5:30 PM TYS

08/04 · 08/05/20 **OLL** 9:30 AM - 5:30 PM TYS

09/14 · 09/15/20 **OLL** 9:30 AM - 5:30 PM TYS

09/14 · 09/15/20 **OLL** 9:30 AM - 5:30 PM TYS

11/05 · 11/06/20 **OLL** 9:30 AM - 5:30 PM TYS

### 55265 Microsoft® PowerApps- (Windows 10 Lab) / 1190 USD / Days: 2

Students will be taught how to design, test and publish new apps that work with a variety of data sources. We will take users through a selection of well-crafted lessons to help them build new applications for their business.

09/24 · 09/25/20 **OLL** 9:00 AM - 5:00 PM TYS

### AI-100T01 Designing and Implementing an Azure AI Solution / 1785 USD / Days: 3

This course teaches the concepts of Azure AI engineering by presenting, and developing, a scenario that creates a customer support Bot that utilizes various tools and services in the Azure AI landscape like language understanding, QnA Maker, and various Azure Cognitive Services to implement language detection, text analytics, and computer vision.

10/14 · 10/16/20 **OLL** 9:00 AM - 5:00 PM TYS

### Angular Essentials / 1995 USD / Days: 3

07/22 · 07/24/20 **OLL** 9:00 AM - 5:00 PM TYS

09/09 · 09/11/20 **OLL** 9:00 AM - 5:00 PM TYS

### AWS Security Essentials / 640 USD / Days: 1

This course covers fundamental AWS cloud security concepts, including AWS access control, data encryption methods, and how network access to your AWS infrastructure can be secured. Based on the AWS Shared Security Model, you learn where you are responsible for implementing security in the AWS Cloud and what security-oriented services are available to you and why and how the security services can help meet the security needs of your organization.

07/17 · 07/17/20 **OLL** 9:00 AM - 5:00 PM TYS

08/31 · 08/31/20 **OLL** 9:00 AM - 5:00 PM TYS

### AZ-220T00 Microsoft Azure IoT Developer / 2380 USD / Days: 4

This course empowers you with the knowledge and skills required to successfully create and maintain the cloud and edge portions of an Azure IoT solution. You will learn the core Azure IoT services, such as IoT Hub, Device Provisioning Services, Azure Stream Analytics, Time Series Insights, and much more. With a focus on Azure PaaS services, this course expands into IoT Edge, device management, monitoring and troubleshooting, security concerns, and Azure IoT Central.

09/08 · 09/11/20 **OLL** 9:00 AM - 5:00 PM TYS

### AZ-303T00 - Microsoft Azure Architect Technologies / 2975 USD / Days: 5

This course teaches Solutions Architects how to translate business requirements into secure, scalable, and reliable solutions. Lessons include virtualization, automation, networking, storage, identity, security, data platform, and application infrastructure. This course outlines how decisions in each these area affects an overall solution.

08/24 · 08/28/20 **OLL** 9:00 AM - 5:00 PM TYS

09/14 · 09/18/20 **OLL** 9:00 AM - 5:00 PM TYS

09/28 · 10/02/20 **OLL** 9:00 AM - 5:00 PM TYS

10/19 · 10/23/20 **OLL** 9:00 AM - 5:00 PM TYS

11/02 · 11/06/20 **OLL** 9:00 AM - 5:00 PM TYS

### AZ-304T00 - Microsoft Azure Architect Design / 2380 USD / Days: 4

This course teaches Solutions Architects how to translate business requirements into secure, scalable, and reliable solutions. Lessons include design considerations related to logging, cost analysis, authentication and authorization, governance, security, storage, high availability, and migration. This role requires decisions in multiple areas that affect an overall design solution.

09/21 · 09/24/20 **OLL** 9:00 AM - 5:00 PM TYS

10/05 · 10/08/20 **OLL** 9:00 AM - 5:00 PM TYS

10/26 · 10/29/20 **OLL** 9:00 AM - 5:00 PM TYS

### BIT602 SAP Workflow with SAP Fiori / 1636 USD / Days: 2

You want to learn about the workflow functionality in S/4HANA, S/4HANA Cloud and SAP Cloud Platform? This course provides a business overview of processes, which are working "right out-of-the box". It explains possible extensions and comes with several exercises to deepen the theoretical lessons.

10/15 · 10/16/20 **OLL** 9:30 AM - 5:30 PM TYS

### Certified Asset Management Professional (CAMP) / 2000 USD / Days: 1

The Certified Asset Management Professional (CAMP) Course is designed to impart an extensive overview of IT Asset Management (ITAM) best practices and processes as well as ways to embrace multiple organizational frameworks such as ITAM & IT Service Management (ITSM). This course includes the comprehensive online examination necessary for achieving CAMP Certification.

07/14 · 07/14/20 **OLL** 9:00 AM - 4:00 PM TYS

08/11 · 08/11/20 **OLL** 9:00 AM - 4:00 PM TYS

10/13 · 10/13/20 **OLL** 9:00 AM - 4:00 PM TYS

### Certified IT Asset Manager (CITAM) / 3500 USD / Days: 3

Attendees will learn about the entire ITAM Program and take with them the foundation plan for starting or improving their organization's ITAM Program. The intense three-day course with certification is packed full of information and real-world experiences designed to make your ITAM Program more effective and efficient, and the CITAM Certification will lend notable credibility to both you and your ITAM Program. This course addresses each of the Key Process Areas (KPA) identified within the IBPL that, when combined, empowers an organization and maximizes the value of their IT assets. The course will also review the core processes that encompass the ITAM Program and the projects that will help an organization build a productive and profitable business unit. The course includes exam for CITAM certification.

07/14 · 07/16/20 **OLL** 9:00 AM - 4:00 PM TYS

08/11 · 08/13/20 **OLL** 9:00 AM - 4:00 PM TYS

10/13 · 10/15/20 **OLL** 9:00 AM - 4:00 PM TYS

### Certified Threat Intelligence Analyst (CTIA) / 2385 USD / Days: 3

Certified Threat Intelligence Analyst (CTIA) is designed and developed in collaboration with cybersecurity and threat intelligence experts across the globe to help organizations identify and mitigate business risks by converting unknown internal and external threats into known threats. It is a comprehensive, specialist-level program that teaches a structured approach for building effective threat intelligence.

09/09 · 09/11/20 **OLL** 9:00 AM - 5:00 PM TYS

### Cisco® Introducing Cisco® Unified Computing System v1.0 (DCIUCS) / 2195 USD / Days: 2

This introductory course shows you how to deploy, secure, operate and maintain the Cisco Unified Computing system (Cisco UCS) B-Series blade server, Cisco UCS C-Series and S-Series rack servers, and Cisco HyperFlex product family, for use in data centers.

07/20 · 07/21/20 **OLL** 10:00 AM - 6:00 PM TYS

08/17 · 08/18/20 **OLL** 10:00 AM - 6:00 PM TYS

09/14 · 09/15/20 **OLL** 10:00 AM - 6:00 PM TYS

10/12 · 10/13/20 **OLL** 10:00 AM - 6:00 PM TYS



## Course Schedule

### COMPTIA CySA+ Certification (Exam CSO-002) / 2475 USD / Days: 5

The course introduces tools and tactics to manage cybersecurity risks, identify various types of common threats, evaluate the organization's security, collect and analyze cybersecurity intelligence, and handle incidents as they occur.

07/27	07/31/20	OLL	9:00 AM - 5:00 PM	TYS
08/10	08/14/20	OLL	9:00 AM - 5:00 PM	TYS
08/24	08/28/20	OLL	9:00 AM - 5:00 PM	TYS
09/14	09/18/20	OLL	9:00 AM - 5:00 PM	TYS
10/12	10/16/20	OLL	11:00 AM - 7:00 PM	TYS

### CompTIA IT Fundamentals / 2475 USD / Days: 5

This course will prepare participants to take the FC0-U61 exam to obtain the IT Fundamentals+ certification and help participants learn some of the basic principles and techniques of providing PC, mobile, applications, and network support.

08/17	08/21/20	OLL	9:00 AM - 5:00 PM	TYS
10/12	10/16/20	OLL	9:00 AM - 5:00 PM	TYS

### DA-100T00 - Analyzing Data with Microsoft Power BI / 2975 USD / Days: 5

This course will discuss the various methods and best practices that are in line with business and technical requirements for modeling, visualizing, and analyzing data with Power BI. The course will also show how to access and process data from a range of data sources including both relational and non-relational data. This course will also explore how to implement proper security standards and policies across the Power BI spectrum including datasets and groups. The course will also discuss how to manage and deploy reports and dashboards for sharing and content distribution. Finally, this course will show how to build paginated reports within the Power BI service and publish them to a workspace for inclusion within Power BI.

09/14	09/18/20	OLL	9:00 AM - 5:00 PM	TYS
10/05	10/09/20	OLL	9:00 AM - 5:00 PM	TYS
11/02	11/06/20	OLL	9:00 AM - 5:00 PM	TYS

### Database Design - A Modern Approach / 395 USD / Days: 1

This course introduces you to a process for effectively planning and designing a functional, efficient database. Knowing how to plan a relational database is important to the success of the databases you create. Without planning, you cannot possibly know what the database needs to do, or even what information to include in the database. Planning a database is essential, and prevents the extra work of fixing data maintenance problems later on.

The concepts are not specific to a particular software application and can be applied to any relational database management system.

10/07	10/07/20	OLL	9:00 AM - 5:00 PM	TYS
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### Docker Fundamentals + Enterprise Operations Bundle / 3000 USD / Days: 5

The Docker Fundamentals + Enterprise Operations Bundle includes the full Docker for Enterprise Operations course as well as the prerequisite Docker Fundamentals course run back to back in a single intensive training experience. The Docker Fundamentals training course features the foundational concepts and practices of containerization on a single Docker node. The course offers learners the opportunity to assimilate basic container orchestration and how to scale Docker across multiple nodes in a simple swarm cluster. This course provides essential foundational knowledge for subsequent Docker courses. As the follow-on to the Docker Fundamentals course, Docker for Enterprise Operations is a role-based course is designed for Docker Operations teams to accelerate their Docker journey in the enterprise. The course covers in-depth core advanced features of Docker EE and best practices to apply these features at scale with enterprise workloads. Platform Availability: Linux, Windows (Fundamentals Only).

07/13	07/17/20	OLL	9:00 AM - 5:00 PM	TYS
08/03	08/07/20	OLL	12:00 PM - 8:00 PM	TYS
08/24	08/28/20	OLL	9:00 AM - 5:00 PM	TYS
09/14	09/18/20	OLL	9:00 AM - 5:00 PM	TYS
10/05	10/09/20	OLL	12:00 PM - 8:00 PM	TYS
10/26	10/30/20	OLL	9:00 AM - 5:00 PM	TYS

### Essentials of Pardot Lightning App for Digital Marketers (PDX101) / 1800 USD / Days: 3

This course teaches skills for designing and implementing marketing workflows in Pardot Lightning App, as well as use Pardot-generated reports in the Pardot Lightning App to make data-driven decisions.

07/20	07/22/20	OLL	11:30 AM - 8:00 PM	TYS
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### HA301 SAP HANA 2.0 SPS04 Advanced Modeling / 2454 USD / Days: 3

This course provides advanced knowledge and practical experience on several topics that are included in, or connected to, the scope of the modeler role. Its purpose is to take a step further, beyond the core modeling knowledge from HA300, and to demonstrate how applications powered by SAP HANA can benefit from innovations such as Spatial Data Storage and Processing, Text Search and Analysis, Predictive Analysis and Graph Modeling. The course is supported by many demos and exercise, which demonstrate the advanced modeling capabilities in several scenarios. For example, working with classical schemas or HDI containers in XS Advanced, using the SQL console, developing graphical models. Some of the proposed case studies blend together several modeling capabilities, such as text with spatial, or text with graph. An introduction to SAP HANA Series Data is also provided.

08/17	08/19/20	OLL	9:30 AM - 5:30 PM	TYS
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### IBM SYSTEM Z HARDWARE MANAGEMENT CONSOLE (HMC) OPERATIONS / 1965 USD / Days: 2

This course teaches you navigation, operation, and recovery techniques for the Hardware Management Console (HMC) in the System z environment. Through lecture and hands-on exercises, you learn setup and operating procedures for the HMC, gain in-depth problem determination skills, practice HMC operations, and utilize recovery capabilities provided by the System z servers.

08/10	08/11/20	OLL	9:30 AM - 5:30 PM	TYS
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### Introduction to R Programming / 1190 USD / Days: 2

Over the past few years, R has been steadily gaining popularity with business analysts, statisticians and data scientists as a tool of choice for conducting statistical analysis of data as well as supervised and unsupervised machine learning.

08/31	09/01/20	OLL	9:00 AM - 5:00 PM	TYS
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### Kubernetes Administration / 3250 USD / Days: 4

In this vendor agnostic course, you'll learn the installation, configuration and administration of a production-grade Kubernetes cluster.

07/21	07/24/20	OLL	12:00 PM - 8:00 PM	TYS
08/11	08/14/20	OLL	9:00 AM - 5:00 PM	TYS
09/01	09/04/20	OLL	12:00 PM - 8:00 PM	TYS
09/22	09/25/20	OLL	9:00 AM - 5:00 PM	TYS
10/13	10/16/20	OLL	12:00 PM - 8:00 PM	TYS
10/27	10/30/20	OLL	9:00 AM - 5:00 PM	TYS

### MDG100 SAP Master Data Governance on SAP S/4HANA / 4090 USD / Days: 5

This course gives you the technical and business knowledge you need to use SAP Master Data Governance to ensure ongoing master data quality. The advanced user will also gain understanding and skills related to configuration, as well as the knowledge required to extend and modify the solution, including the ability to create a custom-solution based on the Custom master data domain.

08/24	08/28/20	OLL	9:30 AM - 5:30 PM	TYS
11/02	11/06/20	OLL	9:30 AM - 5:30 PM	TYS

### Net App Data ONTAP SAN Implementation (SANIMP) / 2700 USD / Days: 3

In this workshop course, you learn how to connect Windows® and Linux® hosts to NetApp® SANs via FC and iSCSI protocols.

08/19	08/21/20	OLL	10:00 AM - 6:00 PM	TYS
11/04	11/06/20	OLL	9:00 AM - 5:00 PM	TYS

## Course Schedule

### Project Management Professional (PMP) Certification Prep with Exam Simulator / 2995 USD / Days: 5

If you are taking this course, you probably have some professional exposure to the duties of a project manager, or you may be considering embarking on a career in professional project management. Your ability as a project manager to demonstrate best practices in project management—both on the job and through professional certification—is becoming the standard to compete in today's fast-paced and highly technical workplace. In this course, you will apply the generally recognized practices of project management acknowledged by the Project Management Institute (PMI)®; to successfully manage projects.

Project managers who have proven skills and experience can find exciting, high-visibility opportunities in a wide range of fields. This course is specifically designed to provide you with the proven, practical body of project management knowledge and skills that you need to demonstrate project management mastery on the job. Additionally, this course can be a significant part of your preparation for the Project Management Professional (PMP)®; Certification Exam. The skills and knowledge you gain in this course will help you avoid making costly mistakes and increase your competitive edge in the project management profession. This course includes a PMP exam simulator and exam prep resources.

07/20	07/24/20	OLL	9:00 AM - 5:30 PM	TYS
08/03	08/07/20	OLL	9:00 AM - 5:30 PM	TYS
08/17	08/21/20	OLL	9:00 AM - 5:30 PM	TYS
08/31	09/04/20	OLL	9:00 AM - 5:30 PM	TYS
09/21	09/25/20	OLL	9:00 AM - 5:30 PM	TYS
09/28	10/02/20	OLL	9:00 AM - 5:00 PM	TYS
10/05	10/09/20	OLL	9:00 AM - 5:00 PM	TYS
10/12	10/16/20	OLL	9:00 AM - 5:30 PM	TYS
10/26	10/30/20	OLL	9:00 AM - 5:00 PM	TYS
11/02	11/06/20	OLL	9:00 AM - 5:30 PM	TYS

### Python 3 Essentials / 3495 USD / Days: 5

An introductory and beyond-level practical, hands-on Python training course that leads the student from the basics of writing and running Python scripts to more advanced features.

07/20	07/24/20	OLL	9:00 AM - 5:00 PM	TYS
09/21	09/25/20	OLL	9:00 AM - 5:00 PM	TYS

### Red Hat Microsoft Windows Automation with Red Hat Ansible (DO417) / 3600 USD / Days: 4

In this course, you will gain the insight to automate administration on Windows Server to empower your DevOps workflow.

If you are a Windows Server professional without previous Ansible®; experience this course will be of great benefit. You will leverage Ansible to write automation playbooks for Microsoft Windows systems to perform common system administration tasks reproducibly at scale. You will also gain advantage with Red Hat®; Ansible Tower to securely manage and run your Ansible playbooks from a central web-based user interface.

This course is based on Red Hat Ansible Engine 2.8, Red Hat Ansible Tower 3.5, and Windows Server 2016 and 2019.

07/13	07/16/20	OLL	11:00 AM - 5:00 PM	TYS
08/10	08/13/20	OLL	11:00 AM - 5:00 PM	TYS
08/13	08/18/20	OLL	11:00 AM - 5:00 PM	TYS
09/14	09/17/20	OLL	11:00 AM - 5:00 PM	TYS
10/12	10/15/20	OLL	11:00 AM - 5:00 PM	TYS

### S4220 SAP Production Planning in SAP S/4HANA / 4090 USD / Days: 5

This course will provide you with a deep understanding of the production planning process, how to configure it, and how to apply the concepts of demand management and material requirements planning in SAP S/4HANA.

08/24	08/28/20	OLL	9:30 AM - 5:30 PM	TYS
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### Using Data Science Tools in Python® (v1.0) / 1198 USD / Days: 2

More and more organizations are turning to data science to help guide business decisions. Regardless of industry, the ability to extract knowledge from data is crucial for a modern business to stay competitive. One of the tools at the forefront of data science is the Python®; programming language. Python's robust libraries have given data scientists the ability to load, analyze, shape, clean, and visualize data in easy to use, yet powerful, ways. This course will teach you the skills you need to successfully use these key libraries to extract useful insights from data, and as a result, provide great value to the business

10/29	10/30/20	OLL	9:00 AM - 5:00 PM	TYS
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### VMware Carbon Black App Control Administrator / 850 USD / Days: 1

This course teaches you how to use the VMware Carbon Black®; App Control™ product and leverage the capabilities to configure and maintain the system according to their organization's security posture and organizational policies. This course provides an in-depth, technical understanding of the Carbon Black App Control product through comprehensive coursework and hands-on scenario-based labs.

07/13	07/13/20	OLL	9:00 AM - 5:00 PM	TYS
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### VMware Carbon Black App Control Advanced Administrator / 925 USD / Days: 1

This course teaches you how to configure and scope the rules within VMware Carbon Black®; App Control™ product to maintain the system according to your organization's security posture and organizational policies. Additionally, this course covers troubleshooting both the server and the agent for Carbon Black App Control and how to identify issues that impact normal operations. This course provides an in-depth, technical understanding of the Carbon Black App Control product through comprehensive coursework and hands-on scenario-based labs.

07/14	07/14/20	OLL	9:00 AM - 5:00 PM	TYS
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### VMware Carbon Black Cloud Enterprise EDR / 925 USD / Days: 1

This course teaches you how to use the VMware Carbon Black®; Cloud Enterprise EDR™; product and leverage its capabilities to configure and maintain the system according to your organization's security posture and policies. This course provides an in-depth, technical understanding of the product through comprehensive coursework and hands-on scenario-based labs.

07/28	07/28/20	OLL	9:00 AM - 5:00 PM	TYS
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### VMware Carbon Black EDR Administrator / 850 USD / Days: 1

This course teaches you how to use the VMware Carbon Black®; EDR™; product and leverage the capabilities to configure and maintain the system according to your organization's security posture and policies. This course provides an in-depth, technical understanding of the Carbon Black EDR product through comprehensive coursework and hands-on scenario-based labs.

07/15	07/15/20	OLL	9:00 AM - 5:00 PM	TYS
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### VMware Carbon Black EDR Advanced Analyst / 925 USD / Days: 1

This course teaches you how to use the VMware Carbon Black®; EDR™; product during incident response. Using the SANS PICERL framework, you will configure the server and perform an investigation on a possible incident. This course provides guidance on using Carbon Black EDR capabilities throughout an incident with an in-depth, hands-on, scenario-based lab.

07/17	07/17/20	OLL	9:00 AM - 5:00 PM	TYS
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### VMware Cloud on AWS: Deploy and Manage 2020 / 2550 USD / Days: 3

This three-day course teaches you skills for deploying and managing a VMware Cloud™; on AWS infrastructure. Through a mix of lecture and labs, you deploy and manage the VMware Cloud on AWS and VMware vSphere®; features that build a foundation for a hybrid infrastructure. You also discuss when and where these features have the greatest effect. Anyone planning to migrate, build, or hybridize with VMware Cloud on AWS will benefit from this course.

07/20	07/22/20	OLL	10:00 AM - 6:00 PM	TYS
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09/09	09/11/20	OLL	10:00 AM - 6:00 PM	TYS
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09/28	09/30/20	OLL	10:00 AM - 6:00 PM	TYS
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## Course Schedule

### VMware Cloud on AWS: Deploy and Manage 2020 / 2550 USD / Days: 3

This three-day course teaches you skills for deploying and managing a VMware Cloud&trade; on AWS infrastructure. Through a mix of lecture and labs, you deploy and manage the VMware Cloud on AWS and VMware vSphere&reg; features that build a foundation for a hybrid infrastructure. You also discuss when and where these features have the greatest effect. Anyone planning to migrate, build, or hybridize with VMware Cloud on AWS will benefit from this course.

10/19 · 10/21/20 **OLL** 10:00 AM - 6:00 PM TYS

### VMware NSX-T Data Center: Design [V3.0] / 4625 USD / Days: 5

This five-day course provides comprehensive training on considerations and practices to design a VMware NSX-T&trade; Data Center environment as part of a software-defined data center strategy. This course prepares the student with the skills to lead the design of NSX-T Data Center offered in the NSX-T Data Center 3.0 release, including design principles, processes, and frameworks. The student gains a deeper understanding of NSX-T Data Center architecture and how it can be leveraged to create solutions to address the customer&rsquo;s business needs.

07/20 · 07/24/20 **OLL** 10:00 AM - 6:00 PM TYS

### VMware vSphere on Kubernetes: Deploy and Manage [V7] / 2775 USD / Days: 3

During this 3-day course, you focus on deploying and managing VMware vSphere&reg; with Kubernetes. You learn about how vSphere with Kubernetes can be used to orchestrate the delivery of Kubernetes clusters and containerized applications in a VMware vSphere&reg; environment.

08/24 · 08/26/20 **OLL** 10:00 AM - 6:00 PM TYS

09/21 · 09/23/20 **OLL** 10:00 AM - 6:00 PM TYS

10/12 · 10/14/20 **OLL** 10:00 AM - 6:00 PM TYS

### VMware vSphere: Design v7.0 / 2550 USD / Days: 3

"This three-day training course equips you with the knowledge, skills, and abilities to design a VMware vSphere&reg; 7 virtual infrastructure. You follow a proven approach to design a virtualization solution that ensures availability, manageability, performance, recoverability, and security, and that uses VMware best practices. This course discusses the benefits and risks of available design alternatives and provides information to support making sound design decisions. Given a case study, you practice your design skills by working with peers on a design project"

07/20 · 07/22/20 **OLL** 10:00 AM - 6:00 PM TYS

07/27 · 07/29/20 **OLL** 10:00 AM - 6:00 PM TYS

### VMware vSphere: Fast Track v7.0 / 6475 USD / Days: 5

This five-day, intensive course takes you from introductory to advanced VMware vSphere&reg; 7 management skills. Building on the installation and configuration content from our best-selling course, you will also develop advanced skills needed to manage and maintain a highly available and scalable virtual infrastructure. Through a mix of lecture and hands-on labs, you will install, configure and manage vSphere 7. You will explore the features that build a foundation for a truly scalable infrastructure and discuss when and where these features have the greatest effect. This course prepares you to administer a vSphere infrastructure for an organization of any size using vSphere 7, which includes VMware ESXi&trade; 7 and VMware vCenter Server&reg; 7.

07/13 · 07/17/20 **OLL** 11:00 AM - 9:00 PM TYS

07/20 · 07/24/20 **OLL** 8:00 AM - 6:00 PM TYS

07/27 · 07/31/20 **OLL** 9:00 AM - 7:00 PM TYS

08/10 · 08/14/20 **OLL** 9:00 AM - 7:00 PM TYS

08/24 · 08/28/20 **OLL** 9:00 AM - 7:00 PM TYS

09/14 · 09/18/20 **OLL** 9:00 AM - 7:00 PM TYS

10/05 · 10/09/20 **OLL** 9:00 AM - 7:00 PM TYS

10/26 · 10/30/20 **OLL** 9:00 AM - 7:00 PM TYS

### VMware vSphere: Install, Configure, Manage v7.0 / 4250 USD / Days: 5

"This course features intensive hands-on training that focuses on installing, configuring, and managing VMware vSphere&reg; 7, which includes VMware ESXi&trade; 7 and VMware vCenter Server&reg; 7. This course prepares you to administer a vSphere infrastructure for an organization of any size. This course is the foundation for most of the other VMware technologies in the software-defined data center"

07/20 · 07/24/20 **OLL** 9:00 AM - 5:00 PM TYS

08/10 · 08/14/20 **OLL** 9:00 AM - 5:00 PM TYS

09/28 · 10/02/20 **OLL** 9:00 AM - 5:00 PM TYS

10/26 · 10/30/20 **OLL** 9:00 AM - 5:00 PM TYS

### VMware vSphere: Optimize and Scale v7.0 / 4625 USD / Days: 5

This course teaches you advanced skills for configuring and maintaining a highly available and scalable virtual infrastructure. Through a mix of lecture and hands-on labs, you configure and optimize the VMware vSphere&reg; 7 features that build a foundation for a truly scalable infrastructure, and you discuss when and where these features have the greatest effect. Attend this course to deepen your understanding of vSphere and learn how its advanced features and controls can benefit your organization

07/13 · 07/17/20 **OLL** 10:00 AM - 6:00 PM TYS

07/20 · 07/24/20 **OLL** 12:00 PM - 8:00 PM TYS

07/27 · 07/31/20 **OLL** 10:00 AM - 6:00 PM TYS

08/03 · 08/07/20 **OLL** 10:00 AM - 6:00 PM TYS

### VMware vSphere: Optimize and Scale v7.0 / 4625 USD / Days: 5

This course teaches you advanced skills for configuring and maintaining a highly available and scalable virtual infrastructure. Through a mix of lecture and hands-on labs, you configure and optimize the VMware vSphere&reg; 7 features that build a foundation for a truly scalable infrastructure, and you discuss when and where these features have the greatest effect. Attend this course to deepen your understanding of vSphere and learn how its advanced features and controls can benefit your organization

08/17 · 08/21/20 **OLL** 10:00 AM - 6:00 PM TYS

09/14 · 09/18/20 **OLL** 10:00 AM - 6:00 PM TYS

10/05 · 10/09/20 **OLL** 10:00 AM - 6:00 PM TYS

10/12 · 10/16/20 **OLL** 10:00 AM - 6:00 PM TYS

10/26 · 10/30/20 **OLL** 10:00 AM - 6:00 PM TYS

### VMware vSphere: Troubleshooting v7.0 / 4625 USD / Days: 5

This course provides you with the advanced knowledge, skills, and abilities to achieve competence in troubleshooting the VMware vSphere&reg; 7.x environment. This workshop increases your skill and competence in using the command-line interface, VMware vSphere&reg; Client&trade;, log files, and other tools to analyze and solve problems

07/20 · 07/24/20 **OLL** 10:00 AM - 6:00 PM TYS

08/24 · 08/28/20 **OLL** 10:00 AM - 6:00 PM TYS

08/31 · 09/04/20 **OLL** 10:00 AM - 6:00 PM TYS

09/14 · 09/18/20 **OLL** 10:00 AM - 6:00 PM TYS

09/28 · 10/02/20 **OLL** 10:00 AM - 6:00 PM TYS

10/19 · 10/23/20 **OLL** 10:00 AM - 6:00 PM TYS

### VMware vSphere: What's New v6.7-7.0 / 2550 USD / Days: 3

In this course, you explore the new features and enhancements in VMware vCenter Server&reg; 7 and VMware ESXi&trade; 7. Real-world use-case deployment scenarios, hands-on lab exercises, and lectures teach you the skills that you need to effectively implement and configure VMware vSphere&reg; 7.

This course is recommended for customers who want to deploy vSphere 7 in their existing vSphere environment. Attendance of this course allows candidates who hold a valid VCP-DCV 2019 to upgrade to VCP-DCV 2020 without taking the certification exam.

07/20 · 07/22/20 **OLL** 10:00 AM - 6:00 PM TYS

08/17 · 08/19/20 **OLL** 10:00 AM - 6:00 PM TYS

09/14 · 09/16/20 **OLL** 10:00 AM - 6:00 PM TYS

10/19 · 10/21/20 **OLL** 10:00 AM - 6:00 PM TYS

## Course Schedule

### NetApp

#### Basic NetApp Configuration and Administration (BNCA) / 1800 USD / Days: 2

Introduces introductory concepts covered through instructor led discussions and hands-on labs are how to create aggregates, virtual interfaces, snapshots, volumes, qtrees, and storage virtual machines.

07/23	07/24/20	OLL	10:00 AM - 6:00 PM	TYS
09/03	09/04/20	OLL	10:00 AM - 6:00 PM	TYS
10/15	10/16/20	OLL	10:00 AM - 6:00 PM	TYS

#### NetApp Configuring and Monitoring NetApp E-Series and EF-Series Storage Systems (CMESERIES) / 3600 USD / Days: 4

In this course, you learn how to configure a new E-Series or EF-Series storage system and establish connectivity with a SAN.

09/08	09/11/20	OLL	10:00 AM - 6:00 PM	TYS
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### Nutanix

#### Nutanix Advanced Administration and Performance Management V5.5 / 4000 USD / Days: 4

The Nutanix AAPM Advanced Administration & Performance Management course is an advanced level training program for experienced Nutanix data center administrators, technicians, and support personnel.

The course features comprehensive coverage of performance management for Nutanix clusters, including options for performance optimization, troubleshooting issues and tuning. Learn through hands-on labs to monitor system performance, advanced networking and storage to help optimize data center administration.

Advanced Administration explains in detail how to use the major Acropolis services such as Acropolis Block Services (ABS) and Acropolis File Services (AFS). The course also explains how to define and manage assets and applications using Calm, including how to connect to clouds, automation of the Life Cycle Management (LCM) application, and how to implement and configure Self Service Portal and governance.

Take advantage of Flash mode to improve system performance as well as how to effectively clone and delete VMs, move them between storage containers, and how to manage VMs (tagging, sizing, migration).

08/04	08/07/20	OLL	8:00 AM - 5:00 PM	TYS
09/08	09/11/20	OLL	11:00 AM - 8:00 PM	TYS
09/29	10/02/20	OLL	8:00 AM - 5:00 PM	TYS
10/27	10/30/20	OLL	11:00 AM - 8:00 PM	TYS

#### Nutanix Enterprise Cloud Administration v5.5 / 3500 USD / Days: 4

This course covers all the tasks that Nutanix administrators perform on the job.

07/21	07/24/20	OLL	12:00 PM - 8:00 PM	TYS
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#### Nutanix Enterprise Cloud Administration v5.5 / 3500 USD / Days: 4

This course covers all the tasks that Nutanix administrators perform on the job.

08/11	08/14/20	OLL	9:00 AM - 5:00 PM	TYS
09/01	09/04/20	OLL	9:00 AM - 5:00 PM	TYS
09/22	09/25/20	OLL	12:00 PM - 8:00 PM	TYS
10/06	10/09/20	OLL	9:00 AM - 5:00 PM	TYS
10/20	10/23/20	OLL	10:00 AM - 6:00 PM	TYS
11/03	11/06/20	OLL	9:00 AM - 5:00 PM	TYS

### Oracle

#### Oracle 12c PL/SQL Fundamentals / 3250 USD / Days: 5

In this course, students will learn the foundation for the programming series and the use of database-resident stored program units for Oracle 12c.

09/14	09/18/20	OLL	9:00 AM - 5:00 PM	TYS
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#### Oracle Database 12c - PL/SQL III - Advanced Programming & Tuning / 2695 USD / Days: 5

The PL/SQL programming language is at the core of most Oracle database applications. This training textbook will give attention to three fundamental pillars of effective implementation of PL/SQL applications. First, we will explore the advanced features of the language that allow powerful and adaptable database applications to be built. Next, we will discuss performance tuning techniques that allow these applications to run efficiently. Finally, we will consider critical security measures which should be implemented to counter hacker attacks and other security threats.

08/10	08/14/20	OLL	9:00 AM - 5:00 PM	TYS
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### Palo Alto

#### Palo Alto Networks Firewall 9.1: Optimizing Firewall Threat Prevention (EDU-214) / 3995 USD / Days: 4

The Palo Alto Networks Firewall 9.1: Optimizing Firewall Threat Prevention (EDU-214) course is four days of instructor-led training that emphasizes the PAN-O threat prevention capabilities.

After completing this course, you should be able to:  
Describe the cyber-attack lifecycle and recognize common forms of attack  
Describe PAN-O threat prevention capabilities  
Use firewall logs and reports to make better configuration decisions  
Configure the firewall to detect, block, and record threats

07/20	07/23/20	OLL	9:00 AM - 5:00 PM	TYS
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#### PALO ALTO NETWORKS: PANORAMA 9.1: MANAGING FIREWALLS AT SCALE (PAN-EDU-220) / 1995 USD / Days: 2

Panorama®; network security management enables you to control your distributed network of our firewalls from one central location. View all your firewall traffic, manage all aspects of device configuration, push global policies, and generate reports on traffic patterns or security incidents &mdash; all from a single console.

Panorama®; is available either as a dedicated management appliance or as a virtual machine. In summary, Panorama®; provides:  
Streamlined policy management  
Simplified operations  
Unparalleled network and threat visibility  
Flexible deployment options

08/20	08/21/20	OLL	10:00 AM - 6:00 PM	TYS
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09/17	09/18/20	OLL	10:00 AM - 6:00 PM	TYS
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10/08	10/09/20	OLL	10:00 AM - 6:00 PM	TYS
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#### Palo Alto Networks: Firewall Essentials: 9.1- Configuration and Management (EDU-210) / 4995 USD / Days: 5

The Palo Alto Networks Firewall 9.1 Essentials: Configuration and Management (EDU-210) course is five days of instructor-led training that will help you to: Configure and manage the essential features of Palo Alto Networks next-generation firewalls  
Configure and manage GlobalProtect to protect systems that are located outside of the data-center perimeter  
Configure and manage firewall high availability  
Monitor network traffic using the interactive web interface and firewall reports

07/27	07/31/20	OLL	11:00 AM - 7:00 PM	TYS
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08/03	08/07/20	OLL	12:00 PM - 8:00 PM	TYS
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08/10	08/14/20	OLL	9:00 AM - 5:00 PM	TYS
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08/17	08/21/20	OLL	10:00 AM - 6:00 PM	TYS
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08/31	09/04/20	OLL	12:00 PM - 8:00 PM	TYS
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09/14	09/18/20	OLL	10:00 AM - 6:00 PM	TYS
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09/21	09/25/20	OLL	9:00 AM - 5:00 PM	TYS
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09/28	10/02/20	OLL	11:00 AM - 7:00 PM	TYS
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10/05	10/09/20	OLL	12:00 PM - 8:00 PM	TYS
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10/12	10/16/20	OLL	9:00 AM - 5:00 PM	TYS
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10/19	10/23/20	OLL	10:00 AM - 6:00 PM	TYS
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10/26	10/30/20	OLL	11:00 AM - 7:00 PM	TYS
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11/02	11/06/20	OLL	12:00 PM - 8:00 PM	TYS
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#### Palo Alto Networks® - Firewall Troubleshooting v9.0 (EDU-330) / 2995 USD / Days: 3

08/17	08/19/20	OLL	10:00 AM - 6:00 PM	TYS
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09/14	09/16/20	OLL	10:00 AM - 6:00 PM	TYS
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## Course Schedule

### **Palo Alto Networks® - Firewall Troubleshooting v9.0 (EDU-330) / 2995 USD / Days: 3**

10/05 · 10/07/20 **OLL** 10:00 AM - 6:00 PM TYS

### **PRODUCT AND TECHNOLOGY STANDALONE COURSES**

### **Cisco® Configuring BGP on Cisco® Routers v4.0 (BGP) / 4195 USD / Days: 5**

This course covers the theory of BGP, configuration of BGP on Cisco IOS routers, detailed troubleshooting information, and hands-on exercises that provide learners with the skills that they need to configure and troubleshoot BGP networks.

07/13 · 07/17/20 **OLL** 10:00 AM - 6:00 PM TYS

10/19 · 10/23/20 **OLL** 10:00 AM - 6:00 PM TYS

### **Cisco® Configuring Cisco ISE Essentials for SD- Access v1.0 (ISESDA) / 2000 USD / Days: 2**

This course shows you how to deploy the Cisco® Identity Services Engine (ISE) to support the Software-Defined Access (SD-Access) solution within your enterprise networks. You will gain an understanding of how Cisco ISE is utilized by the SD-Access solution to provide security policies across the organization. You will learn Cisco ISE fundamentals and get hands-on practice configuring ISE, policies, AAA client configuration, VPN access, integration, wireless guest access, and more.

09/02 · 09/03/20 **OLL** 10:00 AM - 6:00 PM TYS

### **Cisco® Configuring Cisco® Unified Computing System v1.0 (DCCUCS) / 3695 USD / Days: 5**

The Configuring Cisco Unified Computing System (DCCUCS) v1.0 shows you how to deploy, secure, operate, and maintain Cisco Unified Computing System®; (Cisco UCS®; B-series blade servers, Cisco UCS C-Series, and S-Series rack servers for use in data centers. You will learn how to implement management and orchestration software for Cisco UCS. You will gain hands-on practice: configuring key features of Cisco UCS, Cisco UCS Director, and Cisco UCS Manager; implementing UCS management software including Cisco UCS Manager and Cisco Intersight®; and more.

07/22 · 07/28/20 **OLL** 10:00 AM - 6:00 PM TYS

08/19 · 08/25/20 **OLL** 10:00 AM - 6:00 PM TYS

09/16 · 09/22/20 **OLL** 10:00 AM - 6:00 PM TYS

10/14 · 10/20/20 **OLL** 10:00 AM - 6:00 PM TYS

### **Cisco® Deploying Cisco SD-Access (ENSDA) / 3000 USD / Days: 4**

The Deploying Cisco SD-Access (ENSDA) v1.0 course teaches you how to successfully deploy the Cisco® Software-Defined Access (SD-Access) solution in your enterprise network. This advanced-level, instructor-led, lab-based, hands-on course covers SD-Access fundamentals, provisioning, policies, wireless integration, border operations, and migration strategies. The course also discusses how Cisco SD-Access fits into the Cisco Digital Network Architecture (Cisco DNA™).

08/18 · 08/21/20 **OLL** 10:00 AM - 6:00 PM TYS

08/24 · 08/27/20 **OLL** 10:00 AM - 6:00 PM TYS

### **Cisco® Implementing Cisco HyperFlex v1.0 (DCIHX) / 3500 USD / Days: 3**

This course shows you how to deploy and use the Cisco® HyperFlex™ data platform to support multicloud workloads. You will become familiar with HyperFlex components and learn how to install, design, and manage HyperFlex to support highly scalable and resilient multicloud implementations. You will also gain hands-on experience focused on installation, management, and native replication.

08/11 · 08/13/20 **OLL** 11:00 AM - 7:00 PM TYS

09/29 · 10/01/20 **OLL** 9:00 AM - 5:00 PM TYS

### **Cisco® Implementing Cisco® Application Centric Infrastructure v1.0 (DCACI) / 4595 USD / Days: 5**

The Implementing Cisco Application Centric Infrastructure (DCACI) v1.0 course shows you how to deploy and manage the Cisco® Nexus®; 9000 Series Switches in Cisco Application Centric Infrastructure (Cisco ACI®) mode. You will learn how to configure and manage Cisco Nexus 9000 Series Switches in ACI mode, how to connect the Cisco ACI fabric to external networks and services, and the fundamentals of Virtual Machine Manager (VMM) integration. You will gain hands-on practice implementing key capabilities such as fabric discovery, policies, connectivity, VMM integration, and more.

07/13 · 07/17/20 **OLL** 10:00 AM - 6:00 PM TYS

08/10 · 08/14/20 **OLL** 10:00 AM - 6:00 PM TYS

08/31 · 09/04/20 **OLL** 10:00 AM - 6:00 PM TYS

09/28 · 10/02/20 **OLL** 10:00 AM - 6:00 PM TYS

10/26 · 10/30/20 **OLL** 10:00 AM - 6:00 PM TYS

### **Cisco® Implementing Cisco® Application Centric Infrastructure—Advanced (DCACIA) v1.0 / 4500 USD / Days: 5**

This course shows you how to implement and use the advanced features of the Cisco® Nexus®; 9000 Series Switches in Cisco Application Centric Infrastructure (Cisco ACI®) mode. The course gives you the knowledge and skills to understand, configure, and manage Cisco Nexus 9000 Series Switches in ACI mode, how to implement traditional networks in Cisco ACI, and how to implement Cisco ACI Multi-Pod and Multi-Site deployments. You will gain hands-on practice implementing advanced ACI capabilities such as Rogue Endpoint Feature, Transit Routing, VRF Route Leaking, Contracts and Zoning Rules, Policy Based Redirect to Layer 4, and 7 Service Node, Multi-Pod Fabric and Cisco ACI Multi-Site Orchestrator.

07/20 · 07/24/20 **OLL** 9:00 AM - 5:00 PM TYS

08/10 · 08/14/20 **OLL** 11:00 AM - 7:00 PM TYS

09/28 · 10/02/20 **OLL** 10:00 AM - 6:00 PM TYS

### **Cisco® Introducing Cisco® MDS 9000 Series Switches v1.1 (DCIMDS) / 1995 USD / Days: 2**

The Introducing Cisco MDS 9000 Series Switches (DCIMDS) v1.1 course gives you an overview of Cisco® MDS 9000 Series Multilayer Switches, including platform architecture, software, and management capabilities. You will learn the key features that contribute to high performance and availability, flexibility, and operational simplicity and investment protection. During hands-on lab time, you'll configure: a Multilayer Director Switch (MDS) SAN fabric using Cisco Data Center Network Manager (DCNM) and Command Line Interface (CLI) commands; SAN analytics and SAN telemetry streaming; device aliases and zoning; and more. You'll gain a technical understanding of how to build highly available, scalable storage networks using the robust, flexible hardware architecture with network and storage management intelligence.

08/27 · 08/28/20 **OLL** 10:00 AM - 6:00 PM TYS

10/08 · 10/09/20 **OLL** 10:00 AM - 6:00 PM TYS

### **Programming**

### **Python Programming - Advanced / 1785 USD / Days: 3**

Students will build upon basic Python skills, learning more advanced topics such as object-oriented programming patterns, development of graphical user interfaces, data management, threading, unit testing, and creating and installing packages.

08/12 · 08/14/20 **OLL** 9:00 AM - 5:00 PM TYS

10/21 · 10/23/20 **OLL** 9:00 AM - 5:00 PM TYS

## Course Schedule

### Python Programming - Introduction / 1100 USD / Days: 2

In this course, you'll learn the fundamentals of programming in Python, and you'll develop applications to demonstrate your grasp of the language.

08/10	08/11/20	OLL	9:00 AM - 5:00 PM	TYS
10/19	10/20/20	OLL	9:00 AM - 5:00 PM	TYS

### Python With Data Science / 1190 USD / Days: 2

Covers theoretical and technical aspects of using Python in Applied Data Science projects and Data Logistics use cases.

07/16	07/17/20	OLL	9:00 AM - 5:00 PM	TYS
09/10	09/11/20	OLL	9:00 AM - 5:00 PM	TYS
11/03	11/04/20	OLL	9:00 AM - 5:00 PM	TYS

### Project Management

#### Certified Associate in Project Management (CAPM)® Course - Sixth Edition / 2380 USD / Days: 4

Students will learn to apply project management processes acknowledged by the Project Management Institute, Inc. (PMI)® to successfully plan and execute projects.

07/20	07/23/20	OLL	9:00 AM - 5:00 PM	TYS
09/22	09/25/20	OLL	9:00 AM - 5:00 PM	TYS

### Python

#### Data Wrangling with Python / 1785 USD / Days: 3

In this course you will start with the absolute basics of Python, focusing mainly on data structures. Then you will delve into the fundamental tools of data wrangling like NumPy and Pandas libraries. You'll explore useful insights into why you should stay away from traditional ways of data cleaning, as done in other languages, and take advantage of the specialized pre-built routines in Python.

This combination of Python tips and tricks will also demonstrate how to use the same Python backend and extract/transform data from an array of sources including the Internet, large database vaults, and Excel financial tables. To help you prepare for more challenging scenarios, you'll cover how to handle missing or wrong data, and reformat it based on the requirements from the downstream analytics tool. The course will further help you grasp concepts through real-world examples and datasets.

10/14	10/16/20	OLL	9:00 AM - 5:00 PM	TYS
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### QuickBooks

#### Get Going with QuickBooks / 790 USD / Days: 2

08/05	08/06/20	OLL	9:00 AM - 5:00 PM	TYS
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### Keep Going with QuickBooks / 790 USD / Days: 2

07/13	07/14/20	OLL	9:00 AM - 5:00 PM	TYS
08/17	08/18/20	OLL	9:00 AM - 5:00 PM	TYS

### Red Hat

#### Red Hat Advanced Automation with Ansible Best Practices (DO447) / 3700 USD / Days: 4

As an experienced Red Hat®; Ansible®; Automation users, you are ready to take your Ansible skills to the next level, enabling scalable design and operation of Ansible Automation in the enterprise. In this course, you will explore better ways to automate tasks and use Red Hat Ansible Engine effectively, as well as how to leverage advanced features of Ansible to perform more complex tasks. You will also become skilled in installing and using Red Hat Ansible Tower to centrally coordinate your use of Ansible, control access to hosts and systems, and manage Ansible workflows through the web interface and the Red Hat Ansible Tower API.

This course is based on Red Hat Ansible Automation (Red Hat Ansible Engine 2.8 / Red Hat Ansible Tower 3.5) and Red Hat Enterprise Linux®; 8.

07/27	07/30/20	OLL	11:00 AM - 5:00 PM	TYS
08/24	08/27/20	OLL	11:00 AM - 5:00 PM	TYS
09/21	09/24/20	OLL	11:00 AM - 5:00 PM	TYS
10/19	10/22/20	OLL	11:00 AM - 5:00 PM	TYS

#### Red Hat Application Development I - Programming in Java EE (JB183) / 2880 USD / Days: 4

As an experienced Java Standard Edition (Java SE) developer, this course introduces you to the world of Java Enterprise Edition (Java EE).

You will learn about the various specifications that make up Java EE. Through hands-on labs, you will transform a simple Java SE command line application into a multi-tiered enterprise application using various Java EE specifications, including Enterprise Java Beans, Java Persistence API, Java Messaging Service, JAX-RS for REST services, Contexts and Dependency Injection (CDI), and JAAS for securing the application.

This course is based on Red Hat®; Enterprise Application Platform 7.0.

08/31	09/03/20	OLL	11:00 AM - 5:00 PM	TYS
10/26	10/29/20	OLL	11:00 AM - 5:00 PM	TYS

### Red Hat Application Development II - Implementing Microservice Architectures (JB283) / 3400 USD / Days: 4

This course will introduce you to architectural principles and implementing microservices in Java EE, primarily based on MicroProfile with WildFly Swarm and OpenShift.

You will build on Java EE application development fundamentals and focus on how to develop, monitor, test, and deploy modern microservices applications, discovering the best way to take advantage of cloud-native architectures.

08/03	08/06/20	OLL	11:00 AM - 5:00 PM	TYS
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#### Red Hat Automation with Ansible and Ansible Tower (DO410) / 4500 USD / Days: 5

This course will equip you to develop standardized automation of the enterprise IT environment in order to improve operational efficiency. You will discover how to use Ansible for automation, configuration, provisioning, and management, as well as how to use Red Hat®; Ansible Tower to centrally manage Ansible at an enterprise scale.

This course combines the content from Automation with Ansible (DO407) and Automation with Ansible II: Ansible Tower (DO409), and is based on Ansible 2.3 and Ansible Tower 3.3.

07/13	07/17/20	OLL	10:30 AM - 6:00 PM	TYS
10/05	10/09/20	OLL	10:30 AM - 6:00 PM	TYS

#### Red Hat Camel Integration and Development with Red Hat Fuse on OpenShift (JB421) / 4500 USD / Days: 5

As a Java®; developer or architect, this hands-on, lab-based course will give you a firm understanding of Apache Camel and the enhancements and tools Red Hat offers in support of Camel development.

This course is based on Red Hat®; Enterprise Linux®; 7.5, Red Hat®; OpenShift®; Container Platform 3.9, Red Hat®; Fuse 7.1, and Apache Camel 2.21.

09/21	09/25/20	OLL	11:00 AM - 5:00 PM	TYS
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#### Red Hat Ceph Storage Architecture and Administration (CEPH125) / 3600 USD / Days: 4

This course supports you in providing unified storage for enterprise servers and Red Hat®; OpenStack Platform with Red Hat Ceph Storage. Learn to use a Ceph storage cluster to provide servers and cloud resources with object storage compatible with the Amazon S3 or OpenStack Swift APIs, Ceph-native or iSCSI-based block storage, and file storage using CephFS.

This course is for you if you are a storage administrator or cloud operator who intends to deploy Red Hat Ceph Storage to your production data center environment or OpenStack installation.

08/03	08/06/20	OLL	11:00 AM - 5:00 PM	TYS
10/05	10/08/20	OLL	11:00 AM - 5:00 PM	TYS





## Course Schedule

### Red Hat CloudForms Hybrid Cloud Management (CL220) / 3600 USD / Days: 4

In this course, based on Red Hat CloudForms 4, you will use a hybrid environment, configure Red Hat CloudForms to work with Red Hat Virtualization and Red Hat OpenStack Platform, deploy virtual machines (VMs) with templates and customization, produce chargeback reports on VM and resource use and automations, and perform policy-based management. You will also cover CloudForms tenants, interface customization, timeline and event analysis, and service provisioning. This course will also help you in your preparation for the Red Hat Certified Specialist in Hybrid Cloud Management exam (EX220) to become a Red Hat Certified Specialist in Hybrid Cloud Management.

08/10 · 08/13/20 **OLL** 11:00 AM - 5:00 PM TYS

11/02 · 11/05/20 **OLL** 11:00 AM - 5:00 PM TYS

### Red Hat Containers, Kubernetes and Red Hat OpenShift Administration I (DO285) / 4500 USD / Days: 5

In this course you will build core knowledge and skills in managing containers through hands-on experience with Docker, Kubernetes, and the Red Hat OpenShift Container Platform and understand one of the key tenets of the DevOps movement: continuous integration and continuous deployment. Containers have become a key technology for the configuration and deployment of applications and microservices. Kubernetes is a container orchestration platform that provides foundational services in Red Hat OpenShift Container Platform, allowing enterprises to manage container deployments and scale their applications using Kubernetes. In addition to gaining an understanding of these tools, you will build core administration skills through the installation, configuration, and management of an OpenShift cluster.

07/27 · 07/31/20 **OLL** 10:30 AM - 6:00 PM TYS

08/10 · 08/14/20 **OLL** 10:30 AM - 6:00 PM TYS

08/24 · 08/28/20 **OLL** 10:30 AM - 6:00 PM TYS

09/14 · 09/18/20 **OLL** 10:30 AM - 6:00 PM TYS

10/12 · 10/16/20 **OLL** 10:30 AM - 6:00 PM TYS

10/26 · 10/30/20 **OLL** 10:30 AM - 6:00 PM TYS

### Red Hat Decision Manager and Red Hat Process Automation Manager for Business Users (JB371) / 1800 USD / Days: 2

This course will give you a grasp of the core concepts and foundational skills necessary for you to make the most of Red Hat Decision Manager and Red Hat Process Automation Manager as a business user. You will learn to navigate the improved user interface for Decision Manager and Process Automation Manager, as well as how to successfully design basic rules and business processes and define foundational case management concepts. This course is based on Red Hat Enterprise Linux 7.5, Red Hat Decision Manager 7.0, Red Hat Process Automation Manager 7.0, and Red Hat OpenShift Container Platform 3.9.

07/16 · 07/17/20 **OLL** 10:30 AM - 6:00 PM TYS

### Red Hat Decision Manager and Red Hat Process Automation Manager for Business Users (JB371) / 1800 USD / Days: 2

This course will give you a grasp of the core concepts and foundational skills necessary for you to make the most of Red Hat Decision Manager and Red Hat Process Automation Manager as a business user. You will learn to navigate the improved user interface for Decision Manager and Process Automation Manager, as well as how to successfully design basic rules and business processes and define foundational case management concepts. This course is based on Red Hat Enterprise Linux 7.5, Red Hat Decision Manager 7.0, Red Hat Process Automation Manager 7.0, and Red Hat OpenShift Container Platform 3.9.

10/15 · 10/16/20 **OLL** 10:30 AM - 6:00 PM TYS

### Red Hat Decision Manager and Red Hat Process Automation Manager for Developers (JB373) / 3600 USD / Days: 4

This course will help you master the core concepts behind business rules and processes, as well as how to author and test them. You will discover how to successfully navigate the improved user interface of Red Hat Decision Manager and Red Hat Process Automation Manager to develop these rules and business processes. You will also be empowered to design and run a case management project. This course is based on Red Hat Enterprise Linux 7.5, Red Hat Decision Manager 7.0, Red Hat Process Automation Manager 7.0, and Red Hat OpenShift Container Platform 3.9.

07/27 · 07/30/20 **OLL** 11:00 AM - 5:00 PM TYS

11/02 · 11/05/20 **OLL** 11:00 AM - 5:00 PM TYS

### Red Hat Enterprise Linux 8 New Features for Experienced Linux Administrators (RH354) / 2850 USD / Days: 4

This course offers a rapid orientation to Red Hat Enterprise Linux 8 based on the pre-release beta. The offering prepares operators, managers, principal system administrators, and other IT professionals with experience in Red Hat Enterprise Linux 7 for deployments and migrations to the new release.

08/10 · 08/12/20 **OLL** 11:00 AM - 5:00 PM TYS

09/21 · 09/23/20 **OLL** 11:00 AM - 5:00 PM TYS

### Red Hat Enterprise Performance Tuning (RH442) / 3800 USD / Days: 4

As a senior Linux system administrator, this course will help you master the methodology of performance tuning. You will be introduced to system architecture with an emphasis on understanding its implications on system performance, performance adjustments, open source benchmarking utilities, networking performance, and tuning configurations for specific server use cases and workloads. This course is based on Red Hat Enterprise Linux 8.

07/13 · 07/16/20 **OLL** 11:00 AM - 5:00 PM TYS

08/17 · 08/20/20 **OLL** 11:00 AM - 5:00 PM TYS

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09/21 · 09/24/20 **OLL** 11:00 AM - 5:00 PM TYS

10/26 · 10/29/20 **OLL** 11:00 AM - 5:00 PM TYS

### Red Hat High Availability Clustering (RH436) / 3800 USD / Days: 4

This course will guide you through an intensive, hands-on experience with the Pacemaker component of the Red Hat Enterprise Linux High-Availability Add-On, as well as cluster storage components from the Resilient Storage Add-On, including Cluster Logical Volume Manager (CLVM), Red Hat Global File System 2 (GFS2), and Device-Mapper Multipath. This course is based on Red Hat Enterprise Linux 7.1.

08/10 · 08/13/20 **OLL** 11:00 AM - 5:00 PM TYS

09/28 · 10/01/20 **OLL** 11:00 AM - 5:00 PM TYS

### Red Hat Identity Management and Active Directory Integration (RH362) / 3800 USD / Days: 4

This course will empower you with the skills to configure and manage IdM, the comprehensive Identity Management solution bundled with Red Hat Enterprise Linux. You will master these skills on the most requested Red Hat Identity Management (IdM) capabilities, including Active Directory trusts, multi-product federation, configuration management with Ansible, integrated certificate management, single sign-on, one-time passwords, and cybersecurity policy conformance.

08/10 · 08/13/20 **OLL** 11:00 AM - 5:00 PM TYS

10/12 · 10/15/20 **OLL** 11:00 AM - 5:00 PM TYS

### Red Hat Introduction to Containers, Kubernetes, and Red Hat OpenShift (DO180) / 2700 USD / Days: 3

This course helps you build core knowledge in managing containers through hands-on experience with containers, Kubernetes, and the Red Hat OpenShift Container Platform. These skills are needed for multiple roles, including developers, administrators, and site reliability engineers.

07/13 · 07/15/20 **OLL** 11:00 AM - 5:00 PM TYS

07/27 · 07/29/20 **OLL** 11:00 AM - 5:00 PM TYS

08/10 · 08/12/20 **OLL** 11:00 AM - 5:00 PM TYS

08/24 · 08/26/20 **OLL** 11:00 AM - 5:00 PM TYS

09/14 · 09/16/20 **OLL** 11:00 AM - 5:00 PM TYS

09/28 · 09/30/20 **OLL** 11:00 AM - 5:00 PM TYS

10/12 · 10/14/20 **OLL** 11:00 AM - 5:00 PM TYS



## Course Schedule

### Red Hat Introduction to Containers, Kubernetes, and Red Hat OpenShift (DO180) / 2700 USD / Days: 3

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10/26 · 10/28/20 **OLL** 11:00 AM - 5:00 PM TYS

### Red Hat JBoss AMQ Administration (JB440) / 1800 USD / Days: 2

As a system administrator, architect, or developer, this course will help you master the skills you need to administer the message broker, Red Hat JBoss AMQ. Through numerous hands-on exercises, you will create, configure, manage, and monitor broker instances including hardened, clustered brokers that provide high availability and failover. This course is based on Red Hat JBoss AMQ 7.0.

07/14 · 07/15/20 **OLL** 10:30 AM - 6:00 PM TYS

10/13 · 10/14/20 **OLL** 10:30 AM - 6:00 PM TYS

### Red Hat JBoss Application Administration I (JB248) / 3600 USD / Days: 5

In this course, you'll discover the best practices for installing and configuring Red Hat®; JBoss®; Enterprise Application Platform (JBoss EAP) 7. Through hands-on labs, you'll learn the essential, real-world tasks that you need to know as a system administrator to effectively deploy and manage applications on JBoss EAP.

This course will help prepare you to take the Red Hat Certified Specialist in Enterprise Application Server Administration exam.

08/10 · 08/14/20 **OLL** 10:30 AM - 6:00 PM TYS

09/14 · 09/18/20 **OLL** 10:30 AM - 6:00 PM TYS

10/19 · 10/23/20 **OLL** 10:30 AM - 6:00 PM TYS

### Red Hat JBoss Application Administration II (JB348) / 3600 USD / Days: 4

This course empowers you to provision and manage Red Hat®; JBoss®; Enterprise Application Platform (JBoss EAP) in large-scale production environments. Intended for experienced administrators, this course will help you gain a deeper understanding of how to work with JBoss EAP by taking a closer look at installation, clustering, deployments, scripting, management, messaging, and security with a view towards building on the skills established in the Red Hat JBoss Application Administration I (JB248) course.

09/28 · 10/01/20 **OLL** 11:00 AM - 5:00 PM TYS

### Red Hat Linux Diagnostics and Troubleshooting (RH342) / 3800 USD / Days: 4

This course enriches your skills by providing the tools and techniques that you need to successfully diagnose, and fix, a variety of potential issues. You will work through hands-on problems in various subsystems to diagnose and fix common issues. You will learn develop the skills to apply the scientific method to a structured form of troubleshooting. You will then apply this approach in troubleshooting various types of problems, including boot issues, hardware issues, storage issues, RPM issues, network issues, third-party application issues, security issues, and kernel issues. At the end of the course, you will be empowered to complete various comprehensive review labs to test your skills.

08/24 · 08/27/20 **OLL** 11:00 AM - 5:00 PM TYS

10/26 · 10/29/20 **OLL** 11:00 AM - 5:00 PM TYS

### Red Hat Network Automation with Ansible (DO457) / 3600 USD / Days: 4

As a network administrator or infrastructure automation engineer, this course will empower you to use network automation to centrally manage the switches, routers, and other devices in your organization's network infrastructure. You will discover how to use Red Hat Ansible Automation for Networking to remotely automate configuration of network devices, test and validate the current network state, and perform compliance checks to detect and correct configuration drift.

This course is based on Red Hat®; Ansible Engine 2.5 and Red Hat®; Ansible Tower 3.2.

08/03 · 08/06/20 **OLL** 11:00 AM - 5:00 PM TYS

08/31 · 09/03/20 **OLL** 11:00 AM - 5:00 PM TYS

10/05 · 10/08/20 **OLL** 11:00 AM - 5:00 PM TYS

11/02 · 11/05/20 **OLL** 11:00 AM - 5:00 PM TYS

### Red Hat OpenShift Administration I - Building a Cluster (DO280) / 2700 USD / Days: 3

This course will empower you to install and administer the Red Hat®; OpenShift®; Container Platform, with hands-on, lab-based materials that show you how to install, configure, and manage OpenShift clusters and deploy sample applications to further understand how developers will use the platform.

This course is based on Red Hat®; Enterprise Linux®; 7.5 and OpenShift Container Platform 3.9. OpenShift is a containerized application platform that allows your enterprise to manage container deployments and scale your applications using Kubernetes. OpenShift provides predefined application environments and builds upon Kubernetes to provide support for DevOps principles such as reduced time to market, infrastructure-as-code, continuous integration (CI), and continuous delivery (CD).

07/20 · 07/22/20 **OLL** 11:00 AM - 5:00 PM TYS

08/03 · 08/05/20 **OLL** 11:00 AM - 5:00 PM TYS

08/17 · 08/19/20 **OLL** 11:00 AM - 5:00 PM TYS

08/31 · 09/02/20 **OLL** 11:00 AM - 5:00 PM TYS

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10/05 · 10/07/20 **OLL** 11:00 AM - 5:00 PM TYS

10/19 · 10/21/20 **OLL** 11:00 AM - 5:00 PM TYS

11/02 · 11/04/20 **OLL** 11:00 AM - 5:00 PM TYS

### Red Hat OpenShift Administration II - High Availability (DO380) / 3600 USD / Days: 4

This course will empower you to build robust clusters that provide high availability and the ability to run large numbers of applications. You will learn about OpenShift integration with datacenter infrastructure such as load balancers, identity management, monitoring, proxies, and storage. You will also develop more troubleshooting and Day 2 operations skills in this course.

You will design an OpenShift HA cluster, then build and test it, using this cluster to examine more advanced topics in the administration and operation of a robust OpenShift cluster through the remainder of the course.

This course is based on Red Hat®; OpenShift Container Platform 3.6.

07/13 · 07/16/20 **OLL** 11:00 AM - 5:00 PM TYS

08/17 · 08/20/20 **OLL** 11:00 AM - 5:00 PM TYS

10/19 · 10/22/20 **OLL** 11:00 AM - 5:00 PM TYS

### Red Hat OpenShift Development I - Containerizing Applications (DO288) / 3600 USD / Days: 4

This course will enhance your understanding of containers as a key technology for configuring and deploying applications and microservices. As the second course in the OpenShift development track, this offering will teach you how to design, build, and deploy containerized software applications to an OpenShift cluster.

Whether you're writing container-native applications or migrating existing brownfield applications, you'll learn how to boost developer productivity powered by Red Hat®; OpenShift Container Platform, a containerized application platform that allows enterprises to manage container deployments and scale their applications using Kubernetes. This course is based on Red Hat OpenShift Container Platform 4.1.

07/27 · 07/30/20 **OLL** 11:00 AM - 5:00 PM TYS

## Course Schedule

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09/14 · 09/17/20 **OLL** 11:00 AM - 5:00 PM TYS

11/02 · 11/05/20 **OLL** 11:00 AM - 5:00 PM TYS

### Red Hat OpenShift Development II - Creating Microservices with Red Hat OpenShift Application Runtimes (DO292) / 3600 USD / Days: 4

This course introduces you to three runtimes: WildFly Swarm, Vert.x, and Spring Boot. Through an intensive, hands-on programming experience, you will develop multiple microservices using the three runtimes and deploy them on a Red Hat OpenShift Container Platform cluster.

Like members of many organizations, you may be interested in or are already employing microservice architectures. This course provides solutions to ease the on-ramp for the creation and deployment of microservices through developer programs and Red Hat OpenShift Application Runtimes.

This course is based on Red Hat Enterprise Linux 7.5 and OpenShift Container Platform 3.9.

08/31 · 09/03/20 **OLL** 11:00 AM - 5:00 PM TYS

### Red Hat OpenStack Administration (CL210) / 3600 USD / Days: 4

This course teaches system administrators how to implement a cloud-computing environment using Red Hat Enterprise Linux OpenStack Platform, including installation, configuration, and maintenance.

07/20 · 07/23/20 **OLL** 11:00 AM - 5:00 PM TYS

08/17 · 08/20/20 **OLL** 11:00 AM - 5:00 PM TYS

09/14 · 09/17/20 **OLL** 11:00 AM - 5:00 PM TYS

10/12 · 10/15/20 **OLL** 11:00 AM - 5:00 PM TYS

### Red Hat OpenStack Administration I - Core Operations for Cloud Operators (CL110) / 3600 USD / Days: 5

This course will teach students to install a proof-of-concept, configure, use, and maintain Red Hat OpenStack Platform. The focus on this course will be managing OpenStack using the Horizon dashboard and the command-line interface and managing instances, leaving students with proof-of-concepts.

08/03 · 08/07/20 **OLL** 10:30 AM - 6:00 PM TYS

### Red Hat OpenStack III - Networking & Foundations of NFV (CL310) / 3600 USD / Days: 5

Whether you are a network engineer, network operator, cloud operators, or cloud administrator, this course will teach you how to manage and tune Red Hat OpenStack Platform for network performance. It will also help you prepare for the Red Hat Certified Engineer (RHCE) in Red Hat OpenStack exam (EX310).

This offering is based on Red Hat OpenStack version 10.0 and Red Hat Enterprise Linux 7.4.

07/27 · 07/31/20 **OLL** 11:00 AM - 5:00 PM TYS

10/19 · 10/23/20 **OLL** 11:00 AM - 5:00 PM TYS

### Red Hat RHCSA Rapid Track Course (RH199) / 3800 USD / Days: 4

This course combines the foundations and applications established and covered in Red Hat System Administration I (RH124) and Red Hat System Administration II (RH134). The rapid pace of review and consolidated course timeline allow you to focus on practical application, making this offering best suited for you if you already have significant experience with Linux administration.

This course is based on Red Hat Enterprise Linux 8.

07/13 · 07/16/20 **OLL** 11:00 AM - 5:00 PM TYS

07/20 · 07/23/20 **OLL** 11:00 AM - 5:00 PM TYS

07/27 · 07/30/20 **OLL** 11:00 AM - 5:00 PM TYS

08/03 · 08/06/20 **OLL** 11:00 AM - 5:00 PM TYS

08/10 · 08/13/20 **OLL** 11:00 AM - 5:00 PM TYS

08/17 · 08/20/20 **OLL** 11:00 AM - 5:00 PM TYS

08/31 · 09/03/20 **OLL** 11:00 AM - 5:00 PM TYS

09/14 · 09/17/20 **OLL** 11:00 AM - 5:00 PM TYS

09/21 · 09/24/20 **OLL** 11:00 AM - 5:00 PM TYS

09/28 · 10/01/20 **OLL** 11:00 AM - 5:00 PM TYS

10/05 · 10/08/20 **OLL** 11:00 AM - 5:00 PM TYS

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10/19 · 10/22/20 **OLL** 11:00 AM - 5:00 PM TYS

10/26 · 10/29/20 **OLL** 11:00 AM - 5:00 PM TYS

11/02 · 11/05/20 **OLL** 11:00 AM - 5:00 PM TYS

### Red Hat Satellite 6 Administration (RH403) / 3800 USD / Days: 4

In this lab-based course, you will explore the concepts and methods necessary for successful large-scale management of your Red Hat Enterprise Linux systems. You will learn how to install Red Hat Satellite 6 on a server and populate it with software packages.

During the course, you will use Red Hat Satellite to manage the software development life cycle of a subscribed host and its configuration, and learn how to provision hosts integrated with software and Puppet configuration management upon deployment.

This course is based on Red Hat Enterprise Linux 7 and Red Hat Satellite 6.

07/20 · 07/23/20 **OLL** 11:00 AM - 5:00 PM TYS

08/03 · 08/06/20 **OLL** 11:00 AM - 5:00 PM TYS

08/17 · 08/20/20 **OLL** 11:00 AM - 5:00 PM TYS

08/31 · 09/03/20 **OLL** 11:00 AM - 5:00 PM TYS

09/14 · 09/17/20 **OLL** 11:00 AM - 5:00 PM TYS

09/28 · 10/01/20 **OLL** 11:00 AM - 5:00 PM TYS

10/12 · 10/15/20 **OLL** 11:00 AM - 5:00 PM TYS

10/26 · 10/29/20 **OLL** 11:00 AM - 5:00 PM TYS

### Red Hat Security - Containers and OpenShift (DO425) / 3600 USD / Days: 4

As an infrastructure administrator or security professional, this course prepares you to identify and mitigate threats to OpenShift container-based infrastructure. You will also understand how to implement and manage secure architecture, policies, and procedures for modern containerized applications and software-defined networking.

You will discover how to use secure and trusted container images, registries, and source code; manage network and storage isolation; implement application single sign-on; and configure appropriate security constraints and service role-based access control. You will also understand how existing core Linux technologies - such as namespaces, cgroups, seccomp, capabilities, and SELinux - provide a robust and mature host environment with strongly secure containers.

This course is based on Red Hat Enterprise Linux 7.5, Red Hat OpenShift Container Platform 3.11, and Red Hat Identity Manager 7.5

08/20 · 08/25/20 **OLL** 11:00 AM - 5:00 PM TYS

09/28 · 10/01/20 **OLL** 11:00 AM - 5:00 PM TYS

## Course Schedule

### Red Hat Security - Linux in Physical, Virtual, and Cloud (RH415) / 3800 USD / Days: 4

This course is ideal for security administrators and system administrators who need to manage the secure operation of servers running Red Hat® Enterprise Linux®, whether deployed on physical hardware, as virtual machines, or as cloud instances.

Maintaining security of computing systems is a process of managing risk through the implementation of processes and standards backed by technologies and tools. In this course, you will discover and understand the resources that can be used to help you implement and comply with your security requirements.

This course is based on Red Hat Enterprise Linux 7.5, Red Hat Satellite 6.3, Red Hat Ansible® Engine 2.5, Red Hat Ansible Tower 3.2, and Red Hat Insights.

08/24 · 08/27/20 **OLL** 11:00 AM - 5:00 PM TYS

10/19 · 10/22/20 **OLL** 11:00 AM - 5:00 PM TYS

### Red Hat Storage Server Administration (RH236) / 2850 USD / Days: 3

As a senior system and storage administrator who is interested in deploying scalable, highly available storage on off-the-shelf hardware and in cloud environments, this course is for you.

You will learn how to install, configure, and maintain a cluster of Red Hat Storage servers. Then, you will explore highly available common Internet file systems (CIFS) and network file systems (NFS) using Clustered Trivial DataBase (CTDB), unified file and object storage, and geo-replication. Finally, you will be given a firm grasp of Hadoop plugin for Red Hat Storage, snapshots, and geo-replication.

This course is based on Red Hat Gluster Storage 3. It can help you prepare for the Red Hat Certified Specialist in Gluster Storage Administration exam (EX236).

10/05 · 10/07/20 **OLL** 11:00 AM - 5:00 PM TYS

### Red Hat System Administration I (RH124) / 3600 USD / Days: 5

This course equips you with Linux® administration "survival skills" by focusing on foundational Linux concepts and core tasks. You will learn how to apply command-line concepts and enterprise-level tools, starting you on your journey toward becoming a full-time Linux system administrator.

This course is based on Red Hat® Enterprise Linux 8.

07/13 · 07/17/20 **OLL** 10:30 AM - 6:00 PM TYS

07/20 · 07/24/20 **OLL** 10:30 AM - 6:00 PM TYS

07/27 · 07/31/20 **OLL** 10:30 AM - 6:00 PM TYS

08/03 · 08/07/20 **OLL** 10:30 AM - 6:00 PM TYS

08/10 · 08/14/20 **OLL** 10:30 AM - 6:00 PM TYS

08/17 · 08/21/20 **OLL** 10:30 AM - 6:00 PM TYS

08/24 · 08/28/20 **OLL** 10:30 AM - 6:00 PM TYS

08/31 · 09/04/20 **OLL** 10:30 AM - 6:00 PM TYS

09/21 · 09/25/20 **OLL** 10:30 AM - 6:00 PM TYS

09/28 · 10/02/20 **OLL** 10:30 AM - 6:00 PM TYS

### Red Hat System Administration I (RH124) / 3600 USD / Days: 5

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This course is based on Red Hat® Enterprise Linux 8.

10/05 · 10/09/20 **OLL** 10:30 AM - 6:00 PM TYS

10/12 · 10/16/20 **OLL** 10:30 AM - 6:00 PM TYS

10/19 · 10/23/20 **OLL** 10:30 AM - 6:00 PM TYS

10/26 · 10/30/20 **OLL** 10:30 AM - 6:00 PM TYS

11/02 · 11/06/20 **OLL** 10:30 AM - 6:00 PM TYS

### Red Hat System Administration II RHEL8 (RH134) / 3600 USD / Days: 4

Red Hat System Administration II (RH134) is designed as the second part of the Red Hat® Certified System Administrator (RHCSA®) training track for IT professionals who have taken Red Hat System Administration I (RH124). The course goes deeper into core Linux® system administration skills, including storage configuration, security feature management, task control, and installation and deployment of Red Hat® Enterprise Linux.

07/13 · 07/16/20 **OLL** 11:00 AM - 5:00 PM TYS

07/20 · 07/23/20 **OLL** 11:00 AM - 5:00 PM TYS

07/27 · 07/30/20 **OLL** 11:00 AM - 5:00 PM TYS

08/03 · 08/06/20 **OLL** 11:00 AM - 5:00 PM TYS

08/10 · 08/13/20 **OLL** 11:00 AM - 5:00 PM TYS

08/17 · 08/20/20 **OLL** 11:00 AM - 5:00 PM TYS

08/24 · 08/27/20 **OLL** 11:00 AM - 5:00 PM TYS

08/31 · 09/03/20 **OLL** 11:00 AM - 5:00 PM TYS

09/14 · 09/17/20 **OLL** 11:00 AM - 5:00 PM TYS

09/21 · 09/24/20 **OLL** 11:00 AM - 5:00 PM TYS

09/28 · 10/01/20 **OLL** 11:00 AM - 5:00 PM TYS

10/05 · 10/08/20 **OLL** 11:00 AM - 5:00 PM TYS

10/12 · 10/15/20 **OLL** 11:00 AM - 5:00 PM TYS

10/19 · 10/22/20 **OLL** 11:00 AM - 5:00 PM TYS

10/26 · 10/29/20 **OLL** 11:00 AM - 5:00 PM TYS

11/02 · 11/05/20 **OLL** 11:00 AM - 5:00 PM TYS

### Red Hat System Administration III - Linux Automation (RH294) / 3600 USD / Days: 4

This course will help you master the skills needed to manage large numbers of systems and applications efficiently and consistently. You will explore the techniques needed to use Ansible®; to automate provisioning, configuration, application deployment, and orchestration.

07/20 · 07/23/20 **OLL** 11:00 AM - 5:00 PM TYS

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08/03 · 08/06/20 **OLL** 11:00 AM - 5:00 PM TYS

08/17 · 08/20/20 **OLL** 11:00 AM - 5:00 PM TYS

08/31 · 09/03/20 **OLL** 11:00 AM - 5:00 PM TYS

09/14 · 09/17/20 **OLL** 11:00 AM - 5:00 PM TYS

09/28 · 10/01/20 **OLL** 11:00 AM - 5:00 PM TYS

10/19 · 10/22/20 **OLL** 11:00 AM - 5:00 PM TYS

11/02 · 11/05/20 **OLL** 11:00 AM - 5:00 PM TYS

### Red Hat Virtualization (RH318) / 3800 USD / Days: 4

In this course you will develop the skills needed to deploy, administer, and operate virtual machines in your organization using Red Hat® Virtualization. Through numerous hands-on exercises, you will demonstrate the ability to deploy and configure the Red Hat Virtualization infrastructure and use it to provision and manage virtual machines. This offering also prepares you for the Red Hat Certified Specialist in Virtualization exam.

This course is based on Red Hat Enterprise Virtualization 4.3 and Red Hat Enterprise Linux® 7.6 and 8, as well as Red Hat Hyperconverged Infrastructure for Virtualization 1.6.

07/27 · 07/30/20 **OLL** 11:00 AM - 5:00 PM TYS

09/21 · 09/24/20 **OLL** 11:00 AM - 5:00 PM TYS

## Salesforce

### Salesforce Administration Essentials for Experienced Admins (ADM211) / 3600 USD / Days: 4

This course is for administrators who are ready to significantly ramp up their skills and knowledge about using Salesforce to solve their most pressing business needs.

08/10 · 08/13/20 **OLL** 11:30 AM - 8:00 PM TYS

### Salesforce Administration Essentials for Experienced Admins in Lightning Experience (ADX211) / 3600 USD / Days: 5

Comprehensive and hands-on, this course is for administrators who are ready to significantly ramp up their skills and knowledge to solve their most pressing business needs. Using real-world scenarios, this course covers topics such as custom objects and Lightning apps, generating complex reports and dashboards, and automating complex business processes to help participants work more efficiently. Additional topics include Lightning Record Pages, Lightning Knowledge, and Lightning Data.

07/13 · 07/17/20 **OLL** 11:30 AM - 8:00 PM TYS

## Course Schedule

### Salesforce Administration Essentials for Experienced Admins in Lightning Experience (ADX211) / 3600 USD / Days: 5

Comprehensive and hands-on, this course is for administrators who are ready to significantly ramp up their skills and knowledge to solve their most pressing business needs. Using real-world scenarios, this course covers topics such as custom objects and Lightning apps, generating complex reports and dashboards, and automating complex business processes to help participants work more efficiently. Additional topics include Lightning Record Pages, Lightning Knowledge, and Lightning Data.

07/20	· 07/24/20	OLL	11:30 AM - 8:00 PM	TYS
07/27	· 07/31/20	OLL	8:30 AM - 5:00 PM	TYS
08/03	· 08/07/20	OLL	11:30 AM - 8:00 PM	TYS

### Salesforce Administration Essentials for New Admins (ADM201) / 4500 USD / Days: 5

This course is the core training that ensures a student's success with Salesforce. It's a must for new administrators. Administrators should take this course before starting a Salesforce deployment or when taking over an existing deployment.

07/13	· 07/17/20	OLL	11:30 AM - 8:00 PM	TYS
07/20	· 07/24/20	OLL	8:30 AM - 5:00 PM	TYS
07/27	· 07/31/20	OLL	11:30 AM - 8:00 PM	TYS
08/03	· 08/07/20	OLL	8:30 AM - 5:00 PM	TYS
08/10	· 08/14/20	OLL	11:30 AM - 8:00 PM	TYS

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This course is the core training that ensures your success with Salesforce Lightning. It's a must for new administrators, and we recommend completing this course before starting a Salesforce deployment or when taking over an existing deployment.

07/13	· 07/17/20	OLL	12:00 PM - 6:00 PM	TYS
07/20	· 07/24/20	OLL	11:30 AM - 8:00 PM	TYS
07/27	· 07/31/20	OLL	11:30 AM - 8:00 PM	TYS
08/03	· 08/07/20	OLL	8:30 AM - 5:00 PM	TYS
08/10	· 08/14/20	OLL	11:30 AM - 8:00 PM	TYS

### Salesforce Building Lenses, Dashboards and Apps in Einstein Analytics (ANC201) / 600 USD / Days: 1

In this course, students learn how to design and create an effective dashboard layout to help explorers quickly find their way around.

07/23	· 07/23/20	OLL	11:30 AM - 8:00 PM	TYS
08/05	· 08/05/20	OLL	8:30 AM - 5:00 PM	TYS
08/18	· 08/18/20	OLL	11:30 AM - 8:00 PM	TYS

### Salesforce Certification Preparation for Advanced Administrator (CRT211) / 900 USD / Days: 1

This course will help hone your knowledge of of next-level techniques to administer and manage Salesforce's CRM capabilities through guided scenarios, lecture, and discussion.

07/17	· 07/17/20	OLL	8:30 AM - 5:00 PM	TYS
07/31	· 07/31/20	OLL	8:30 AM - 5:00 PM	TYS
08/07	· 08/07/20	OLL	11:30 AM - 8:00 PM	TYS
08/25	· 08/25/20	OLL	11:30 AM - 8:00 PM	TYS

### Salesforce CPQ Admin Essentials for New Administrators (CPQ201) / 1800 USD / Days: 2

This course provides hands-on foundational training to provide you with the basic knowledge needed to set up, configure, and maintain a Salesforce CPQ instance, enabling your success with Salesforce CPQ.

07/20	· 07/21/20	OLL	12:00 PM - 8:00 PM	TYS
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### Salesforce Essentials for Marketing Cloud Email Marketers (EEB101) / 2400 USD / Days: 4

In this course, students will gain experience on creating emails, sending & tracking their results, managing their data, segmenting their data to deliver targeted, relevant messages & discover tools that allow them to automate campaigns & daily tasks.

07/27	· 07/30/20	OLL	11:30 AM - 8:00 PM	TYS
08/10	· 08/13/20	OLL	11:30 AM - 8:00 PM	TYS
08/17	· 08/20/20	OLL	8:30 AM - 5:00 PM	TYS
08/24	· 08/27/20	OLL	11:30 AM - 8:00 PM	TYS
08/31	· 09/03/20	OLL	8:30 AM - 5:00 PM	TYS
09/14	· 09/17/20	OLL	8:30 AM - 5:00 PM	TYS
09/28	· 10/01/20	OLL	8:30 AM - 5:00 PM	TYS
10/19	· 10/22/20	OLL	8:30 AM - 5:00 PM	TYS
10/26	· 10/29/20	OLL	11:30 AM - 8:00 PM	TYS

### Salesforce Introduction to Object-Oriented Programming using Apex on the Lightning Platform (ADX231) / 4500 USD / Days: 5

This course is designed for Salesforce administrators who would like to learn the basics of implementing business logic using Apex, the primary programming language of the Salesforce platform. First, you'll learn how to read Apex code and then you'll gradually increase your programming skills from writing single debugging statements to programming multiple, multi-line blocks of code.

07/13	· 07/17/20	OLL	9:30 AM - 6:00 PM	TYS
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### Salesforce Mobile and Desktop Exploration in Einstein Analytics (ANC101) / 600 USD / Days: 1

This course teaches students how to explore their data through lenses and interactive dashboards from their desktop or mobile device, and how to share their insights in Chatter or email.

07/22	· 07/22/20	OLL	11:30 AM - 8:00 PM	TYS
08/04	· 08/04/20	OLL	8:30 AM - 5:00 PM	TYS

### Salesforce Programming Lightning Web Components (DEX602) / 4500 USD / Days: 5

In this course, you'll learn how to program Lightning Web Components with markup, JavaScript, CSS, Apex, and the Salesforce Lightning Design System (SLDS).

07/13	· 07/17/20	OLL	11:30 AM - 8:00 PM	TYS
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### Salesforce Reporting Fundamentals in Lightning Experience (RPX101) / 900 USD / Days: 1

This course will teach you how to customize existing reports as well as use the Salesforce reporting toolset to create your own reports.

07/20	· 07/20/20	OLL	11:30 AM - 8:00 PM	TYS
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### Salesforce Working with Data and Dashboards in Einstein Analytics (ANC301) / 2700 USD / Days: 3

In this course, students will learn how to set up users in Wave, load and transform Salesforce and external data in Wave with JSON metadata files, and configure data security with apps and row-level security.

07/28	· 07/30/20	OLL	8:30 AM - 5:00 PM	TYS
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### Salesforce.com - Sales Cloud Administration Essentials / 3250 USD / Days: 5

In this course, students will identify information about the five native business processes every company can manage using Salesforce, regardless of the License Edition. Students will also gain insight into each of the functional groups of users (Inside Sales, Outside Sales, Marketing, Customer Support, and Management), and they will establish patterns of critical thinking that can help them to ensure that they are indeed taking the right approach and providing the necessary support for each request they receive.

10/26	· 10/30/20	OLL	9:00 AM - 5:00 PM	TYS
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### Salesforce.com - Sales Cloud for Sales Representatives / 395 USD / Days: 1

This course will give students the knowledge and skills they need to use Salesforce® in the real world—ultimately enabling them to meet and exceed their sales targets.

08/19	· 08/19/20	OLL	9:00 AM - 5:00 PM	TYS
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10/13	· 10/13/20	OLL	9:00 AM - 5:00 PM	TYS
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## Course Schedule

### SAP Training

#### **ADM100 SAP AS ABAP - Administration / 4090 USD / Days: 5**

This course introduces students to the many different tasks that they will encounter as the person technically responsible for SAP systems based on SAP NetWeaver Application Server ABAP.

08/03	·	08/07/20	<b>OLL</b>	9:30 AM - 5:30 PM	TYS
08/31	·	09/04/20	<b>OLL</b>	9:30 AM - 5:30 PM	TYS
09/28	·	10/02/20	<b>OLL</b>	9:30 AM - 5:30 PM	TYS
11/02	·	11/06/20	<b>OLL</b>	9:30 AM - 5:30 PM	TYS

#### **AR510 SAP Ariba Procurement - Buying / 1636 USD / Days: 2**

This course covers all of the functions of SAP Ariba Buying related to the creation of requisitions, the issuing of purchase orders, and receiving against purchase orders.

07/27	·	07/28/20	<b>OLL</b>	9:00 AM - 5:00 PM	TYS
09/08	·	09/09/20	<b>OLL</b>	9:00 AM - 5:00 PM	TYS
11/02	·	11/03/20	<b>OLL</b>	9:00 AM - 5:00 PM	TYS

#### **BC100 SAP Introduction to Programming with ABAP / 1636 USD / Days: 2**

In this course, students will learn simple ABAP code.

08/17	·	08/18/20	<b>OLL</b>	9:30 AM - 5:30 PM	TYS
09/08	·	09/09/20	<b>OLL</b>	9:30 AM - 5:30 PM	TYS

#### **BOAN10 SAP BusinessObjects Analysis for Microsoft Office / 1636 USD / Days: 2**

In this course, students learn the basic functions and navigation options of the Analysis edition for Microsoft Office. Students will also learn the special functions and layout design options of Analysis.

08/17	·	08/18/20	<b>OLL</b>	9:30 AM - 5:30 PM	TYS
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#### **BOE310 SAP BusinessObjects Business Intelligence Platform - Administration and Security / 1636 USD / Days: 2**

In this course, students perform key administrative tasks in SAP BusinessObjects Business Intelligence platform to manage users, groups, and objects, and to distribute contents to users.

07/27	·	07/28/20	<b>OLL</b>	9:30 AM - 5:30 PM	TYS
08/17	·	08/18/20	<b>OLL</b>	9:30 AM - 5:30 PM	TYS
09/28	·	09/29/20	<b>OLL</b>	9:30 AM - 5:30 PM	TYS
10/26	·	10/27/20	<b>OLL</b>	9:30 AM - 5:30 PM	TYS

#### **BOE320 SAP BusinessObjects Business Intelligence Platform - Administering Servers (Windows) / 2454 USD / Days: 3**

In this course, students learn how to explain the architecture in the SAP BusinessObjects Business Intelligence platform and perform common server management and administrative tasks in the SAP BusinessObjects Business Intelligence platform.

07/29	·	07/31/20	<b>OLL</b>	9:30 AM - 5:30 PM	TYS
08/19	·	08/21/20	<b>OLL</b>	9:30 AM - 5:30 PM	TYS
09/30	·	10/02/20	<b>OLL</b>	9:30 AM - 5:30 PM	TYS
10/28	·	10/30/20	<b>OLL</b>	9:30 AM - 5:30 PM	TYS

#### **BOE330 SAP BusinessObjects Business Intelligence Platform - Designing and Deploying a Solution / 4090 USD / Days: 5**

In this course, students will learn knowledge required to design and deploy an SAP BusinessObjects Business Intelligence platform.

08/24	·	08/28/20	<b>OLL</b>	9:30 AM - 5:30 PM	TYS
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#### **BOID10 SAP BusinessObjects Information Design Tool / 4090 USD / Days: 5**

This five-day course is designed to give you the comprehensive skills and in-depth knowledge needed to create SAP BusinessObjects universes using the SAP BusinessObjects Information Design Tool.

09/14	·	09/18/20	<b>OLL</b>	9:30 AM - 5:30 PM	TYS
10/19	·	10/23/20	<b>OLL</b>	9:30 AM - 5:30 PM	TYS

#### **BOW310 SAP Web Intelligence - Report Design I / 1636 USD / Days: 2**

This course is designed to give students the comprehensive skills and in-depth knowledge needed to access, analyze and share data using SAP BusinessObjects BI launch pad and SAP BusinessObjects Web Intelligence.

07/20	·	07/21/20	<b>OLL</b>	9:30 AM - 5:30 PM	TYS
08/03	·	08/04/20	<b>OLL</b>	9:30 AM - 5:30 PM	TYS
08/17	·	08/18/20	<b>OLL</b>	9:30 AM - 5:30 PM	TYS
08/31	·	09/01/20	<b>OLL</b>	9:30 AM - 5:30 PM	TYS
09/28	·	09/29/20	<b>OLL</b>	9:30 AM - 5:30 PM	TYS

#### **BOW320 SAP BusinessObjects Web Intelligence - Advanced Report Design / 1636 USD / Days: 2**

In this course, students will gain the comprehensive skills and in-depth knowledge needed to apply alternative query and reporting techniques when creating complex Web Intelligence documents.

07/22	·	07/23/20	<b>OLL</b>	9:30 AM - 5:30 PM	TYS
08/05	·	08/06/20	<b>OLL</b>	9:30 AM - 5:30 PM	TYS
08/19	·	08/20/20	<b>OLL</b>	9:30 AM - 5:30 PM	TYS

#### **BOW320 SAP BusinessObjects Web Intelligence - Advanced Report Design / 1636 USD / Days: 2**

In this course, students will gain the comprehensive skills and in-depth knowledge needed to apply alternative query and reporting techniques when creating complex Web Intelligence documents.

09/02	·	09/03/20	<b>OLL</b>	9:30 AM - 5:30 PM	TYS
09/30	·	10/01/20	<b>OLL</b>	9:30 AM - 5:30 PM	TYS
10/15	·	10/16/20	<b>OLL</b>	9:30 AM - 5:30 PM	TYS
10/28	·	10/29/20	<b>OLL</b>	9:30 AM - 5:30 PM	TYS

#### **BW305 SAP Business Warehouse Query Design and Analysis / 4090 USD / Days: 5**

In this course, students obtain the knowledge to create query definitions using the BEx Query Designer and to make them available for OLAP analysis.

07/27	·	07/31/20	<b>OLL</b>	9:30 AM - 5:30 PM	TYS
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#### **BW310 SAP BW - Enterprise Data Warehousing / 4090 USD / Days: 5**

In this course, students will gain SAP Netweaver Business Warehouse knowledge necessary for successful implementation and administration within a heterogeneous SAP NetWeaver BW system landscape.

08/10	·	08/14/20	<b>OLL</b>	9:30 AM - 5:30 PM	TYS
10/05	·	10/09/20	<b>OLL</b>	9:30 AM - 5:30 PM	TYS

#### **CP100 SAP Cloud Platform / 4495 USD / Days: 5**

This course will introduce and inform you about the vast potential of SAP Cloud Platform with exceptional hands-on to perform deep-dives into this open platform.

11/02	·	11/06/20	<b>OLL</b>	9:30 AM - 5:30 PM	TYS
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#### **DS10 SAP Data Services - Platform and Transforms / 2454 USD / Days: 3**

In this course, students will learn how to define data services, source, and target connections, as well as use data services transforms and implement change in data capture within data services.

07/13	·	07/15/20	<b>OLL</b>	9:30 AM - 5:30 PM	TYS
09/14	·	09/16/20	<b>OLL</b>	9:30 AM - 5:30 PM	TYS
10/19	·	10/21/20	<b>OLL</b>	9:30 AM - 5:30 PM	TYS

#### **EWM100 Processes in SAP Extended Warehouse Management - Overview / 4090 USD / Days: 5**

This course will give you a solid fundamental and comprehensive overview of SAP Extended Warehouse Management and is a mandatory prerequisite for all other EWM courses.

09/14	·	09/18/20	<b>OLL</b>	9:30 AM - 5:30 PM	TYS
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## Course Schedule

### **EWM110 SAP Basic Customizing in SAP EWM / 4090 USD / Days: 5**

This course provides students with the opportunity to define and set the mandatory configuration required to customize the implementation of SAP EWM.

09/28 · 10/02/20 **OLL** 9:30 AM - 5:30 PM TYS

### **GRC300 SAP Access Control Implementation and Configuration / 4495 USD / Days: 5**

In this course, students gain hands-on configuration and implementation experience of SAP Access Control 10.1, as well as important concepts they will need to know in order to prepare for implementation and ongoing access risk prevention.

09/14 · 09/18/20 **OLL** 9:30 AM - 5:30 PM TYS

### **HA150 SAP SQL Basics for HANA / 2697 USD / Days: 2**

This course provides students with basic SQL knowledge or refreshes their SQL knowledge, and enables them to use basic and some advanced SQL techniques for querying and manipulating data in an SAP HANA database.

10/28 · 10/29/20 **OLL** 9:30 AM - 5:30 PM TYS

### **HA200 SAP HANA - Operations & Administration / 4495 USD / Days: 5**

This course covers the most important tasks for the daily work of an SAP HANA system administrator. Furthermore, it provides details about starting & stopping, changing the configuration, troubleshooting & assuring the availability of a HANA SPS09 system.

08/10 · 08/14/20 **OLL** 9:30 AM - 5:30 PM TYS

08/31 · 09/04/20 **OLL** 9:30 AM - 5:30 PM TYS

09/21 · 09/25/20 **OLL** 9:30 AM - 5:30 PM TYS

10/05 · 10/09/20 **OLL** 9:30 AM - 5:30 PM TYS

11/02 · 11/06/20 **OLL** 9:30 AM - 5:30 PM TYS

### **HA300 SAP HANA - Implementation and Modeling / 4090 USD / Days: 3**

In this course, students implement graphical and script-based information models, use text search and analysis, and manage and transport information models.

08/10 · 08/14/20 **OLL** 9:30 AM - 5:30 PM TYS

08/31 · 09/04/20 **OLL** 9:30 AM - 5:30 PM TYS

10/05 · 10/09/20 **OLL** 9:30 AM - 5:30 PM TYS

10/19 · 10/23/20 **OLL** 9:30 AM - 5:30 PM TYS

11/02 · 11/06/20 **OLL** 9:30 AM - 5:30 PM TYS

### **PLM300 SAP Business Processes in Plant Maintenance / 4090 USD / Days: 5**

In this course, students learn how to describe the maintenance and repair business processes within SAP ERP. This foundation knowledge is mandatory in order for students to have the confidence to complete the subsequent configuration courses.

08/31 · 09/04/20 **OLL** 9:30 AM - 5:30 PM TYS

### **S4500 SAP Business Processes in SAP S/4HANA Sourcing & Procurement / 3272 USD / Days: 4**

This course will give students the fundamental knowledge and a comprehensive overview of the processes in procurement in SAP S/4HANA.

10/05 · 10/08/20 **OLL** 9:30 AM - 5:30 PM TYS

### **S4600 SAP Business Processes in SAP S/4HANA Sales / 3272 USD / Days: 4**

In this course, students will learn about the functions in sales processing in SAP S/4HANA.

08/10 · 08/13/20 **OLL** 9:30 AM - 5:30 PM TYS

10/19 · 10/22/20 **OLL** 9:30 AM - 5:30 PM TYS

### **S4F10 SAP Business Processes in Financial Accounting in SAP S/4HANA / 4090 USD / Days: 5**

Students will learn how SAP S/4HANA covers the Financial Accounting related business requirements and how the fundamental business processes and tasks are executed in the system.

07/20 · 07/24/20 **OLL** 9:30 AM - 5:30 PM TYS

10/19 · 10/23/20 **OLL** 9:30 AM - 5:30 PM TYS

### **S4F10 SAP Business Processes in Financial Accounting in SAP S/4HANA / 4090 USD / Days: 5**

Participants of this course will gain an overview of the Financial Accounting capabilities of SAP S/4HANA. You will learn how SAP S/4HANA covers the Financial Accounting related business requirements and how the fundamental business processes and tasks are executed in the system. General Ledger Accounting, Accounts Payable, Accounts Receivable, Asset Accounting and Bank Accounting and their integration are all discussed in this course. Especially if you are new to Financial Accounting in SAP S/4HANA, this course is the right starting point for you. If you plan to take the academy and certification for Financial Accounting, this course will help you to better understand the certification courses. For the actual certification, it is recommended, but not mandatory

10/19 · 10/23/20 **OLL** 9:30 AM - 5:30 PM TYS

### **S4F20 SAP Business Processes in Management Accounting / 4090 USD / Days: 5**

This course will prepare you to: Describe the motivation for SAP S/4HANA Enterprise Management Provide an overview of basic business processes in the main components of Financial Accounting with SAP S/4HANA

11/02 · 11/06/20 **OLL** 9:30 AM - 5:30 PM TYS

### **S4H00 SAP S/4HANA Overview / 2454 USD / Days: 3**

This course provides an overview of SAP S/4HANA for learners who do not yet have specific SAP background knowledge and want to build SAP S/4HANA skills.

07/20 · 07/22/20 **OLL** 9:30 AM - 5:30 PM TYS

09/14 · 09/16/20 **OLL** 9:30 AM - 5:30 PM TYS

10/26 · 10/28/20 **OLL** 9:30 AM - 5:30 PM TYS

### **S4H01 SAP Business Suite to SAP S/4HANA Delta / 1636 USD / Days: 2**

In this course, students learn a broad range of topics including the motivation behind the development of SAP S/4HANA.

07/23 · 07/24/20 **OLL** 9:30 AM - 5:30 PM TYS

09/17 · 09/18/20 **OLL** 9:30 AM - 5:30 PM TYS

10/29 · 10/30/20 **OLL** 9:30 AM - 5:30 PM TYS

### **S4LG1 SAP Innovative Logistics Processes in SAP S/4HANA Enterprise Management / 2454 USD / Days: 3**

Students will learn to execute innovative logistics processes in the areas of logistics planning and execution in S/4HANA, especially in manufacturing, procurement, and sales.

10/05 · 10/07/20 **OLL** 9:30 AM - 5:30 PM TYS

### **SAP01 SAP Overview / 2454 USD / Days: 3**

In this course, students identify SAP applications and components, as well as learn how to explain basic functionality of SAP Solutions.

08/05 · 08/07/20 **OLL** 9:30 AM - 5:30 PM TYS

11/02 · 11/04/20 **OLL** 9:30 AM - 5:30 PM TYS

### **SAPBI Introduction to SAP BusinessObjects BI Solutions / 2454 USD / Days: 3**

In this course, students describe the SAP BusinessObjects Business Intelligence tools and learn about the use cases by getting an overview of basic functions of the most important BusinessObjects reporting tools.

09/21 · 09/23/20 **OLL** 9:00 AM - 5:00 PM TYS

11/02 · 11/04/20 **OLL** 9:30 AM - 5:30 PM TYS

### **SAPFIN SAP Financials / 1636 USD / Days: 2**

In this course, students will identify the areas of the SAP ERP Financials solution, describe the capabilities of the SAP ERP Financials solution using business processes, & apply the SAP NetWeaver Business Client (NWBC) in the SAP ERP Financials solution

10/01 · 10/02/20 **OLL** 9:30 AM - 5:30 PM TYS

## Course Schedule

<p><b>SAPTEC Technology Fundamentals for SAP S/4HANA and SAP Business Suite / 3272 USD / Days: 4</b></p> <p>In this course, students gain knowledge about the fundamentals of SAP NetWeaver Application Server.</p> <p>07/27 · 07/30/20 <b>OLL</b> 9:30 AM - 5:30 PM TYS</p> <p>08/24 · 08/27/20 <b>OLL</b> 9:30 AM - 5:30 PM TYS</p> <p>09/08 · 09/11/20 <b>OLL</b> 9:30 AM - 5:30 PM TYS</p> <p>09/21 · 09/24/20 <b>OLL</b> 9:30 AM - 5:30 PM TYS</p> <p>10/27 · 10/30/20 <b>OLL</b> 9:30 AM - 5:30 PM TYS</p>	<p><b>SCM515 SAP Invoice Verification / 2454 USD / Days: 3</b></p> <p>In this course, students become familiar with logistics invoice verification as the final stage in the external procurement process. Students also learn how to enter invoices relating to purchase orders, block them, and release them for payment.</p> <p>08/10 · 08/12/20 <b>OLL</b> 9:30 AM - 5:30 PM TYS</p>	<p><b>UX100 SAP Fiori - Foundation / 4090 USD / Days: 3</b></p> <p>This course provides participants with an overview of Fiori Design Principles.</p> <p>08/03 · 08/06/20 <b>OLL</b> 9:30 AM - 5:30 PM TYS</p> <p>08/31 · 09/03/20 <b>OLL</b> 9:30 AM - 5:30 PM TYS</p> <p>10/19 · 10/22/20 <b>OLL</b> 9:30 AM - 5:30 PM TYS</p>
<p><b>SCM200 SAP Business Processes in Planning (SCM) / 1636 USD / Days: 2</b></p> <p>In this course, students will get to know the concepts and processes of supply chain planning in SAP SCM (APO). This foundation knowledge is mandatory in order for students to have the confidence to complete the subsequent configuration courses.</p> <p>07/13 · 07/14/20 <b>OLL</b> 9:30 AM - 5:30 PM TYS</p>	<p><b>SCM520 SAP Purchasing / 4090 USD / Days: 5</b></p> <p>In this course, students become familiar with options for optimizing and simplifying purchasing processes and their prerequisites. Students will also learn about additional, special functions and customizing settings.</p> <p>08/17 · 08/21/20 <b>OLL</b> 9:30 AM - 5:30 PM TYS</p>	<p><b>Scrum</b></p> <p><b>Scrum Developer Certified (SDC®) / 1495 USD / Days: 2</b></p> <p>In this course, students learn to understand the basics of Scrum, effectively contribute to a Scrum project, and learn how to enable Scrum Team members to apply Scrum effectively in Scrum/Agile projects. Successful candidates will be awarded the Scrum Developer Certified (SDC™) certification by SCRUMstudy after passing the included certification exam.</p> <p>07/30 · 07/31/20 <b>OLL</b> 9:00 AM - 5:00 PM TYS</p> <p>10/01 · 10/02/20 <b>OLL</b> 9:00 AM - 5:00 PM TYS</p>
<p><b>SCM241 SAP Production Planning in ERP for Functional Consultant / 4090 USD / Days: 5</b></p> <p>In this course, students learn detailed working knowledge of Demand Management (DM), Materials Requirement Planning (MRP), and Master Production Scheduling (MPS).</p> <p>10/26 · 10/30/20 <b>OLL</b> 9:30 AM - 5:30 PM TYS</p>	<p><b>SCM525 SAP Consumption-Based Planning and Forecasting / 1636 USD / Days: 2</b></p> <p>In this course, students learn how to explain the materials planning process in Materials Management and use the different consumption-based MRP procedures with the SAP suite.</p> <p>08/13 · 08/14/20 <b>OLL</b> 9:30 AM - 5:30 PM TYS</p>	<p><b>Scrum Master Certified (SMC®) / 1495 USD / Days: 2</b></p> <p>This course guides &amp; teaches Scrum practices to everyone involved in the project; clears impediments for the team; and, ensures that Scrum processes are being followed.</p> <p>&lt;p&gt;&lt;strong&gt;&lt;em&gt;Your enrollment in this class includes the Scrum Master Certified exam voucher.&lt;/em&gt;.&lt;/strong&gt;&lt;/p&gt;</p> <p>07/13 · 07/14/20 <b>OLL</b> 9:00 AM - 5:00 PM TYS</p> <p>08/03 · 08/04/20 <b>OLL</b> 9:00 AM - 5:00 PM TYS</p> <p>09/10 · 09/11/20 <b>OLL</b> 9:00 AM - 5:00 PM TYS</p> <p>10/12 · 10/13/20 <b>OLL</b> 11:00 AM - 7:00 PM TYS</p>
<p><b>SCM250 SAP Production Planning in SAP APO / 4090 USD / Days: 5</b></p> <p>In this course, students gain an in-depth understanding of the advanced topics required to implement production planning in SAP SCM APO.</p> <p>10/26 · 10/30/20 <b>OLL</b> 9:30 AM - 5:30 PM TYS</p>	<p><b>SCM605 SAP Sales Processing in SAP ERP / 4090 USD / Days: 5</b></p> <p>08/24 · 08/28/20 <b>OLL</b> 9:30 AM - 5:30 PM TYS</p>	<p><b>Scrum Product Owner Certified (SPOC®) / 1495 USD / Days: 2</b></p> <p>Scrum Product Owner Certified (SPOC&amp;trade;) certification exam is designed to confirm applicants practical and working knowledge of Scrum that equips them to handle the business aspects and stakeholders in a Scrum environment. Successful candidates will be awarded the Scrum Product Owner Certified (SPOC&amp;trade;) certification by SCRUMstudy after passing the included certification exam. The certification exam voucher is included in this course so you can take the exam at your convenience.</p> <p>08/13 · 08/14/20 <b>OLL</b> 9:00 AM - 5:00 PM TYS</p>
<p><b>SCM500 SAP Processes in Procurement / 4090 USD / Days: 5</b></p> <p>This course will give students the fundamental knowledge and a comprehensive overview of the processes in procurement in SAP. After attending this class, students will understand the major business processes and functions in materials management.</p> <p>07/13 · 07/17/20 <b>OLL</b> 9:30 AM - 5:30 PM TYS</p> <p>09/14 · 09/18/20 <b>OLL</b> 9:30 AM - 5:30 PM TYS</p> <p>10/26 · 10/30/20 <b>OLL</b> 9:30 AM - 5:30 PM TYS</p>	<p><b>SCM620 SAP Pricing in Sales and Distribution / 2454 USD / Days: 3</b></p> <p>In this course, students learn how to successfully set up functions and customizing settings for pricing in Sales and Distribution.</p> <p>09/08 · 09/10/20 <b>OLL</b> 9:30 AM - 5:30 PM TYS</p>	<p><b>SHRM</b></p> <p><b>SHRM Essentials of HR Management / 1390 USD / Days: 2</b></p> <p>Gain the critical knowledge necessary to help reduce costs, avoid potential lawsuits, and improve your ability to handle challenging HR issues. This program is ideal if you are just starting out in the HR profession.</p> <p>07/13 · 07/14/20 <b>OLL</b> 9:00 AM - 5:00 PM TYS</p>
<p><b>SCM510 SAP Inventory Management and Physical Inventory / 4090 USD / Days: 5</b></p> <p>This course will give students an overview and in depth knowledge of the inventory management process in SAP. After attending this class, students will understand the major business processes, functions &amp; configuration in inventory management.</p> <p>08/03 · 08/07/20 <b>OLL</b> 9:30 AM - 5:30 PM TYS</p> <p>11/02 · 11/06/20 <b>OLL</b> 9:30 AM - 5:30 PM TYS</p>	<p><b>SCM630 SAP Warehouse Management / 4090 USD / Days: 5</b></p> <p>In this course, students will set up organizational structures in the Warehouse Management System and configure control of pick, put-away, and stock transfer activities at the master data and customizing level.</p> <p>08/03 · 08/07/20 <b>OLL</b> 9:30 AM - 5:30 PM TYS</p> <p>10/19 · 10/23/20 <b>OLL</b> 9:30 AM - 5:30 PM TYS</p>	<p><b>THR80 SAP Introduction to SAP SuccessFactors Academy / 4090 USD / Days: 5</b></p> <p>In this course, students learn the basics of SAP SuccessFactors HCM Cloud Suite platform.</p> <p>07/13 · 07/17/20 <b>OLL</b> 9:30 AM - 5:30 PM TYS</p> <p>08/03 · 08/07/20 <b>OLL</b> 9:30 AM - 5:30 PM TYS</p> <p>09/21 · 09/25/20 <b>OLL</b> 9:30 AM - 5:30 PM TYS</p> <p>10/19 · 10/23/20 <b>OLL</b> 9:30 AM - 5:30 PM TYS</p>



## Course Schedule

### SHRM Essentials of HR Management / 1390 USD / Days: 2

Gain the critical knowledge necessary to help reduce costs, avoid potential lawsuits, and improve your ability to handle challenging HR issues. This program is ideal if you are just starting out in the HR profession.

10/15 · 10/16/20 **OLL** 9:00 AM - 5:00 PM TYS

### SHRM-CP/SHRM-SCP Certification Preparation / 3475 USD / Days: 5

Students will be able to identify areas of strength and build on them. They will also see where they will need further concentrated study in preparation for their exam.

09/14 · 09/18/20 **OLL** 9:00 AM - 5:00 PM TYS

### Six Sigma

#### Lean Six Sigma Black Belt / 3500 USD / Days: 5

The accelerated lean Six Sigma Black Belt program and methodology allows students to complete certification requirements faster than traditional Six Sigma and Lean training programs. Successful candidates will be awarded the Lean Six Sigma Black Belt certification from Lean Sigma Corporation after passing the included certification exam. The certification exam is included in this course and you can take the exam at your convenience after passing section quizzes. You must complete the exam within 6 months of class.

07/13 · 07/17/20 **OLL** 11:00 AM - 7:00 PM TYS

08/10 · 08/14/20 **OLL** 9:00 AM - 5:00 PM TYS

09/14 · 09/18/20 **OLL** 9:00 AM - 5:00 PM TYS

10/12 · 10/16/20 **OLL** 9:00 AM - 5:00 PM TYS

#### Lean Six Sigma Green Belt / 2796 USD / Days: 4

The accelerated Lean Six Sigma Green Belt program and methodology allows students to complete certification requirements faster than traditional Six Sigma and Lean training programs. Successful candidates will be awarded the Lean Six Sigma Green Belt certification from Lean Sigma Corporation after passing the included certification exam. The certification exam is included in this course and you can take the exam at your convenience after passing section quizzes. You must complete the exam within 6 months of class.

07/20 · 07/23/20 **OLL** 9:00 AM - 5:00 PM TYS

08/17 · 08/20/20 **OLL** 9:00 AM - 5:00 PM TYS

09/08 · 09/11/20 **OLL** 9:00 AM - 5:00 PM TYS

10/05 · 10/08/20 **OLL** 11:00 AM - 7:00 PM TYS

11/02 · 11/05/20 **OLL** 9:00 AM - 5:00 PM TYS

### Tableau

#### Tableau® Desktop - Part 1 / 1190 USD / Days: 2

The era of "big data" has exploded due to the rise of cloud computing, which provides an abundance of computational power and storage allowing organizations of all sorts to capture and store data. Leveraging that data effectively can provide timely insights and competitive advantage. This course will introduce you to Tableau, which was built to connect to a wide range of data sources and allow users to quickly create visualizations of connected data to gain insights, show trends, and create reports. You will learn Tableau's data connection capabilities and visualization features which go far beyond those that can be found in spreadsheets, allowing you to create compelling and interactive worksheets, dashboards, and stories, that bring your data to life and allow you to take thoughtful action.

09/17 · 09/18/20 **OLL** 9:00 AM - 5:00 PM TYS

11/03 · 11/04/20 **OLL** 9:00 AM - 5:00 PM TYS

#### Tableau® Desktop - Part 2 / 1190 USD / Days: 2

The advent of cloud computing and storage has ushered in the era of "big data." With the abundance of computational power and storage, organizations and employees with many different roles and responsibilities can benefit from analyzing data to find timely insights and gain competitive advantage. Data-backed visualizations allow anyone to explore, analyze, and report insights and trends from data. Tableau® software is designed for this purpose. Tableau was built to connect to a wide range of data sources, and allows users to quickly create visualizations of connected data to gain insights, show trends, and create reports. Beyond the fundamental capabilities of creating data driven visualizations, Tableau allows users to manipulate data with calculations to show insights, make visualizations interactive, and perform statistical analysis. This gives users the ability to create and share data driven insights with peers, executives and clients.

07/23 · 07/24/20 **OLL** 9:00 AM - 5:00 PM TYS

09/24 · 09/25/20 **OLL** 9:00 AM - 5:00 PM TYS

### Veeam

#### VMCE-A Veeam Certified Engineer - Advanced - Design and Optimization / 2000 USD / Days: 2

This course covers Veeam Availability Suite™ design and optimization and is based on best practices from Veeam solutions architects.

08/13 · 08/14/20 **OLL** 9:00 AM - 5:00 PM TYS

10/01 · 10/02/20 **OLL** 9:00 AM - 5:00 PM TYS

10/22 · 10/23/20 **OLL** 12:00 PM - 8:00 PM TYS

### VMware - Miscellaneous

#### VMware® Enterprise PKS - Install, Configure, Manage v1.5 / 4250 USD / Days: 4

This course features intensive hands-on training that focuses on installing, configuring, and managing VMware® Enterprise PKS 1.5 (a purpose-built container solution to operationalize Kubernetes for multi-cloud enterprises and service providers). VMware Enterprise PKS significantly simplifies the deployment and management of Kubernetes clusters with Day 1 and Day 2 operations support. This course prepares you to install and administer a VMware Enterprise PKS environment for an organization of any size.

07/27 · 07/30/20 **OLL** 10:00 AM - 6:00 PM TYS

08/17 · 08/20/20 **OLL** 10:00 AM - 6:00 PM TYS

09/21 · 09/24/20 **OLL** 10:00 AM - 6:00 PM TYS

### VMware Horizon

#### VMware Horizon® 7 - Design Workshop v7.0 / 2775 USD / Days: 3

This three-day course presents a methodology for designing a VMware Horizon® solution.

07/20 · 07/22/20 **OLL** 10:00 AM - 6:00 PM TYS

09/14 · 09/16/20 **OLL** 10:00 AM - 6:00 PM TYS

#### VMware Horizon® 7 - Install, Configure, Manage plus App Volumes Fast Track V7.10 / 6475 USD / Days: 5

This five-day, extended hour course gives you the skills to deliver virtual desktops and applications through a single virtual desktop infrastructure platform. This course builds your skills in installing, configuring, and managing VMware Horizon® 7 through a combination of lecture and hands-on labs. You learn how to configure and deploy pools of virtual machines, how to manage the access and security of the machines, and how to provide a customized desktop environment to end users.

Build your skills in application management using VMware App Volumes™ and VMware Dynamic Environment Manager™. You will learn how to use App Volumes to deliver applications and data to desktops and users in seconds and at scale. You will gain skills in managing application lifecycles from installation to update and replacement. You will also learn how to use Dynamic Environment Manager to provide personalization and dynamic policy configuration across virtual, physical, and cloud-based environments to simplify end-user profile management.

07/27 · 07/31/20 **OLL** 9:00 AM - 7:00 PM TYS

08/10 · 08/14/20 **OLL** 9:00 AM - 7:00 PM TYS

08/24 · 08/28/20 **OLL** 9:00 AM - 7:00 PM TYS

08/31 · 09/04/20 **OLL** 9:00 AM - 7:00 PM TYS

10/12 · 10/16/20 **OLL** 9:00 AM - 7:00 PM TYS

10/26 · 10/30/20 **OLL** 9:00 AM - 7:00 PM TYS

## Course Schedule

### VMware Horizon® 7 - Install, Configure, Manage V7.7 / 4250 USD / Days: 5

This course gives students the skills to deliver virtual desktops and applications through a single virtual desktop infrastructure platform. This course builds your skills in installing, configuring, and managing VMware Horizon® 7 through a combination of lecture and hands-on labs. Students will learn how to configure and deploy pools of virtual machines, how to manage the access and security of the machines, and how to provide a customized desktop environment to end users.

08/03	·	08/07/20	<b>OLL</b>	9:00 AM - 5:00 PM	TYS
09/14	·	09/18/20	<b>OLL</b>	9:00 AM - 5:00 PM	TYS
10/12	·	10/16/20	<b>OLL</b>	9:00 AM - 5:00 PM	TYS

### VMware Horizon® 7 - Troubleshooting and Performance Optimization V7.7 / 4625 USD / Days: 5

During this hands-on training, you will gain the advanced knowledge, skills, methodology, and abilities to achieve competence in troubleshooting the View component of VMware Horizon® 7. You will increase your skills and competence in using VMware and third-party tools to analyze and solve problems associated with a View implementation. This lab-intensive course provides you with a comprehensive environment to test your skills at identifying and solving a broad range of issues.

07/13	·	07/17/20	<b>OLL</b>	10:00 AM - 6:00 PM	TYS
07/27	·	07/31/20	<b>OLL</b>	10:00 AM - 6:00 PM	TYS

### VMware Horizon® Cloud Service on Microsoft Azure - Deploy and Manage / 2775 USD / Days: 3

This course provides you with the knowledge, skills, and abilities to achieve competence in deploying and managing VMware Horizon® Cloud Service on Microsoft Azure. This training increases your skill and competence in using the VMware Horizon® Cloud Service portal and Microsoft Azure portal.

07/27	·	07/29/20	<b>OLL</b>	10:00 AM - 6:00 PM	TYS
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### VMware NSX

### VMware NSX: Troubleshooting and Operations [V6.4] / 4625 USD / Days: 5

This five-day, hands-on training course provides you with the advanced knowledge, skills, and tools to achieve competence in operating and troubleshooting the VMware NSX® 6.4 environment. In this course, you are introduced to several operational, management, and troubleshooting tools. You will be presented with various types of technical problems, which you will identify, analyze, and solve through a systematic process.

07/13	·	07/17/20	<b>OLL</b>	10:00 AM - 6:00 PM	TYS
10/12	·	10/16/20	<b>OLL</b>	10:00 AM - 6:00 PM	TYS

### VMware NSX® - Install, Configure, Manage plus Troubleshooting and Operations Fast Track V6.4 / 6475 USD / Days: 5

This intensive five-day, extended-hours course focuses on configuring and troubleshooting a VMware NSX® deployment. This course presents NSX as a part of the software-defined data center. You will learn how to use logical switching in NSX to virtualize your switching environment and how to use gateway services, firewall configurations, and security services to help secure and optimize your NSX environment. In addition, you will be presented with various types of technical problems that you will learn how to identify and solve through a systematic process. You will also be introduced to several operational, management, and troubleshooting tools. A software-defined data center environment with hands-on labs is provided to reinforce the skills and concepts presented in the course.

07/13	·	07/17/20	<b>OLL</b>	9:00 AM - 7:00 PM	TYS
07/27	·	07/31/20	<b>OLL</b>	9:00 AM - 7:00 PM	TYS
10/05	·	10/09/20	<b>OLL</b>	9:00 AM - 7:00 PM	TYS

### VMware NSX® - Install, Configure, Manage v6.4 / 4250 USD / Days: 5

This five-day, comprehensive, fast-paced training course presents VMware NSX as a part of the software-defined data center.

07/27	·	07/31/20	<b>OLL</b>	10:00 AM - 6:00 PM	TYS
09/28	·	10/02/20	<b>OLL</b>	10:00 AM - 6:00 PM	TYS

### VMware NSX® - Microsegmentation v6.3 / 2550 USD / Days: 3

In this intensive three-day course, you will explore the security-focused features of VMware NSX® 6.3, including the distributed firewall and the Service Composer.

07/20	·	07/22/20	<b>OLL</b>	10:00 AM - 6:00 PM	TYS
09/14	·	09/16/20	<b>OLL</b>	10:00 AM - 6:00 PM	TYS

### VMware NSX® SD-WAN by VeloCloud™ - Deploy and Manage / 850 USD / Days: 1

During this one-day course, you gain an understanding of the architecture and features of VMware NSX® SD-WAN by VeloCloud™.

07/27	·	07/27/20	<b>OLL</b>	10:00 AM - 6:00 PM	TYS
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### VMware NSX-T Data Center™ - Troubleshooting and Operations V2.4 / 4625 USD / Days: 5

This hands-on training course provides you with the advanced knowledge, skills, and tools to achieve competency in operating and troubleshooting the VMware NSX-T Data Center environment. In this course, you are introduced to workflows of various networking and security constructs along with several operational and troubleshooting tools that help managing and troubleshooting your NSX-T Data Center. In addition, you are presented with various types of technical problems, which you will identify, analyze, and solve through a systematic process.

07/13	·	07/17/20	<b>OLL</b>	10:00 AM - 6:00 PM	TYS
07/27	·	07/31/20	<b>OLL</b>	10:00 AM - 6:00 PM	TYS
08/10	·	08/14/20	<b>OLL</b>	10:00 AM - 6:00 PM	TYS
08/31	·	09/04/20	<b>OLL</b>	9:00 AM - 5:00 PM	TYS
09/14	·	09/18/20	<b>OLL</b>	10:00 AM - 6:00 PM	TYS
10/12	·	10/16/20	<b>OLL</b>	10:00 AM - 6:00 PM	TYS
10/26	·	10/30/20	<b>OLL</b>	10:00 AM - 6:00 PM	TYS

### VMware vCenter

### VMware Site Recovery Manager™ - Install, Configure, Manage V8.2 / 1700 USD / Days: 2

This hands-on training course gives experienced VMware vSphere® administrators the knowledge to install, configure, and manage VMware Site Recovery Manager™ 8.2. This course also shows you how to write and test disaster recovery plans that use Site Recovery Manager.

07/20	·	07/21/20	<b>OLL</b>	10:00 AM - 6:00 PM	TYS
09/03	·	09/04/20	<b>OLL</b>	10:00 AM - 6:00 PM	TYS
10/19	·	10/20/20	<b>OLL</b>	10:00 AM - 6:00 PM	TYS

### VMware vCloud

### VMware Cloud™ on AWS - Deploy and Manage 2019 Rev A / 2550 USD / Days: 3

This course teaches you skills for deploying and managing a VMware Cloud™ on AWS infrastructure. Through a mix of lecture and labs, you deploy and manage the VMware Cloud on AWS and VMware vSphere® features that build a foundation for a hybrid infrastructure. You also discuss when and where these features have the greatest effect. Anyone planning to migrate, build, or hybridize with VMware Cloud on AWS can benefit from this course.

09/09	·	09/11/20	<b>OLL</b>	9:00 AM - 5:00 PM	TYS
10/07	·	10/09/20	<b>OLL</b>	9:00 AM - 5:00 PM	TYS

## Course Schedule

### VMware vRealize

#### Data Center Automation with vRealize Orchestrator and vSphere PowerCLI / 4250 USD / Days: 5

This course equips experienced administrators with the knowledge to use the automation tools that all vSphere customers have access to. Students learn how to automate administration tasks with VMware vSphere® PowerCLI™ and VMware vRealize® Orchestrator™.

07/27 · 07/31/20 **OLL** 10:00 AM - 6:00 PM TYS

#### VMware vRealize® Automation™ - Design and Deploy V7.6 / 4625 USD / Days: 5

This course focuses on designing and deploying an enterprise cloud by using a distributed architecture deployment of VMware vRealize® Automation™. This course discusses the benefits and risks of available design alternatives and provides information that helps in making sound design decisions. You follow a proven approach to design and deploy an enterprise cloud that is available, scalable, manageable, secure, and that is built according to VMware best practices. During this class, you apply your new knowledge by working with other participants to design and deploy a vRealize Automation solution for a real-world project.

07/27 · 07/31/20 **OLL** 10:00 AM - 6:00 PM TYS

#### VMware vRealize® Automation™ - Install, Configure, Manage v8 / 4250 USD / Days: 5

In this course you will focus on installing, configuring, and managing VMware vRealize® Automation™. You will gain an understanding on how to use vRealize Automation to automate the delivery of virtual machines, applications, and personalized IT services across different data centers and hybrid cloud environments. You will learn how to interface vRealize Automation with other systems using VMware vRealize® Orchestrator™; and how to use vRealize Automation to manage Kubernetes systems and leverage other systems.

07/13 · 07/17/20 **OLL** 10:00 AM - 6:00 PM TYS

07/27 · 07/31/20 **OLL** 10:00 AM - 6:00 PM TYS

08/10 · 08/14/20 **OLL** 10:00 AM - 6:00 PM TYS

08/31 · 09/04/20 **OLL** 10:00 AM - 6:00 PM TYS

09/28 · 10/02/20 **OLL** 10:00 AM - 6:00 PM TYS

10/12 · 10/16/20 **OLL** 10:00 AM - 6:00 PM TYS

### VMware vRealize® Automation™ - Orchestration and Extensibility V7.6 / 4625 USD / Days: 5

During this course, you focus on using VMware vRealize® Orchestrator™ to extend the functionality of VMware vRealize® Automation™. You learn how to provide XaaS (Anything as a Service) and implement Machine Lifecycle Extensibility using the vRealize Automation Event Broker. You also learn how to create vRealize Orchestrator workflows. Features include basic scripting implementation along with logic processing to implement a variety of functions to use in your environment. This course teaches implementing debugging, loops, conditions, and user interactions in vRealize Orchestrator.

08/10 · 08/14/20 **OLL** 10:00 AM - 6:00 PM TYS

09/07 · 09/11/20 **OLL** 10:00 AM - 6:00 PM TYS

10/05 · 10/09/20 **OLL** 10:00 AM - 6:00 PM TYS

10/26 · 10/30/20 **OLL** 10:00 AM - 6:00 PM TYS

### VMware vRealize® Log Insight™ - Deploy and Manage V4.7 / 1700 USD / Days: 2

In this course, you focus on deploying, using, and managing VMware vRealize® Log Insight™. You learn about the configuration and use of vRealize Log Insight to collect and manage logs from a variety of VMware and third-party products. This course discusses interfacing vRealize Log Insight with other systems to monitor, troubleshoot, and secure a data center.

07/23 · 07/24/20 **OLL** 10:00 AM - 6:00 PM TYS

### VMware vRealize® Operations™ - Install, Configure, Manage v8 / 4250 USD / Days: 5

This course includes teaches you deployment, customization, management and use of architecture of VMware vRealize® Operations™. This course explains certificates, capacity concepts, and workload optimization with real-world use cases. This course covers troubleshooting using dashboards and how-to managing configurations.

07/13 · 07/17/20 **OLL** 10:00 AM - 6:00 PM TYS

07/27 · 07/31/20 **OLL** 10:00 AM - 6:00 PM TYS

08/03 · 08/07/20 **OLL** 10:00 AM - 6:00 PM TYS

08/17 · 08/21/20 **OLL** 10:00 AM - 6:00 PM TYS

08/24 · 08/28/20 **OLL** 10:00 AM - 6:00 PM TYS

09/21 · 09/25/20 **OLL** 10:00 AM - 6:00 PM TYS

10/19 · 10/23/20 **OLL** 10:00 AM - 6:00 PM TYS

### VMware vSAN

#### VMware vSAN™ - Deploy and Manage V6.7 / 2550 USD / Days: 3

In this course, you focus on deploying and managing a software-defined storage solution with VMware vSAN™ 6.7. You learn how vSAN functions as an important component in the VMware softwaredefined data center. You gain practical experience with vSAN concepts through the completion of hands-on lab exercises

07/13 · 07/15/20 **OLL** 10:00 AM - 6:00 PM TYS

07/20 · 07/22/20 **OLL** 10:00 AM - 6:00 PM TYS

08/03 · 08/05/20 **OLL** 10:00 AM - 6:00 PM TYS

08/17 · 08/19/20 **OLL** 10:00 AM - 6:00 PM TYS

08/31 · 09/02/20 **OLL** 10:00 AM - 6:00 PM TYS

09/09 · 09/11/20 **OLL** 10:00 AM - 6:00 PM TYS

09/21 · 09/23/20 **OLL** 10:00 AM - 6:00 PM TYS

09/28 · 09/30/20 **OLL** 10:00 AM - 6:00 PM TYS

10/12 · 10/14/20 **OLL** 10:00 AM - 6:00 PM TYS

10/19 · 10/21/20 **OLL** 10:00 AM - 6:00 PM TYS

#### VMware vSAN™ - Production Operations V6.7 / 1700 USD / Days: 2

In this course, you focus on building skills in configuring and performing common Day 2 administrator and end-user tasks with VMware vSAN™ 6.7. You gain practical experience with vSAN production operations through the completion of instructor-led activities and hands-on lab exercises.

07/16 · 07/17/20 **OLL** 10:00 AM - 6:00 PM TYS

07/27 · 07/28/20 **OLL** 10:00 AM - 6:00 PM TYS

#### VMware vSAN™ - Troubleshooting Workshop v6.x / 1850 USD / Days: 2

In this two-day course, you will focus on learning the tools and skills necessary to troubleshoot VMware vSAN™ 6.6 implementations.

07/16 · 07/17/20 **OLL** 10:00 AM - 6:00 PM TYS

07/23 · 07/24/20 **OLL** 10:00 AM - 6:00 PM TYS

### VMware vSphere

#### VMware vSphere® - Advanced Troubleshooting Workshop V6.7 / 4625 USD / Days: 5

This intensive, hands-on training workshop provides you with advanced knowledge, skills, and abilities to achieve competence in troubleshooting the VMware vSphere® 6.7 environment. This workshop is aimed at experienced system administrators and introduces methods and skills that use management command-line interfaces (CLIs) and VMware vSphere® Client™. This workshop focuses on investigating and resolving problems, analyzing log files to help you recognize log file entries that identify root causes, and configuring specific key vSphere features.

07/20 · 07/24/20 **OLL** 10:00 AM - 6:00 PM TYS

## Course Schedule

### VMware vSphere® - Design Workshop v6.5 / 2775 USD / Days: 3

This course equips students with the knowledge, skills, and abilities to design a VMware vSphere 6.5 virtual infrastructure.

07/20 · 07/22/20 **OLL** 10:00 AM - 6:00 PM TYS

07/27 · 07/29/20 **OLL** 10:00 AM - 6:00 PM TYS

### VMware vSphere® - Install, Configure, Manage plus vSAN Fast Track v6.5 / 6475 USD / Days: 5

This five-day intensive, extended-hours course focuses on installing, configuring, managing, and mastering VMware vSphere® 6.5, including VMware ESXi™ 6.5 and VMware vCenter Server® 6.5. This course combines the content of the VMware vSphere: Install, Configure, Manage course with deploying and managing a software-defined storage solution with VMware vSAN™ 6.6. You will learn how vSAN functions as an important component in the VMware software-defined data center. Students gain practical experience with these concepts through the completion of hands-on labs

07/20 · 07/24/20 **OLL** 9:00 AM - 7:00 PM TYS

### VMware vSphere® - Install, Configure, Manage v6.7 / 4250 USD / Days: 5

This five-day course features intensive hands-on training that focuses on installing, configuring, and managing VMware vSphere 6.7, which includes VMware ESXi™ 6.7 and VMware vCenter Server 6.7. This course prepares you to administer a vSphere infrastructure for an organization of any size.

07/13 · 07/17/20 **OLL** 11:00 AM - 7:00 PM TYS

08/17 · 08/21/20 **OLL** 9:00 AM - 5:00 PM TYS

08/31 · 09/04/20 **OLL** 9:00 AM - 5:00 PM TYS

09/14 · 09/18/20 **OLL** 9:00 AM - 5:00 PM TYS

09/21 · 09/25/20 **OLL** 11:00 AM - 7:00 PM TYS

10/12 · 10/16/20 **OLL** 9:00 AM - 5:00 PM TYS

### VMware vSphere® - Optimize and Scale plus Troubleshooting Fast Track v6.7 / 6475 USD / Days: 5

This five-day accelerated, hands-on training course is a blend of the VMware vSphere®: Optimize and Scale and VMware vSphere: Troubleshooting Workshop courses. This Fast Track course includes the best of each of these advanced courses to equip experienced VMware administrators with the knowledge to effectively optimize and troubleshoot vSphere at an expert level.

07/27 · 07/31/20 **OLL** 9:00 AM - 7:00 PM TYS

08/03 · 08/07/20 **OLL** 9:00 AM - 7:00 PM TYS

08/17 · 08/21/20 **OLL** 9:00 AM - 7:00 PM TYS

09/14 · 09/18/20 **OLL** 9:00 AM - 7:00 PM TYS

10/05 · 10/09/20 **OLL** 9:00 AM - 7:00 PM TYS

10/19 · 10/23/20 **OLL** 9:00 AM - 7:00 PM TYS

### VMware vSphere® - Skills for Operators v6.7 / 1700 USD / Days: 2

07/23 · 07/24/20 **OLL** 10:00 AM - 6:00 PM TYS

### VMware® Advanced Skills for vSphere Professional Workshop V6.7 / 4625 USD / Days: 5

This workshop is intended to provide hands-on experience to anyone aspiring to pass the VMware VCAP 6.7 certification exam. This course covers all the exam objectives and provides maximum practical exposure to various vSphere administration and configuration issues.

07/27 · 07/31/20 **OLL** 10:00 AM - 6:00 PM TYS

### VMware Workspace ONE

#### VMware Workspace ONE: Advanced Integration [V20.x] / 4625 USD / Days: 5

In this five-day course, you learn about the advanced VMware Workspace ONE®; use cases and integrations. The course also addresses the industry standard authentication protocol and technologies that can be integrated with Workspace ONE. Through a combination of hands-on labs, simulations, and interactive lectures, you identify and configure various authentication methods and scenarios, integrations with third-party solutions and identity providers, advanced Workspace ONE component configurations, and both VMware Carbon Black and VMware Horizon &reg; configurations. Also, the principles of advanced identity, endpoint security, and access management are addressed throughout the course. You will leave the training empowered with the professional-level skills and knowledge needed to effectively implement the advanced Workspace ONE integrations to bring your Digital Workspace implementation to the next level.

07/20 · 07/24/20 **OLL** 10:00 AM - 6:00 PM TYS

08/31 · 09/04/20 **OLL** 10:00 AM - 6:00 PM TYS

10/19 · 10/23/20 **OLL** 10:00 AM - 6:00 PM TYS

#### VMware Workspace ONE: Design [V20.x] / 925 USD / Days: 1

In this one-day course, you learn the fundamentals of VMware Workspace ONE®; solution design, which addresses both the general solution design logics, the solution design process flow, and the areas of VMware Workspace ONE®; UEM use cases. Through a combination of interactive lectures, you identify the phases of a Workspace ONE solution design and delivery, review areas of Workspace ONE use cases, and learn how to create solution designs. The principles of Workspace ONE solution design are addressed throughout the course. You will leave the training empowered with the professional-level skills and knowledge needed to effectively create a Workspace ONE solution design to implement your Digital Workspace transformation.

09/11 · 09/11/20 **OLL** 10:00 AM - 6:00 PM TYS

10/09 · 10/09/20 **OLL** 10:00 AM - 6:00 PM TYS

### VMware Workspace ONE: UEM Troubleshooting, Adv Integration, and Design Fast Track [V20.x] / 6475 USD / Days: 5

In this five-day, extended hour course, you learn how to navigate and manage the VMware Workspace ONE®; Access&trade; console (formerly known as the VMware Identity Manager&trade; console). Through a combination of hands-on labs, simulations, and interactive lectures, you learn to investigate, analyze, and determine issues that might occur with all the different components of the VMware Workspace ONE®; UEM (Unified Endpoint Management) platform.

You configure enterprise and productivity integration, Digital Workspace integration, authentication methods, access policies, web and virtual resource integrations, VMware Carbon Black, and Single Sign-On for a web resource. The course addresses the principles of identity, endpoint security, and access management. You learn the fundamentals of VMware Workspace ONE®; solution design. The course addresses general solution design logics and process flow and addresses Workspace ONE UEM use cases. You learn to identify the phases of a Workspace ONE solution design and delivery, review areas of Workspace ONE use cases, and learn how to create solution designs.

You will leave the training with the skills and knowledge needed to implement the Workspace ONE solution to deliver the Digital Workspace experience and to create your Digital Workspace transformation.

08/31 · 09/04/20 **OLL** 9:00 AM - 7:00 PM TYS

### VMware Workspace ONE® - Skills for Unified Endpoint Management v20.x / 2550 USD / Days: 3

In this course, you configure and secure unified endpoint activation, registration, and resource integrations and you learn how to integrate industry-recognized enterprise technologies with the VMware Workspace ONE®; UEM (Unified Endpoint Management) console.

07/13 · 07/15/20 **OLL** 10:00 AM - 6:00 PM TYS

07/20 · 07/22/20 **OLL** 10:00 AM - 6:00 PM TYS

08/10 · 08/12/20 **OLL** 10:00 AM - 6:00 PM TYS

08/17 · 08/19/20 **OLL** 10:00 AM - 6:00 PM TYS

08/31 · 09/02/20 **OLL** 10:00 AM - 6:00 PM TYS

09/21 · 09/23/20 **OLL** 10:00 AM - 6:00 PM TYS

09/28 · 09/30/20 **OLL** 10:00 AM - 6:00 PM TYS

10/05 · 10/07/20 **OLL** 10:00 AM - 6:00 PM TYS

10/12 · 10/14/20 **OLL** 10:00 AM - 6:00 PM TYS

10/19 · 10/21/20 **OLL** 10:00 AM - 6:00 PM TYS

## Course Schedule

### VMware Workspace ONE®- Deploy and Manage v20.x / 4250 USD / Days: 5

This course will empower you with the foundational skills and knowledge needed to effectively implement Workspace ONE. In this course, you will configure and secure unified endpoint activation, registration, and authentication and integrate industry-recognized enterprise technologies with VMware Workspace ONE&reg;

07/13	·	07/17/20	OLL	10:00 AM - 6:00 PM	TYS
08/03	·	08/07/20	OLL	10:00 AM - 6:00 PM	TYS
08/10	·	08/14/20	OLL	10:00 AM - 6:00 PM	TYS
08/17	·	08/21/20	OLL	10:00 AM - 6:00 PM	TYS
08/31	·	09/04/20	OLL	10:00 AM - 6:00 PM	TYS
09/28	·	10/02/20	OLL	10:00 AM - 6:00 PM	TYS
10/05	·	10/09/20	OLL	10:00 AM - 6:00 PM	TYS
10/19	·	10/23/20	OLL	10:00 AM - 6:00 PM	TYS

### VMware Workspace ONE®- Integrating the Digital Workspace v20.x / 1700 USD / Days: 2

This course will empower you with the foundational skills and knowledge needed to effectively implement the Workspace ONE solution to deliver the Digital Workspace experience. You will learn how to navigate and manage the VMware Workspace ONE&reg; Access&trade; console, how to configure enterprise and productivity integration, Digital Workspace integration, authentication methods, access policies, web and virtual resource integrations, and single sign-on for a web resource.

07/16	·	07/17/20	OLL	10:00 AM - 6:00 PM	TYS
08/06	·	08/07/20	OLL	10:00 AM - 6:00 PM	TYS
08/13	·	08/14/20	OLL	10:00 AM - 6:00 PM	TYS
08/20	·	08/21/20	OLL	10:00 AM - 6:00 PM	TYS
09/10	·	09/11/20	OLL	10:00 AM - 6:00 PM	TYS
10/01	·	10/02/20	OLL	10:00 AM - 6:00 PM	TYS
10/08	·	10/09/20	OLL	10:00 AM - 6:00 PM	TYS
10/22	·	10/23/20	OLL	10:00 AM - 6:00 PM	TYS

### Workplace Fundamentals

#### 10 Soft Skills You Need / 395 USD / Days: 1

In this course, students will develop a core set of soft skills by managing and looking at the way people interact and seeing things in a new light.

09/09	·	09/09/20	OLL	9:00 AM - 5:00 PM	TYS
11/06	·	11/06/20	OLL	9:00 AM - 5:00 PM	TYS

#### Accounting Essentials / 395 USD / Days: 1

In this course, students will learn about accounting fundamentals.

09/16	·	09/16/20	OLL	9:00 AM - 5:00 PM	TYS
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### Business Etiquette / 395 USD / Days: 1

This course examines the basics, most importantly to be considerate of others, dress/appearance, the workplace versus social situations, business meetings, proper introductions and 'the handshake', conversation skills/small talk, & much more.

08/17	·	08/17/20	OLL	9:00 AM - 5:00 PM	TYS
10/13	·	10/13/20	OLL	9:00 AM - 5:00 PM	TYS

### Business Writing / 395 USD / Days: 1

This course offers effective strategies to sharpen your writing skills by structuring your ideas logically, exercising diplomacy in letters and reports, and shaping your arguments.

07/15	·	07/15/20	OLL	9:00 AM - 5:00 PM	TYS
08/19	·	08/19/20	OLL	9:00 AM - 5:00 PM	TYS
10/13	·	10/13/20	OLL	9:00 AM - 5:00 PM	TYS
11/03	·	11/03/20	OLL	9:00 AM - 5:00 PM	TYS

### Change Management / 395 USD / Days: 1

This workshop will give all participants an understanding of how change is implemented and some tools for managing their reactions to change.

09/16	·	09/16/20	OLL	9:00 AM - 5:00 PM	TYS
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### Coaching and Mentoring / 395 USD / Days: 1

This workshop focuses on how to better coach your employees to higher performance.

07/15	·	07/15/20	OLL	9:00 AM - 5:00 PM	TYS
08/17	·	08/17/20	OLL	9:00 AM - 5:00 PM	TYS

### Communication Strategies / 395 USD / Days: 1

In this course students will understand the different methods of communication and how to make the most of each of them.

08/14	·	08/14/20	OLL	9:00 AM - 5:00 PM	TYS
09/15	·	09/15/20	OLL	9:00 AM - 5:00 PM	TYS

### Conflict Resolution / 395 USD / Days: 1

Participants will learn crucial conflict management skills, including dealing with anger and using the Agreement Frame. If left unchecked or not resolved it can lead to lost production, absences, attrition, and even law suits.

08/10	·	08/10/20	OLL	9:00 AM - 5:00 PM	TYS
09/14	·	09/14/20	OLL	9:00 AM - 5:00 PM	TYS
10/09	·	10/09/20	OLL	9:00 AM - 5:00 PM	TYS

### Creative Problem Solving / 395 USD / Days: 1

This workshop will give students an overview of the creative problem solving process, as well as key problem solving tools that they can use every day. Skills such as brainstorming, information gathering, & analyzing data will be covered during class.

09/14	·	09/14/20	OLL	9:00 AM - 5:00 PM	TYS
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### Critical Thinking / 395 USD / Days: 1

In this course, students will learn develop their ability to analyze and evaluate information.

07/24	·	07/24/20	OLL	9:00 AM - 5:00 PM	TYS
10/09	·	10/09/20	OLL	9:00 AM - 5:00 PM	TYS

### Customer Service / 395 USD / Days: 1

This workshop will look at all types of customers & how we can serve them better. Students will be provided a strong skillset including in-person & over the phone techniques, dealing with difficult customers, and generating return business.

08/17	·	08/17/20	OLL	9:00 AM - 5:00 PM	TYS
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### Email Etiquette / 395 USD / Days: 1

In this course, students will learn about e-mail policies and learn how to write professional e-mail memos that convey appropriate messages.

08/24	·	08/24/20	OLL	9:00 AM - 5:00 PM	TYS
10/21	·	10/21/20	OLL	9:00 AM - 5:00 PM	TYS

### Employee Motivation / 395 USD / Days: 1

This course will assist students in understanding and implementing strategies that will help to motivate their work force.

08/03	·	08/03/20	OLL	9:00 AM - 5:00 PM	TYS
10/05	·	10/05/20	OLL	9:00 AM - 5:00 PM	TYS

### Excellence in Service - Advanced / 395 USD / Days: 1

In this course, learn how to develop and monitor service standards to support exceptional customer service; build customer service teams; understand your customers and how they measure service; and how to develop customer loyalty with your customers.

08/10	·	08/10/20	OLL	9:00 AM - 5:00 PM	TYS
10/09	·	10/09/20	OLL	9:00 AM - 5:00 PM	TYS

### Excellence in Service - Basic / 395 USD / Days: 1

Identify customer types, set customer expectations and maintain a positive attitude when working with customers.

09/09	·	09/09/20	OLL	9:00 AM - 5:00 PM	TYS
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## Course Schedule

### Grammar Essentials / 395 USD / Days: 1

In this course, students will review the rules of grammar, identify common grammar errors, and refine their business writing style.

08/05	08/05/20	OLL	9:00 AM - 5:00 PM	TYS
10/07	10/07/20	OLL	9:00 AM - 5:00 PM	TYS

### Interpersonal Skills / 395 USD / Days: 1

In this course, students will be shown how to apply advanced verbal and written communication techniques in the workplace.

07/27	07/27/20	OLL	9:00 AM - 5:00 PM	TYS
08/27	08/27/20	OLL	9:00 AM - 5:00 PM	TYS
10/26	10/26/20	OLL	9:00 AM - 5:00 PM	TYS

### Leadership and Influence / 395 USD / Days: 1

Once you learn the techniques of true Leadership And Influence, you will be able to build the confidence it takes to take the lead.

08/10	08/10/20	OLL	9:00 AM - 5:00 PM	TYS
09/23	09/23/20	OLL	9:00 AM - 5:00 PM	TYS
10/22	10/22/20	OLL	9:00 AM - 5:00 PM	TYS

### Negotiation Skills / 395 USD / Days: 1

This workshop will give participants an understanding of the phases of negotiation, tools to use during a negotiation, and ways to build win-win solutions for all those involved.

07/13	07/13/20	OLL	9:00 AM - 5:00 PM	TYS
08/17	08/17/20	OLL	9:00 AM - 5:00 PM	TYS

### Organizational Skills / 395 USD / Days: 1

Developing good Organizational Skill is an investment that will provide benefits for years. To be successful means to be organized. These skills will filter through all aspects of your participants professional and personal lives.

07/15	07/15/20	OLL	9:00 AM - 5:00 PM	TYS
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### Performance Management / 395 USD / Days: 1

In this course, students learn to identify and manage difficult employees, monitor their behavior, develop clear and effective communications techniques, give and receive feedback, identify workplace conflicts and present resolutions.

09/08	09/08/20	OLL	9:00 AM - 5:00 PM	TYS
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### Personal Productivity / 395 USD / Days: 1

This course is intended for individuals who want to maximize their personal productivity.

08/07	08/07/20	OLL	9:00 AM - 5:00 PM	TYS
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### Presentation Skills / 395 USD / Days: 1

In this course, students will learn active listening skills to facilitate the exchange of ideas in meetings and presentations. They will also organize your ideas to create coherent and convincing oral presentations.

08/05	08/05/20	OLL	9:00 AM - 5:00 PM	TYS
09/14	09/14/20	OLL	9:00 AM - 5:00 PM	TYS

### Project Communications and Stakeholder Management / 1198 USD / Days: 2

This course focuses on both improving the efficiency and effectiveness of all project-related communications, from initial planning through closure.

08/06	08/07/20	OLL	9:00 AM - 5:00 PM	TYS
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### Project Management Essentials / 1785 USD / Days: 3

If you are taking this course, you probably have some exposure to managing projects, or you may be considering embarking on a career as a professional project manager. Your ability as a project manager to demonstrate best practices in project management on the job is becoming the standard to compete in today's fast-paced and highly technical workplace. In this course, you will apply the generally recognized practices of project management to successfully manage projects.

Project managers are always under severe pressure to complete projects on time and within budget. However, most projects fail to meet these demands, and, as a result, many projects are terminated early. Successful project management requires knowledge and experience. This course is designed to provide you with the skills needed to be a successful project manager in today's rapidly changing world. The skills and knowledge you gain in this course will help you avoid making costly mistakes and increase your competitive edge in the project management profession.

09/09	09/11/20	OLL	9:00 AM - 5:00 PM	TYS
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### Project Management Fundamentals / 495 USD / Days: 1

In this course, students will identify effective project management practices and their related processes. They will examine the elements of sound project management and apply the generally recognized practices to successfully manage projects.

08/07	08/07/20	OLL	9:00 AM - 5:00 PM	TYS
09/01	09/01/20	OLL	9:00 AM - 5:00 PM	TYS
10/01	10/01/20	OLL	9:00 AM - 5:00 PM	TYS
11/04	11/04/20	OLL	9:00 AM - 5:00 PM	TYS

### Project Management Skills for Non-Project Managers / 599 USD / Days: 1

In this course, students will identify methods of effectively managing small- to medium-sized projects and achieving their stated objectives.

09/11	09/11/20	OLL	9:00 AM - 5:00 PM	TYS
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### Project Scope and Schedule Management / 1190 USD / Days: 2

This course provides participants with tools and techniques to help them determine and deliver products, services, and results that meet requirements, expectations, and deadlines.

08/06	08/07/20	OLL	9:00 AM - 5:00 PM	TYS
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### Public Speaking / 395 USD / Days: 1

In this course, students will learn some basic public speaking skills, including in-depth information on developing an engaging program and delivering their presentation with power.

10/02	10/02/20	OLL	9:00 AM - 5:00 PM	TYS
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### Supervising Others / 395 USD / Days: 1

In this course, students will develop the skills required to be more efficient and proficient supervisors.

07/31	07/31/20	OLL	9:00 AM - 5:00 PM	TYS
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### Team Building for Managers / 395 USD / Days: 1

In this course, students will explore different aspects of a team and how to create healthy team dynamics.

09/04	09/04/20	OLL	9:00 AM - 5:00 PM	TYS
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### Teamwork and Team Building / 395 USD / Days: 1

This workshop will encourage you to explore the different aspects of a team, as well as ways that they can become a top-notch team performer.

08/10	08/10/20	OLL	9:00 AM - 5:00 PM	TYS
10/09	10/09/20	OLL	9:00 AM - 5:00 PM	TYS

### Telephone Etiquette / 395 USD / Days: 1

In this course, students will learn about different types of calls and the etiquette associated with them.

09/18	09/18/20	OLL	9:00 AM - 5:00 PM	TYS
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### Time Management / 395 USD / Days: 1

The Time Management workshop will cover strategies to help participants learn crucial strategies that include personal motivation, delegation skills, organization tools, and crisis management.

08/06	08/06/20	OLL	9:00 AM - 5:00 PM	TYS
09/09	09/09/20	OLL	9:00 AM - 5:00 PM	TYS
09/22	09/22/20	OLL	9:00 AM - 5:00 PM	TYS
10/06	10/06/20	OLL	9:00 AM - 5:00 PM	TYS



Knoxville | Chattanooga | Tri-Cities, TN

865-691-1515

info@etnewhorizons.com

## Course Schedule

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**ILT** Instructor-Led Training **ML** Mentored Learning **OLL** Online Live

CHA = Chattanooga TYS = Knoxville, TN JCT = Johnson City, TN

Saturday, July 11, 2020